

Libro achieves enhanced User Management with AD360

Company: Libro Financial Group | Industry: Banking and Financial | Country: London, Ontario.

About the company

Libro Financial Group is a London and Ontario (Canada) based financial company which has been in operation since early 1950s. The institution scores a decent annual growth of around ten percent and retains an asset value of more than \$1 billion. With over 50 years of concrete excellence in the field of banking, the institution is operated by a community of customers-transformed-owners.

Libro delivers a complete range of financial products, information and advice through channels that are convenient, secure and comfortable to its customers belonging to all walks of life. The institution works meticulously to contribute to the well-being of the persons, families, enterprises and communities it serves.



AD360 has good reporting features, plugs into many parts of AD and other information systems. The ability for other members of the team to manage the console, is yet another advantage of the product.

Andrew Tennant,
Libro Financial Group.

Business Challenge

For any financial institution, security and risk management are priority requisites. And at Libro, which treats its customers as owners, every aspect of security is dealt with utmost precaution to avoid any kind of transactional flaw. Financial Data needs to be protected against malicious usage by intruders. With multiple user accessed systems, proper permissions need to be set to ensure that only the right user has access to critical information and other system resources. With a clear vision to be southwestern Ontario's preferred source for quality financial service, promotion of security and effective management of users were realized as major challenges by Libro.

"It happens to be a real tough job to keep a track on the user permissions related to their access of the printer and USB ports on Systems with multiple user access. We badly needed an option to create flexible policies for our users and devices.", said Andrew Tennant, MCSE, ITP, Libro Financial Group.

Solution

Libro was in need of a solution that would enable creation of flexible policies for users and devices, along with an inherent ability to generate reports extensively. In its quest for such a software, Libro examined a variety of solutions offered by Policy Maker, NetIQ, etc. These software neither supported all the features that were needed nor was their reporting capability exceptional. Eventually Libro decided on AD360's AD management module which extended a good number of customizable solutions. To its surprise, issues like multiple user access, resource allocation and policy settings were resolved instantaneously.

With AD360 in hand, Libro could actively enforce all essentials of an effective User Management System and also ensure security, without actually burning a hole in its pocket.

AD360 advantage

There were many reasons that contributed to Libro's choice of AD360. Amongst them, the most prominent one was AD360's ability to handle multiple users with its sound Bulk User Management feature. Reporting was yet another convincing aspect, that was crafted to reduce the IT administrator's burden. The product also offered a bundle of essential features like Report Scheduling, web-based UI, Compliance Support, etc available as a single comprehensive package, at a highly competitive price.

Along with an effective User Management, AD360 also helped Libro achieve hassle-free Domain and Exchange Migrations.

"AD360 helped us to a great extent during our Exchange Migration. We were able to ensure that we had perfect mailboxes, aliases, and mailbox associations." remarked Andrew Tennant of Libro Financial Group.

Apart from these key features, Libro found good use of the product in identifying and resolving issues related to locked out users. With enhanced options that allowed customization, user/device based policies could be formulated and applied to meet individual scenarios. And all this led to a decent security tracking, that happens to be an important factor for any financial institution's reputation.

Impressed by the impeccable performance of AD360's AD management module, Libro went on to use AD360's auditing and reporting module. It allowed Libro to monitor their critical network resources and generate reports with 200+ detailed event specific GUI reports and email alerts. With AD360, Libro was able to:

- Monitor user logon activity in real-time on Domain Controllers with pre-configured audit reports and email alerts.
- Audit and report on the GPO changes to the Windows Active Directory and Windows Servers.
- Ensure the network to be under 24/7 security audit as standard procedure, with the help of compliance specific pre-configured reports and alerts.

Result

AD360, was able to cater to most of Libro's requirements on Active Directory Management. Libro was able to feel a notable difference in its User Management Process after the deployment of AD360. Not only was the process automated, but also was greatly simplified by the product. The extensive list of reports offered remarkable assistance in keeping track of Active Directory objects and data. Specialized reports on stale/inactive users helped ward-off unwanted accounts along with the unforeseen security issues related to their existence ; hence making even critical issues like security and compliance to be handled with ease and elegance.

Today at Libro, Active Directory is solely managed by an IT Administrator.

"I would like to get our operations team to use it to create templates for user accounts, so that they can create new accounts more efficiently.", exclaimed Andrew with a lot of confidence on AD360's easy to use UI.

The rich set of features and an affordable price tag makes AD360 distinct among its competitors. With such a powerful tool in hand, Libro financial group is now all set to reach its goal of delivering the best financial services to all its "owners". Thanks to AD360.

About AD360

AD360 is an integrated identity and access management (IAM) solution for managing user identities, governing access to resources, enforcing security, and ensuring compliance. From user provisioning, self-service password management, and Active Directory change monitoring, to single sign-on (SSO) for enterprise applications, AD360 helps you perform all your IAM tasks with a simple, easy-to-use interface.

AD360 provides all these functionalities for Windows Active Directory, Exchange Servers, and Office 365. With AD360, you can just choose the modules you need and start addressing IAM challenges across on-premises, cloud, and hybrid environments from within a single console.

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