

A One-Stop Solution For Your Clients' Desktop & Mobile Device Management Needs



The Challenge

Clients' system management needs have increased exponentially. It becomes a responsible task for MSP(Managed Service Provider) to address this need with a right and best solution. We know Desktop management has always been a significant business for MSP's and now Mobile Device Management (MDM) has become the latest addition. MSP's cannot ignore this fact. Hence, "Capacity Management" becomes mandatory i.e. to keep abreast with the latest technology and apply it in the solution offerings by balancing cost optimization with operational efficiency.

The Solution

Desktop Central is an integrated Desktop and Mobile Device management software that helps MSP's to automate management routines for desktops, servers and mobile devices from a central point. Desktop Central automates regular desktop management activities like installing software, patches, and service packs to client computers, standardize the desktops by applying uniform configurations such as wallpapers, shortcuts, printer, etc., secures the client computers by restricting USB, applying security policies, etc., and enables auditing the network systems with complete hardware/software inventories, license compliance details, detecting prohibited software usage in network systems, etc. In simple terms, it helps administrators to automate, standardize, secure, and audit client system network.

Similar to automating desktop management routines, you can also automate client mobile device management to deploy profiles and policies, configure devices for Wifi, VPN, Email accounts, etc., apply restrictions on using camera, browser, etc., and to secure client devices like enabling passcode, remote lock/wipe, etc.



Use Desktop Central to

- ✓ Automate Regular Desktop Management Activities
- ✓ Standardize configurations of OS and Application across the Network
- ✓ Secure Desktops from Wide Range of Threats
- ✓ Troubleshoot day-to-day Problems
- ✓ Audit client IT Assets
- ✓ Manage client mobile devices



Mobile Device Management (MDM)

- ✓ Over-the-Air (OTA) Management
- ✓ Configure: Mail, VPN, WiFi, etc.
- ✓ Policies: Enable Passcode, Apply Restrictions on using Apps, etc.
- ✓ App Management: Distribute in-house and app store apps
- ✓ Secure: Remote Lock, Remote Wipe, Clear Passcode

Software Deployment

- ✓ Install or Uninstall MSI & EXE based Applications
- ✓ Schedule Software Deployments
- ✓ Run Pre- and Post-installation Scripts

Patch Management

- ✓ Deploy Windows Patches / Updates for OS and Applications
- ✓ Automate Patch Management
- ✓ View the Status of the Patch Deployment

Desktop Central MSP

Asset Management

- ✓ Software : License Management, License Compliance, & Software Metering
- ✓ Hardware : Hardware Manufacturers, Hardware Types, Hardware Installation per User
- ✓ Automatic Uninstallation of Prohibited Software
- ✓ Out-of-the-Box Reports on Hardware and Software Inventory

Remote Control

- ✓ Web-based Remote Control
- ✓ Allow Collaboration with Multiple Concurrent Connections
- ✓ Compliance with Regulatory Standards like HIPPA, SOX, etc.

Reports

- ✓ Power Management Report : System Uptime Report for Claiming Utility Rebates
- ✓ User Logon Reports for Up-to-date User Logon Details
- ✓ Reports on Patches, Configurations and Events for Auditing

System Tools

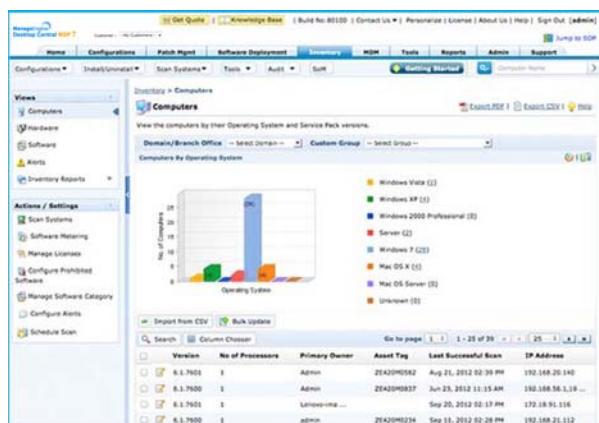
- ✓ Schedule Execution of Tools
- ✓ Disk Defragmentor
- ✓ Check Disk
- ✓ Remote Shutdown
- ✓ View the Status of each Task

Configurations

- ✓ Over 25 Pre-defined Configurations for Users and Computers
- ✓ Templates for Frequently Used Configurations
- ✓ Standardize Desktop, Computer, Application and Security Settings

Supported OS :

- ✓ Windows: 2000, XP, 2003, 2008, Vista, Windows 7 and Windows 8
- ✓ Mac: 10.6 and 10.7
- ✓ Mobile Devices: iOS 4 and above



The screenshot shows the 'Computers' view in the software. It features a bar chart titled 'Operating Systems' showing the distribution of various OS versions. Below the chart is a table with columns: Version, No. of Processors, Primary Owner, Asset Tag, Last Successful Scan, and IP Address. The table lists several entries, including versions 6.1.7601 and 6.1.7600, with various owners and scan details.



The screenshot shows the 'Mobile Device Management' view. It includes a 'BYOD Summary' section with charts for Device Type (Smartphones, Tablets, Others) and Device Status (Owned, Corporate, Personal, Not specified). Below this are sections for Enrollment Status (Enrolled, Failure, Yet to Enroll, Waiting for Approval) and Scan Status (Successful, Failure, Yet to Scan).