OnboardPro

Unlock the full potential of your
ManageEngine solution

ManageEngine brings solution implementation services with OnboardPro, a seamless and holistic approach to solution implementation, completely customized and carried out by experts.

Here's a detailed breakdown of all the services covered:

Implementation activity	Description
Configuration	
Setting up Log360 Cloud	Account creation - Agent download and device association
Configuring Windows Domains and Workgroups	Configuring Windows Log Sources and pushing required audit policies for domain-based machines.
Configuring Network Devices in UI	Adding other supported network devices for log collection
Configuring Application Log Sources	Adding supported application log sources (see list)
Cloud log sources	Adding cloud log sources: -Amazon CloudTrail logs, -Amazon s3 server access logs -Amazon ELB access logs -M365 logs
Cloud protection configuration	- Install Gateway server - Configuring gateway server - Certificate authority configuration
Advanced Threat Analytics configuration*	Configuration of the Advanced Threat Analytics feature in the solution if purchased.
Log forwarding	Forwarding logs to a designated cloud account
Log retention	Configuring log retention policy

Admin Settings	
User management	Adding users with varying levels of access.
Usability	Managing Log Source Groups based on the customer's requirement.
Log collection filter configuration	Setting up log filters to support user-specific and event-specific exclusions.
Product settings	- Enabling historic log collection, daily mail limit, language, export limit - Configuring email and SMS notification; creation of notification templates - Configuring working hour settings
Privacy settings	- GDPR compliance checks - Password protection of exported reports
Feature-based settings	
Dashboard customization	Customizing the solution's dashboard to suit the client's preferences. A maximum of (5) customizations will be configured.
Reports and alerts configuration	Configuring a custom schedule for reports and alerts according to the client's requirements. A maximum of (10) reports and alerts will be configured
Rule-based correlation setup (based on the feasibility/available logs)	Setting up rule-based correlation capabilities provided the requirements are feasible and logs are available. Configuring correlation rules according to the environment. A maximum of (5) correlation rules will be configured.
Compliance-specific reports configuration	A maximum of (5) compliance-specific report will be configured.
Cloud protection: manage sanctioned and banned applications	Adding and removing cloud applications from sanctioned and banned application lists.
File Integrity Monitoring	Configuring Windows based file monitoring
Customization	
Additional custom correlation rules configuration	Configuring additional custom correlation rules, if required. Upto (3) correlation rules will be configured.

Custom log format configuration	Enabling Custom Log Format based on the feasibility of provided syslogs.
Custom reports and alerts configuration (provided logs are available)	Configuring custom reports and alerts according to the client's requirements, on the condition that the client provides the required sample logs. A maximum of 10 reports and alerts will be configured in total.
Cloud protection: endpoints	- Adding endpoints - Manage certificate trust Store - Setup Gateway Server Failover
-OnboardPro-	
Expert consultation	Personalized consultation with a domain expert to discuss requirements and design a suitable implementation plan.
Comprehensive documentation	Personalized, project and customization-specific documentation provisioning.
User acceptance testing	Execution of multiple carefully designed tests to ascertain proper functionality of the solution, configurations and integrations.
Integrated walkthrough	Consultant-assisted walkthrough of the implementation activities with an overview of the functionality of the solution.
Signing off	Acknowledgement of completion of all agreed-upon project activities.
Training (up to 4 participants)	Personalized product training with an implementation consultant for up to 4 participants.

ManageEngine
Log360 Cloud

ManageEngine Log360 Cloud, a unified cloud SIEM solution with integrated CASB capabilities, helps enterprises secure their network from cyberattacks. With its security analytics, threat intelligence and incident management capabilities, Log360 Cloud helps security analysts spot, prioritize and resolve threats in both on-premises and cloud environments. The solution is highly scalable and helps drive down infrastructure and storage costs. For more information about Log360 Cloud, visit www.manageengine.com/cloud-siem/.

Sign up for free   🔍 **Personalized Demo**