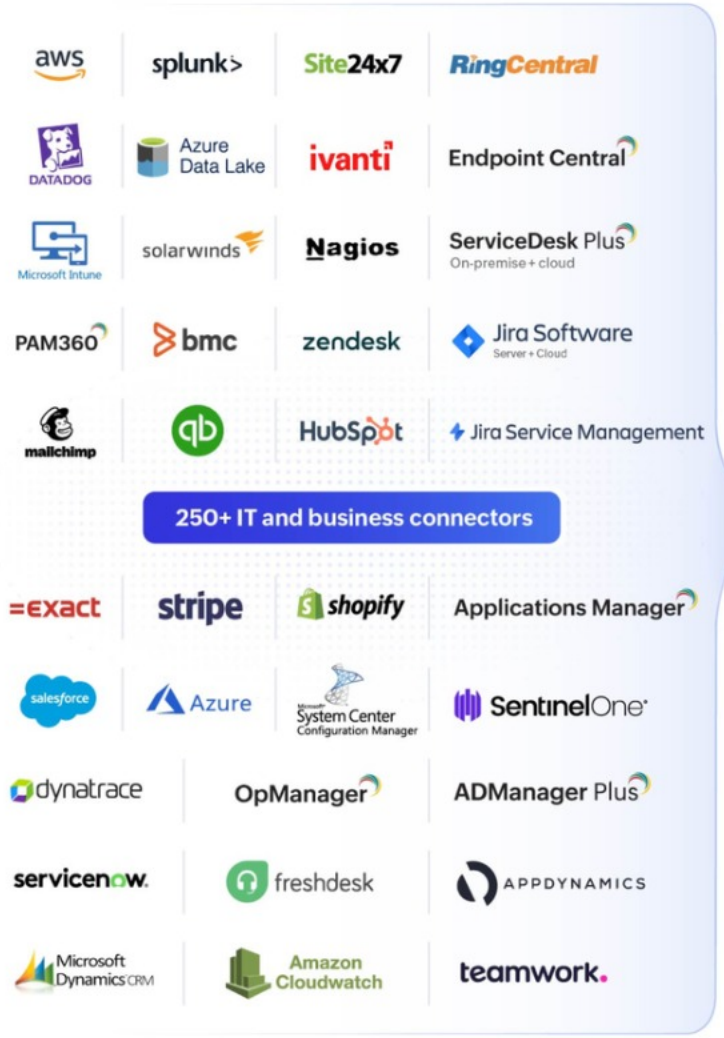
Analytics Plus
overview

What is Analytics Plus?

ManageEngine Analytics Plus



Unified IT Analytics

- Consolidated IT operations dashboards
- Automatic cross-correlation of IT metrics
- Real-time and contextual analytics

AI/ML based Analysis

- Intelligent insights out-of-the-box
- Conversational analytics
- Home-grown generative AI

Predictive & Prescriptive Analytics

- Accurate prediction algorithms
- What-if analysis
- Prescriptive recommendations

Data Governance at Scale

- Privacy controls at all levels
- Complete ownership of data
- Distributed architecture for high scalability and fast processing

Enhanced Collaboration

- Real-time collaboration
- Granular permission controls
- Multiple modes of distribution
- Embedded analytics

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AI-powered unified analytics platform

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ManageEngine Analytics Plus

Consolidated view of ITOps

Custom IT analytics and decision intelligence software. Connects to 250+ IT and business apps, databases and data ware-houses for consolidated operations dashboards

Agentic AI

Autonomously import IT data, perform complex analyses, and make real-time IT intelligence an integral part of workflow orchestrations using MCP

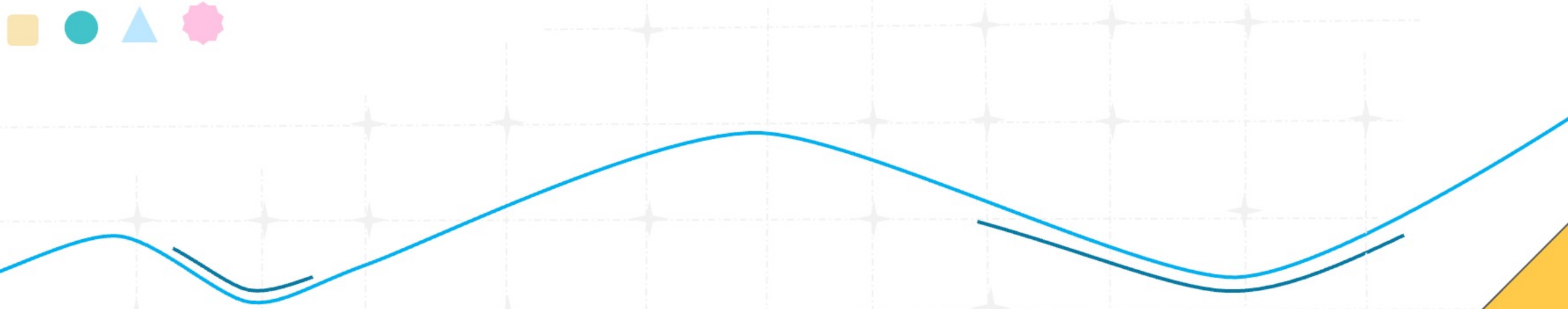
AI and ML-driven analytics

Build tailored IT analyses, expedite root cause analysis and create insightful dashboards—without any manual effort

Powerful cross-correlations

Understand how infrastructure performance affects end user productivity, customer satisfaction and overall digital experience of employees

Features and capabilities



Agentic AI

Orchestrate agentic AI workflows

Transform real-time IT metrics into intelligent, actionable triggers. Automatically initiate workflows such as scaling infrastructure based on dynamic thresholds via MCP

Contextual intelligence across IT

Powered by Zoho LLM, our intelligent IT analyst provides actionable insights and recommendations. Seamlessly adapting to its environment, it delivers AI-driven decision making and intelligent insights across the IT stack

Flexible LLM integration

Integrate the desired LLM for automated analysis, real-time insight interpretation and intelligent workflow automation, making Analytics Plus the central engine of your agentic AI ecosystem

GenAI-driven Analytics

AI assistant

Eliminate data complexity. Build complex reports and dashboards by simply asking questions in plain English. Turn AI-powered conversations into action without switching tabs

GenAI-powered analytics

Interpret complex analyses with GenAI-driven visual and narrative insights

Expedited root cause analysis

Identify the top factors contributing to a specific trend or inefficiency in seconds

AI and ML-driven Analytics

Powerful decision intelligence

Get practical remedial strategies for operational bottlenecks, even those that often go unnoticed

No-code ML builder

Run complex computations, such as outage prediction and escalation probability, by getting custom ML models to learn how your IT operates

Cluster IT events

Segment IT resources based on specific metrics to fast-track remediation efforts

Advanced Analytics

Anomaly-based alerts

Catch tell-tale signs of underlying issues before they escalate into major disruptions.

Data snapshots

Maintain a time capture of application data to reach back in time and trace progress

Smart data blending

Related data points are auto-identified for correlation

Centralized metric library

Collection of mathematical, statistical, and logical functions can help build an arsenal of calculated metrics and KPIs.

Forecasting and capacity planning

Predict trends precisely

Incorporate influencing metrics and events for precise predictions that help future-proof your operations.

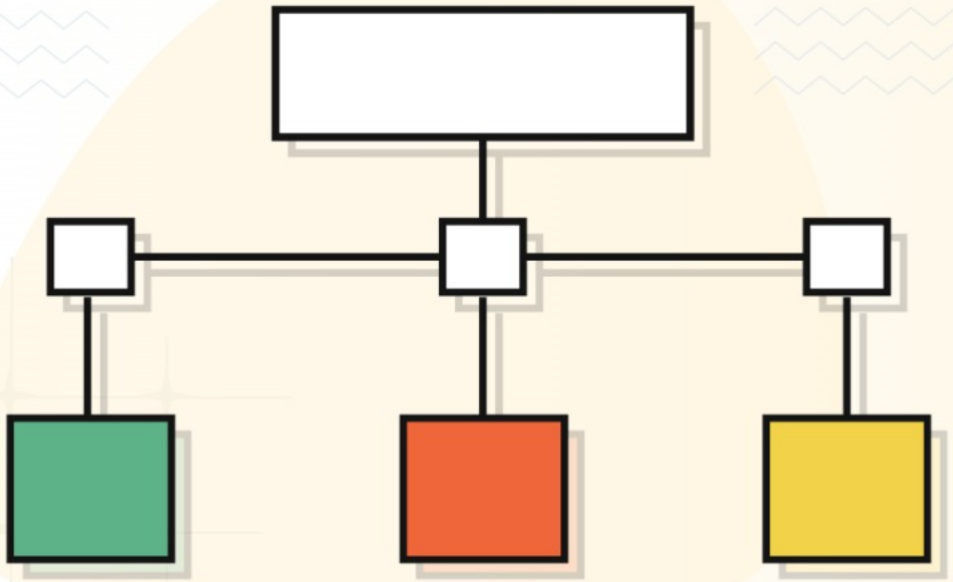
Capacity planning

Study current trends and performance to prevent overspending or underspending on infrastructure

Workforce management

Determine the right team size based on workload and predicted increase in load

Scenario planning



Run simulations

Perform what-if analysis to simulate all possible operational outcomes

Adjust key parameters

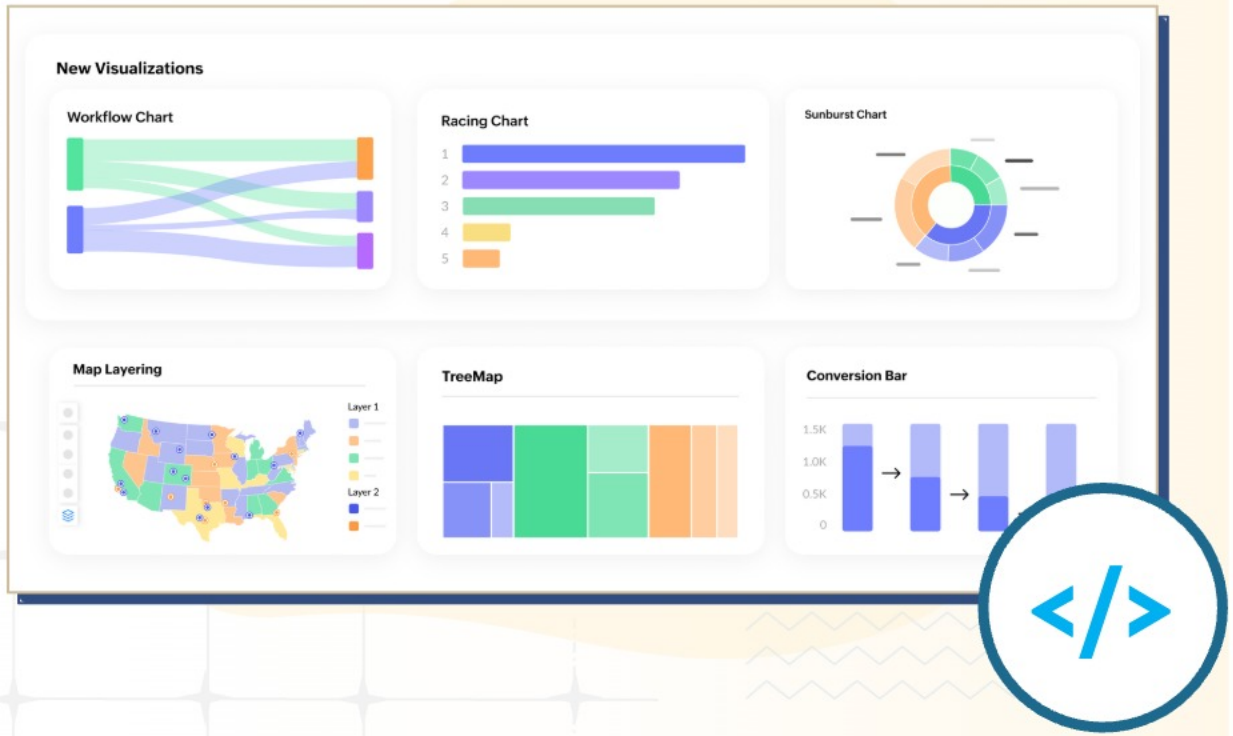
Vary influencing factors in different degrees to arrive on the most favorable results

Cause & effect relationships

Avoid surprises by carefully evaluating the impact of various factors on business outcome

ManageEngine
Analytics Plus

Effortless visual analytics, anywhere



45+ visualization types

Choose from a range of visual formats—including treemaps, layered maps, and workflow charts—to spot trends, bottlenecks, or geographic IT issues at a glance.

Drag-and-drop simplicity

Empower business users with a self-service report builder that requires no coding and supports real-time drill-downs with interactive filters.

Customize & embed natively

Create audience-specific dashboards, rebrand them with your theme, and embed them natively into your internal or third-party applications.

Seamless, secure access

Enable secure, frictionless exploration with SSO (SAML/API-based), ensuring users can investigate live reports directly from their primary tools.

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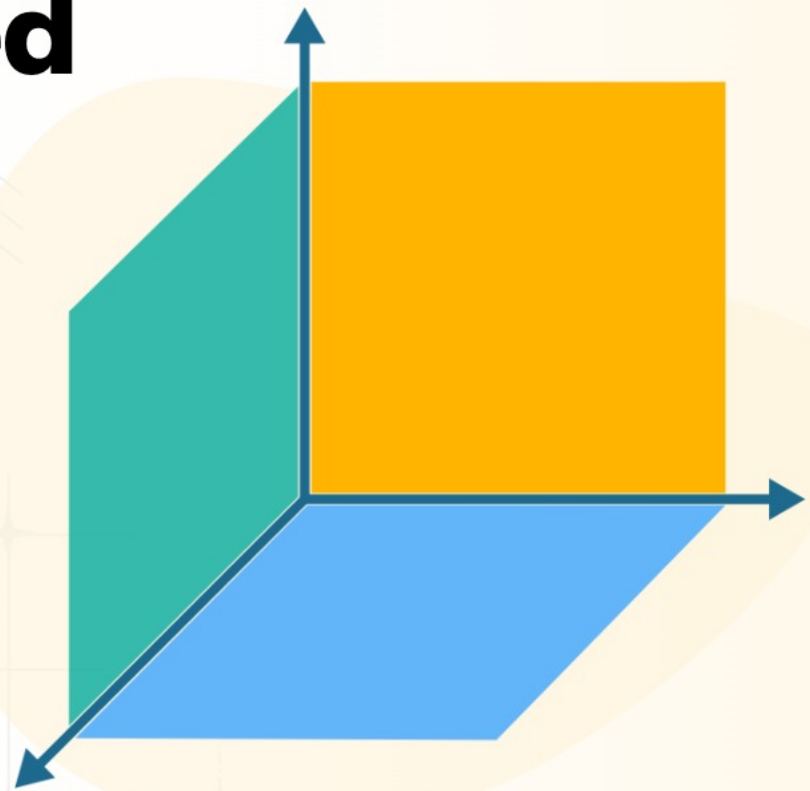
Built for scale and speed



Big data analysis

Process and visualize millions of data rows instantly using a proprietary columnar C-Store database optimized for fast read operations.

Automated scaling

Seamlessly handle growing workloads with a multi-server architecture, automated scaling, distributed processing, and intelligent caching based on usage patterns.

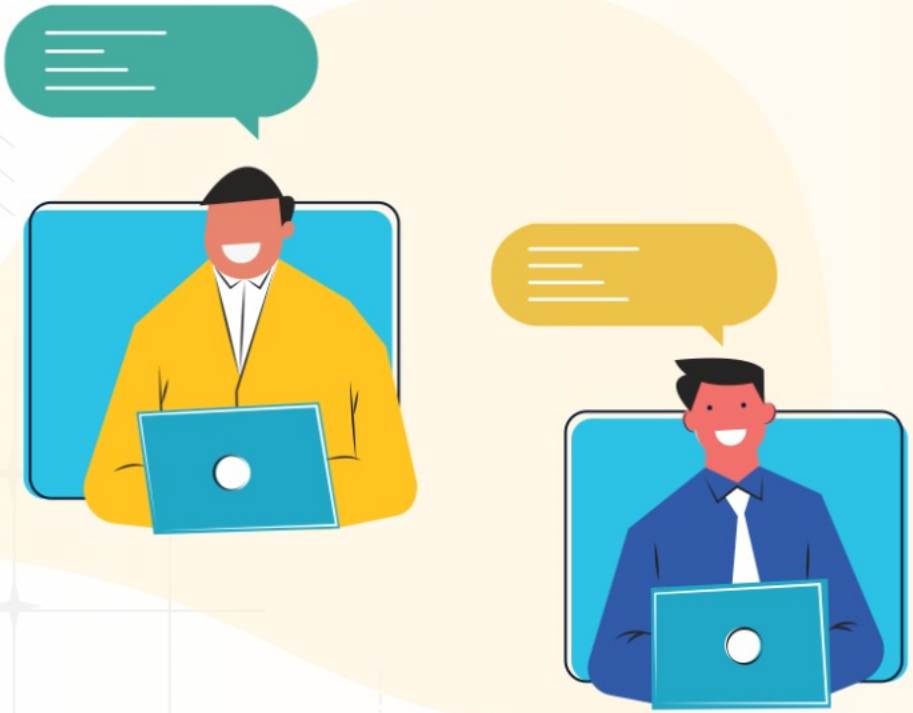
High availability

Achieve 100% uptime with active-passive failover support and horizontally scalable self-hosted deployments.

Self-optimizing performance

Ensure a smooth, lag-free user experience with dynamic resource scaling and intelligent pre-loading of frequently accessed data.

Team collaboration



Role-based access control

Fine-grained permissions help keep a close grip on who has access to what information

Report commenting

Allow users to exchange ideas or discuss trends in real-time using on-report comments

Schedule reports

Send reports directly to user's email on a periodic basis

Publish dashboards

Various publishing options allow for reports to be shared either publicly, privately or to specified groups

Flexible deployment and licensing

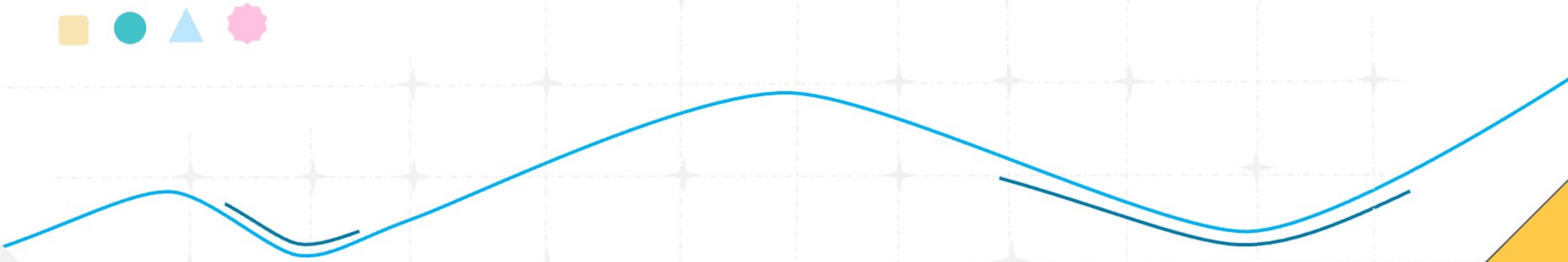
- **Deploy anywhere**

  Choose a deployment mode that suits your needs—SaaS or self-hosted on Windows, Linux, Docker, or any public/private cloud platform.

- **Flexible licensing components that broadly include:**

  - **No. of Users:** These are personnel who can import data, create and share views
  - **No. of Viewers:** These are read-only personnel who can only view shared views
  - **Concurrent guests:** No. of personnel who can view published views simultaneously
  - **Rows of data (cloud only):** Volume of data that is imported into Analytics Plus for analysis

Dashboards that drive powerful IT outcomes



The CIO dashboard

Empower complete visibility into the entire IT landscape

360-degree SRE dashboard

Elevate ITOps reliability with AI-driven SRE tracking

ManageEngine Analytics Plus

Digital employee experience dashboard

Deliver exceptional employee experiences with analytics-powered IT management

Thank you