

OnboardPro

ManageEngine
AD360

Unlock the full potential of your
ManageEngine solution

ManageEngine brings solution implementation services with OnboardPro, a seamless and holistic approach to solution implementation, completely customized and carried out by experts. These services are available in two different options to accommodate the requirements of different businesses: Standard and Advanced.

Here's a guide to help you choose the model that best suits your needs-

If you need	You should go with
Quick implementation	Standard
Expert consultation to define business requirements and use cases	Advanced
Requirements-driven, org-specific customization of templates, workflows, automations and scheduled reports	
Advanced configurations and integrations with external solutions	

Here's a more detailed breakdown of all the services included in both plans to help you decide:

AD360 Service Offering	Standard	Advanced
Installation	✓	✓
Server and domain configuration (configuring domain, domain controllers, Windows file servers, Windows member servers, workstations, Exchange servers)	Up to 5 domains	✓
Configuring NAS servers	Up to 2 servers	✓
User creation and modification templates customization which includes template creation, naming format, and duplication check	Up to 5 templates	Up to 15 templates
Microsoft 365 and Google Workspace configuration	✓	✓
Bulk AD objects creation and management using CSV	✓	✓

Configuring password policy enforcer	✓	✓
Self-service policy configuration & user enrollment	✓	✓
Custom alerts set up	Up to 5 alert profiles	✓
Custom scripts configuration (within scope)	✓	✓
Report schedule creation to address industry-specific compliances	Up to 5 scheduled reports	✓
Help desk technician and custom delegation roles configuration	Up to 5 roles	✓
Automation configuration	Up to 5 automation policies	✓
Workflow configuration	Up to 5 workflows	✓
Helpdesk and SIEM integration (basic)	✓	✓
Employee search column customization	✓	✓
Email server, SMS server, and notification profile configuration	✓	✓
Custom attribute configuration	✓	✓
Importing historic EVT/EVTX Files	✓	✓
Auditing configuration for LDAP, Sysmon, PowerShell, FIM, AD FS, group policy, removable storage, printer, user session recording, and LAPS	✓	✓
Removable storage auditing configuration	✗	✓
Integration with HCM solutions	✗	✓
Reverse proxy configuration	✗	✓
Agent Installation (for MFA, SSPR from login screen, password sync, and real-time auditing)	✗	✓
MFA configuration for VPN, OWA and more	✗	✓
MFA configuration for workstation and server logins	✗	✓
Database migration (pgSQL to MS SQL)	✗	✓

Product database backup configuration	✗	✓
Failover and secure gateway configuration	✗	✓
Security hardening & privacy 1. SSL configuration 2. Single sign-on configuration 3. TFA configuration 4. GDPR privacy configuration 5. LDAP over SSL 6. Archiving events	✗	✓
Customized feature (within product's scope)	✗	✓
Expert consultation	✗	✓
Comprehensive documentation	✗	✓
User acceptance testing	✗	✓
Integrated walkthrough	✗	✓
Signing	✗	✓
Post-implementation health check	✗	✓
Training (up to 4 participants)	Available as an add-on	✓
	\$6995	\$8995
	Buy now	Buy now

Note: The implementation of the above services are subject to fulfilment of client deliverables outlined in the scope of work (SOW).

Need more than what is covered here?

Please reach out to ad360-onboarding@manageengine.com for customizing your product implementation plan.