

AD360 strikes gold for Davidson County Community College by finding the mis-configured application that was filling up their log files

Company: Davidson County Community College

Industry: Education

Country: USA

Business Needs

Davidson County Community College (DCCC) is a multi-campus, public, two-year higher-education institution. The Davidson and Davie Campus strive to address the community's economic development and providing individual, private and corporate support for students, facilities and instructional equipment. DCCC had their disk full with log files and needed a tool to find the root cause.



A misconfigured antivirus client was trying to authenticate, kept failing and was filling up the log files. With AD360 we found the computer and it is protected. Good tool, wish I had more time to play with it.

Donald Beck

Director, IT, Davidson County
Community College

Solution

DCCC a mid-size community college in NC decided on using AD360's web-based change monitoring and reporting module to solve their 'unknown' Active Directory issue of a mis-configured antivirus client trying to authenticate and kept failing, resulting in filled-up logs. AD360's 'Logon Failures' report helped them locate and correct the login error. DCCC is armed with 150+ reports and email alerts to monitor every Windows Active Directory and Servers activity. DCCC credited AD360 solution as a good tool and very affordable against competitors costly pricing.

In addition to this, DCCC also wanted a tool to help them reduce the number of help desk queries that were related to password resets and account lockout requests. They went on to use the self-service password management and single-sign on module of AD360. DCCC's end users could now manage their passwords and update their personal details in Active Directory with ease.

About AD360

AD360 is an integrated identity and access management (IAM) solution for managing user identities, governing access to resources, enforcing security, and ensuring compliance. From user provisioning, self-service password management, and Active Directory change monitoring, to single sign-on (SSO) for enterprise applications, AD360 helps you perform all your IAM tasks with a simple, easy-to-use interface.

AD360 provides all these functionalities for Windows Active Directory, Exchange Servers, and Office 365. With AD360, you can just choose the modules you need and start addressing IAM challenges across on-premises, cloud, and hybrid environments from within a single console.

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