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[March 22, 2011]

ManageEngine Releases IT360 9.0, an Integrated, ITIL-Ready IT Management Suite With a Single Dashboard for Operations and Service Management Across Physical and Virtual Infrastructures

(Market Wire Via Acquire Media NewsEdge) AUSTIN, TX -- (MARKET WIRE) -- 03/22/11 -- ManageEngine, makers of a globally renowned suite of cost effective network, systems, applications and security management software solutions, today announced the release of ManageEngine IT360 9.0, the company's first ITIL-ready integrated IT management solution. With this new release, ManageEngine provides a single dashboard for monitoring the enterprise infrastructure, including physical and virtual networks, servers and applications, while also integrating service desk management.

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ManageEngine IT360 9.0 enhances the performance and efficiency of service delivery by adding the service catalog to the existing list of ITIL-ready features, such as incident, problem and change management, as well as CMDB. The service catalog allows the IT department to define the set of services available as well as maintain a comprehensive workflow for service requests, ensuring those services are delivered effectively and on time.

ManageEngine has also added to IT360 monitoring of the latest virtual networking technologies, including Microsoft's Hyper-V and VMware ESX/ESXi servers, as well as the virtual machines (VM) configured within these servers. These virtual management capabilities allow network operations teams to easily monitor the health of critical business resources, troubleshoot problems quickly, reduce VM downtime and eliminate performance bottlenecks.

"With IT360, we moved from multiple IT tools to one integrated, end-to-end monitoring solution. A single console gives us a unified view into our entire IT infrastructure," said Senthil Manimuthu, executive director of IT Infrastructure, PMSI. "It also gives us business insight needed to make accurate decisions and report back to our customers. The flexibility and ease of implementation of IT360 gets us to market faster while providing a lower total ownership cost." "Businesses today use a plethora of independent tools for various IT management functions, which forces IT teams to work in silos and limits their ability to manage IT efficiently. While it is essential for IT teams to work collaboratively to deliver a high quality of IT service, the viable alternatives tools are few or expensive. IT360 provides an affordable alternative and makes it easier for organizations to manage IT in a unified way," said Sridhar Iyengar, vice president, product

management at ManageEngine. "IT360 includes advanced features such as Business Service monitoring, SLA management, configurable dashboards, and an ITIL service desk, a combination typically available only in high cost solutions." ?Editor's Note: ManageEngine's latest customer newsletter features research from Gartner describing the benefits of integrated IT management, specifically the integration of availability and performance management tools with the service desk. Click here to access the newsletter.

For Pricing and AvailabilityManageEngine IT360 is available for enterprises in two editions -- Professional, which is meant for monitoring of a single location and Enterprise edition, which can monitor multiple geographically distributed sites. Both editions are available as a downloadable file. A 30-day fully functional trial version of both editions is freely available from the website.

For more information on features and architecture visit the product webpage at



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About ManageEngineManageEngine is the leading provider of cost-effective enterprise IT management software and the only one making the 90-10 promise -- to provide 90 percent of the capabilities offered by the Big 4 at just 10 percent of the price. The ManageEngine suite offers enterprise IT management solutions including Network Management, HelpDesk & ITIL, Bandwidth Monitoring, Application Management, Desktop Management, Security Management, Password Management, Active Directory reporting, and a Managed Services platform. ManageEngine products are easy to install, setup and use and offer extensive support, consultation, and training. More than 50,000 organizations from different verticals, industries, and sizes use ManageEngine to take care of their IT management needs cost effectively. ManageEngine is a division of ZOHOO Corporation. For more information, please visit www.manageengine.com.

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