

Are you an IT administrator tackling

Active Directory and security?

Then these stats might surprise you.

At ManageEngine, we work closely with thousands of IT administrators around the globe on a daily basis. In fact, all our solutions are designed to help admins solve complex IT issues and save time. We recently conducted a global survey to identify the various Active Directory (AD) and IT security issues admins face—and the results were downright shocking. The stats we saw broke certain assumptions we held about how admins went about tackling various issues.



User onboarding

65%

of admins use multiple tools to create user accounts in different platforms.

35%

of admins face data entry errors when manually entering user information across different platforms.

31%

of admins find it difficult to deal with duplicated usernames during user creation.

Looking to spend less time on user onboarding?

[We can help you out.](#)

Password management

53%

of admins feel like they still get too many password reset calls.

18%

of admins have employed a lenient password policy to combat the issue of too many reset calls.

0%

of admins have implemented single sign-on to provide users with seamless, one-click access to all their applications.

31%

of admins bought third-party password synchronization tools to help users overcome their password fatigue.



Are password-related issues plaguing your help desk too?

[Not anymore.](#)

Account lockouts



84%

of admins say forgotten passwords are the main reason users get locked out of their systems.

18%

of admins cite stale logon credentials cached in their users' control panel as the primary cause of account lockouts.

9%

of admins find it difficult to deal with duplicated usernames during user creation.

You can make account lockout issues a thing of the past.

[We'll bring you up to speed.](#)

Compliance and auditing



6%

of admins focus on auditing AD objects to achieve tight security and compliance.

5%

of admins consider database and web server auditing paramount for being compliant with various industry mandates.

2%

of admins achieve tight security by keeping track of the activities unfolding on their network perimeter devices.

88%

of admins have auditing of Active Directory, web servers, databases, and network devices as the most critical item on their security compliance checklist.

You don't have to walk a tightrope when it comes to compliance.

[We make it easy.](#)

Server monitoring



65%

of admins continuously monitor their servers manually, instead of opting for a dedicated resource to handle this task.

5%

of admins place very little importance on server monitoring.

20%

of admins claim that server monitoring isn't part of their job description.

Failing to keep track of what's happening in your servers might land you in murky waters.

[We can help you stay vigilant.](#)

Security threat handling



65%

of admins kept security threats at bay by identifying the source of these malicious threats and adding them to their firewall.

5%

of admins never bothered to defend against security threats until one hit them.

25%

of admins aren't even aware of the fact that thousands of new security threats are emerging on a daily basis.

Hackers are always one step ahead in this never-ending game of cat and mouse.

[We can help you keep them at bay.](#)

ManageEngine is bringing IT together for IT teams that need to deliver real-time services and support. Worldwide, established and emerging enterprises—including more than 60 percent of the Fortune 500—rely on our real-time IT management tools to ensure tight business-IT alignment and optimal performance of their IT infrastructure, including networks, servers, applications, desktops and more. ManageEngine is a division of Zoho Corporation with offices worldwide, including the United States, India, Singapore, Japan and China.

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