

State of Observability in India: 2025

Goals, outcomes, challenges, and plans

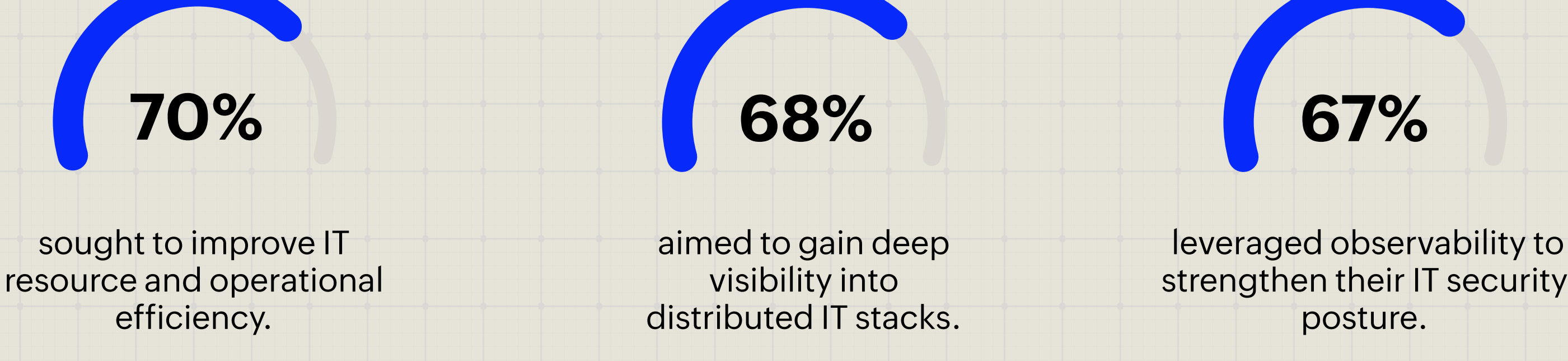


Between December 2024 and January 2025, ManageEngine surveyed over 1,240 C-suite and IT professionals—including directors, managers, system administrators, developers, and architects—across more than 75 countries, representing around a dozen industries and organizations ranging in size from fewer than 50 employees to over 5,000.

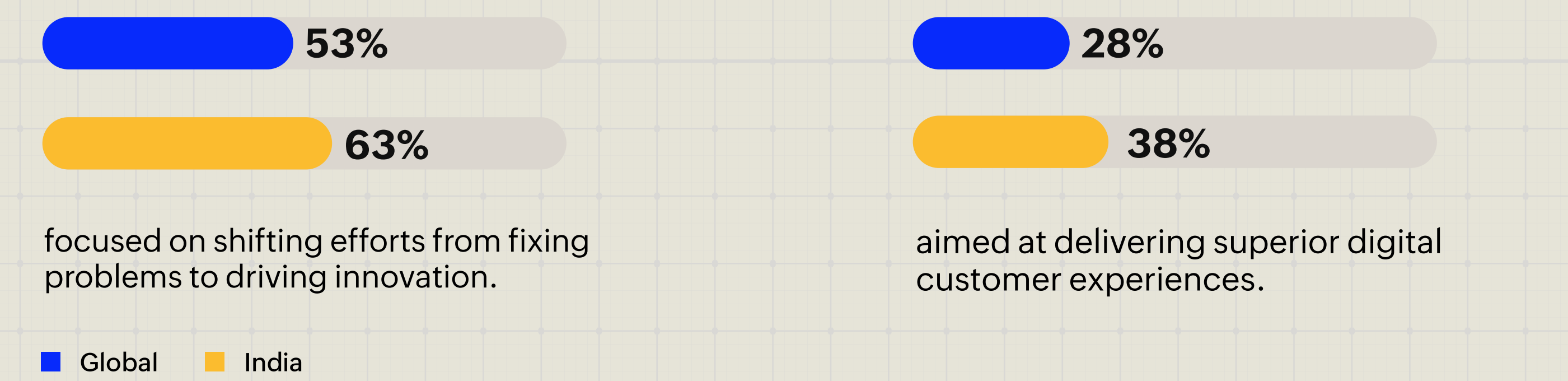
While the full report explores the global findings in depth, this infographic highlights the key findings from 340 respondents based in India.

Observability adoption is driven by both foundational and growth goals.

Foundational drivers

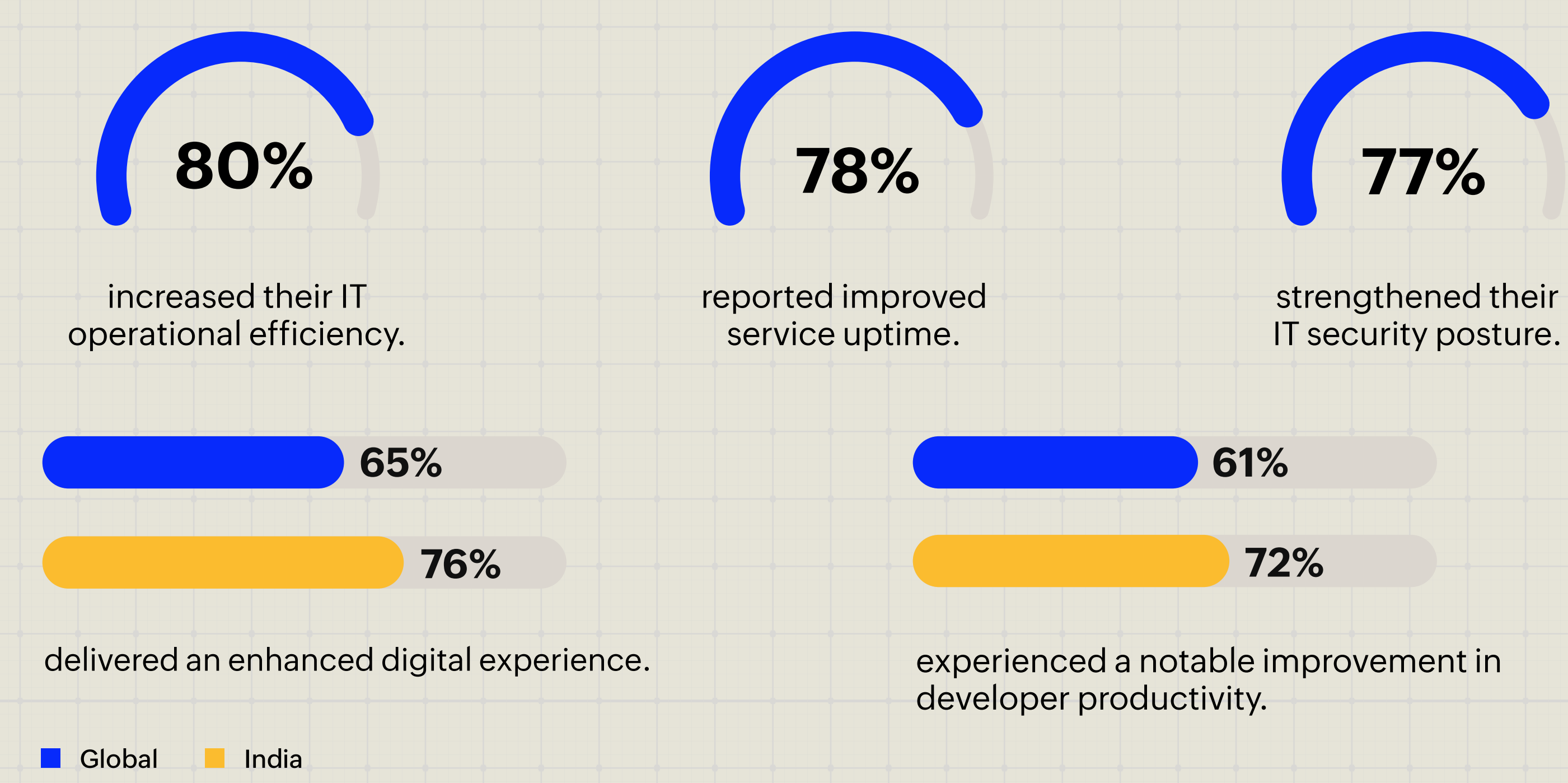


Growth drivers

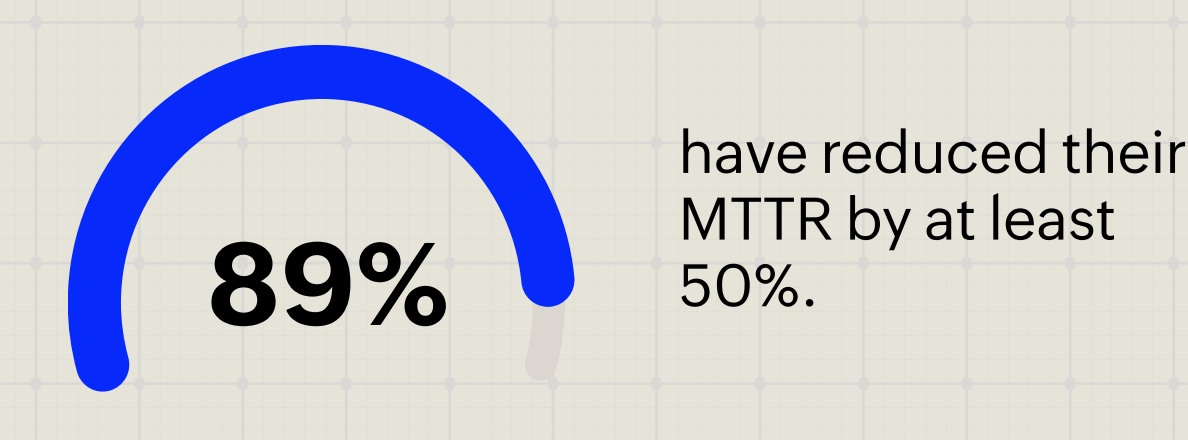


What organizations are getting in return.

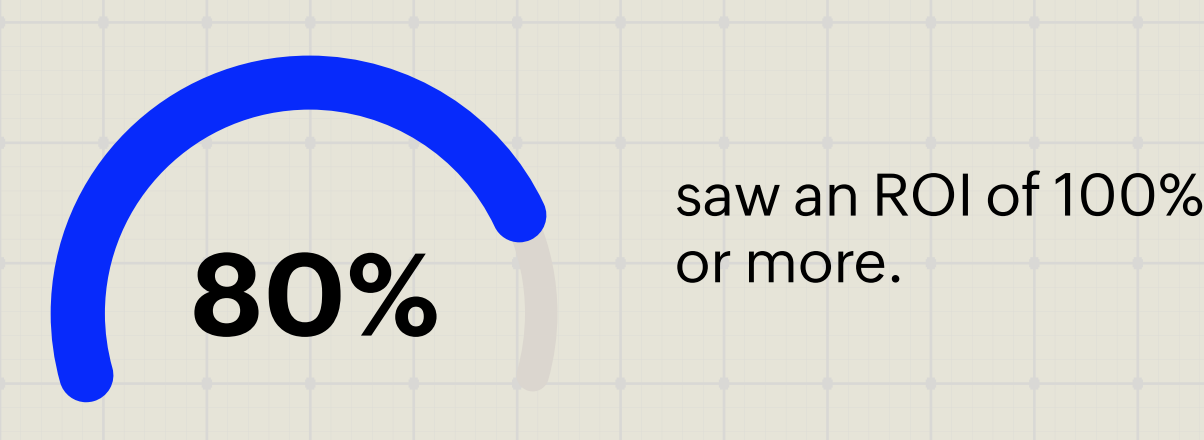
Consistent improvements in KPIs



Significant reduction in MTTR

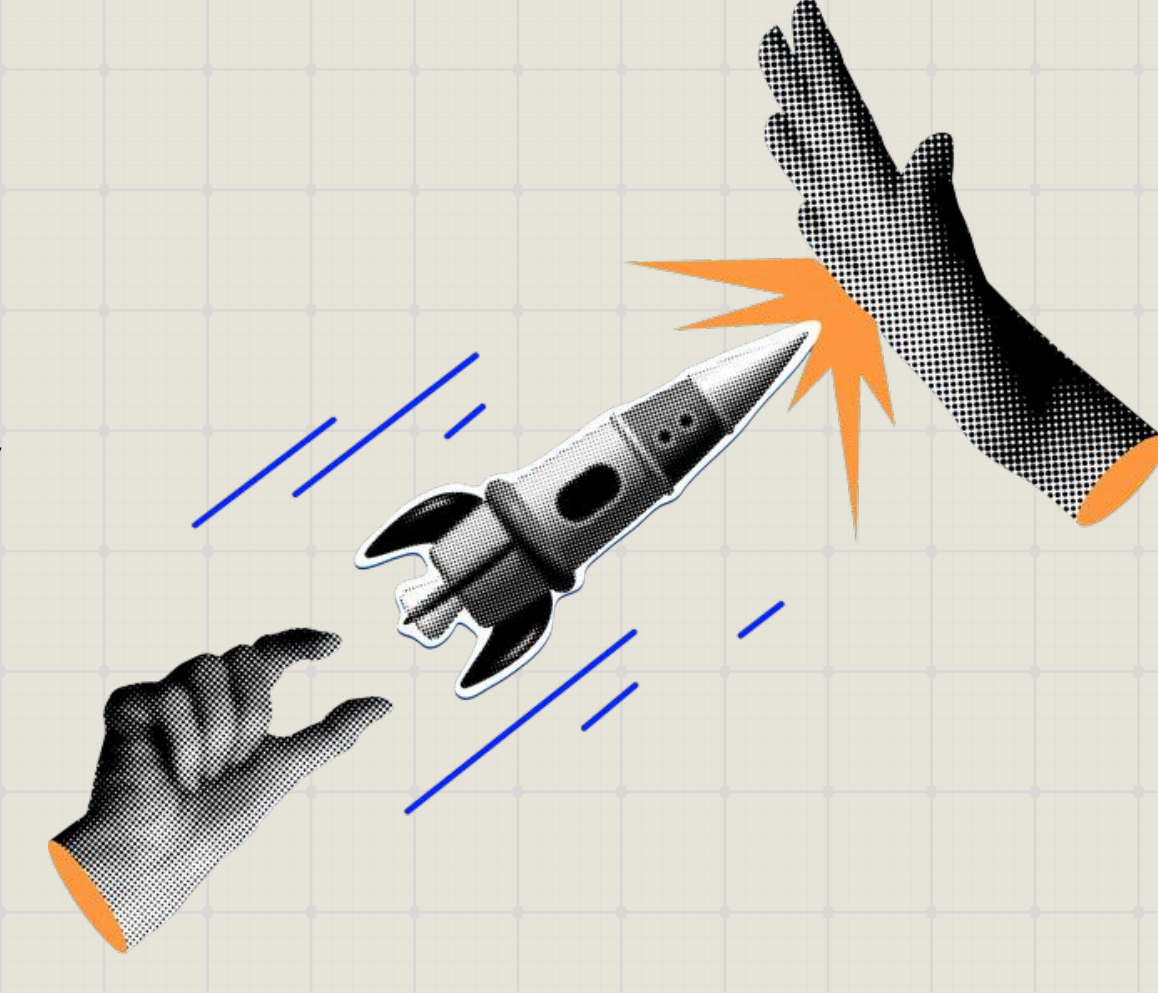
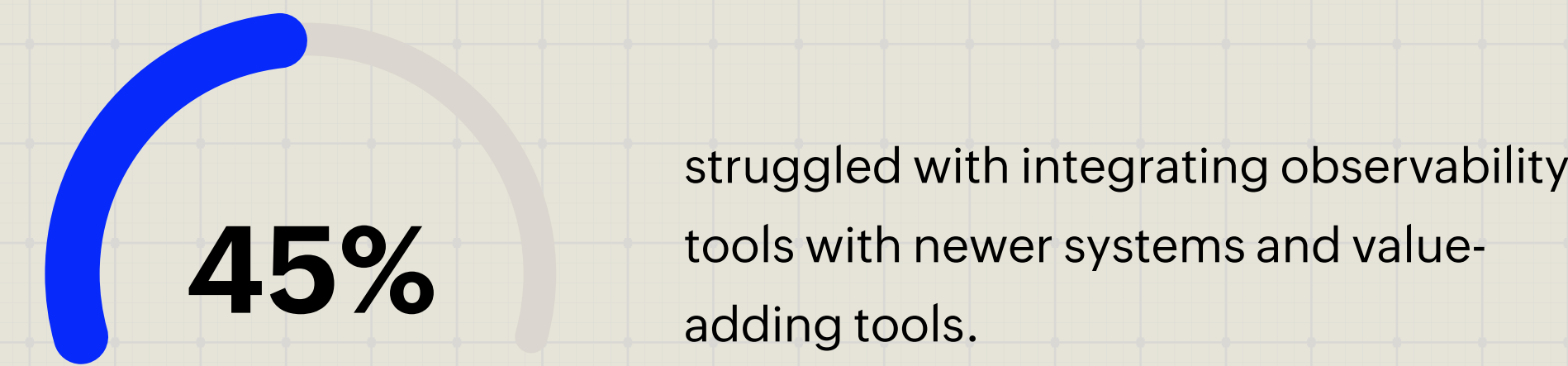


Substantial rise in ROI

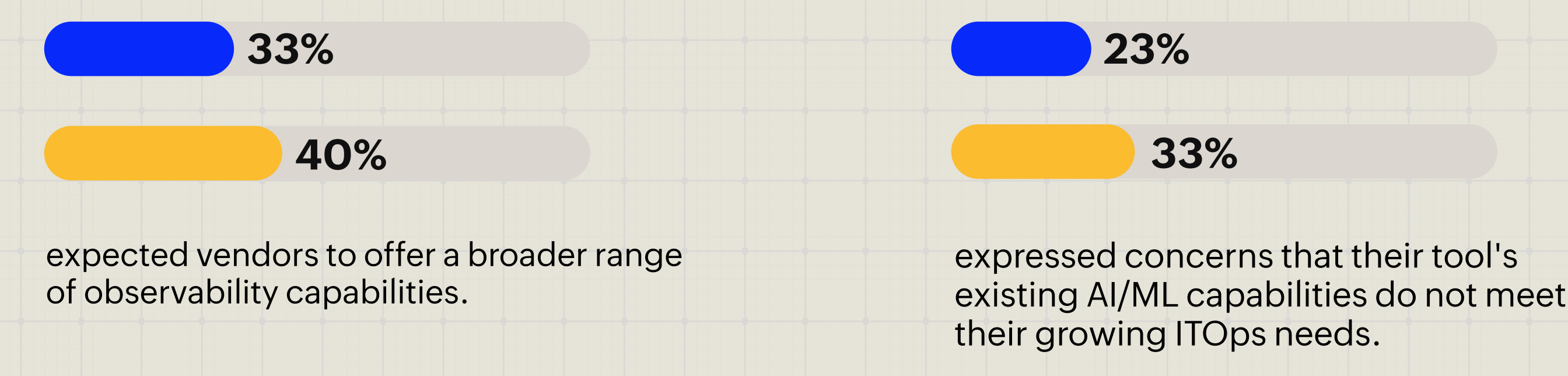


As observability adoption matures, tool gaps emerge as a key barrier to progress.

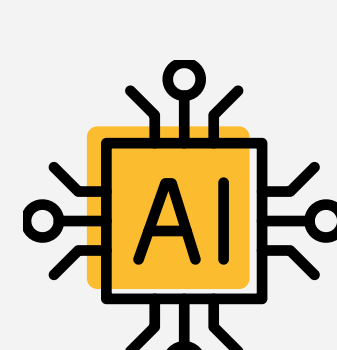
Integration difficulties



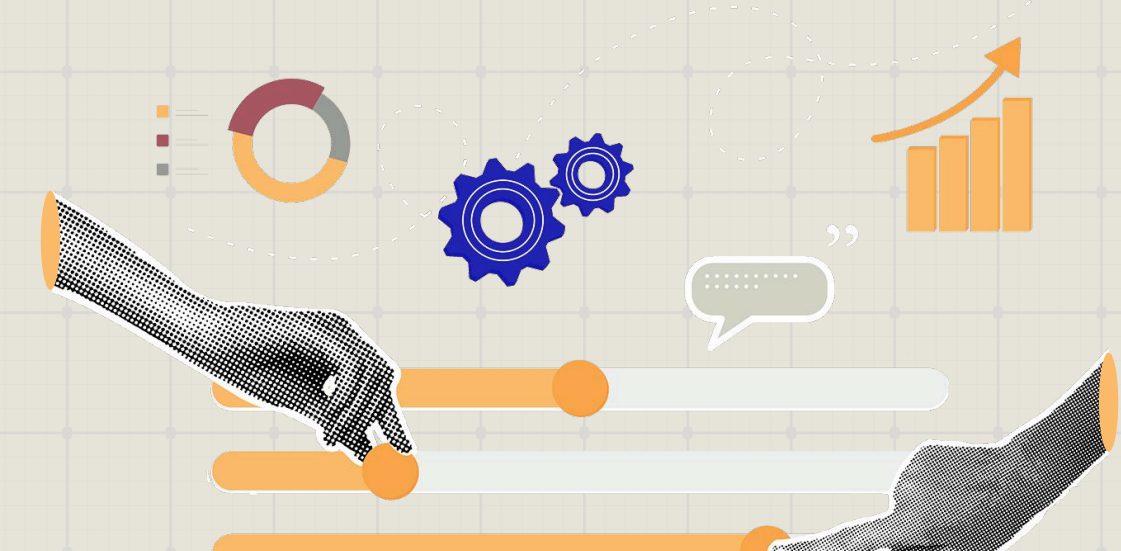
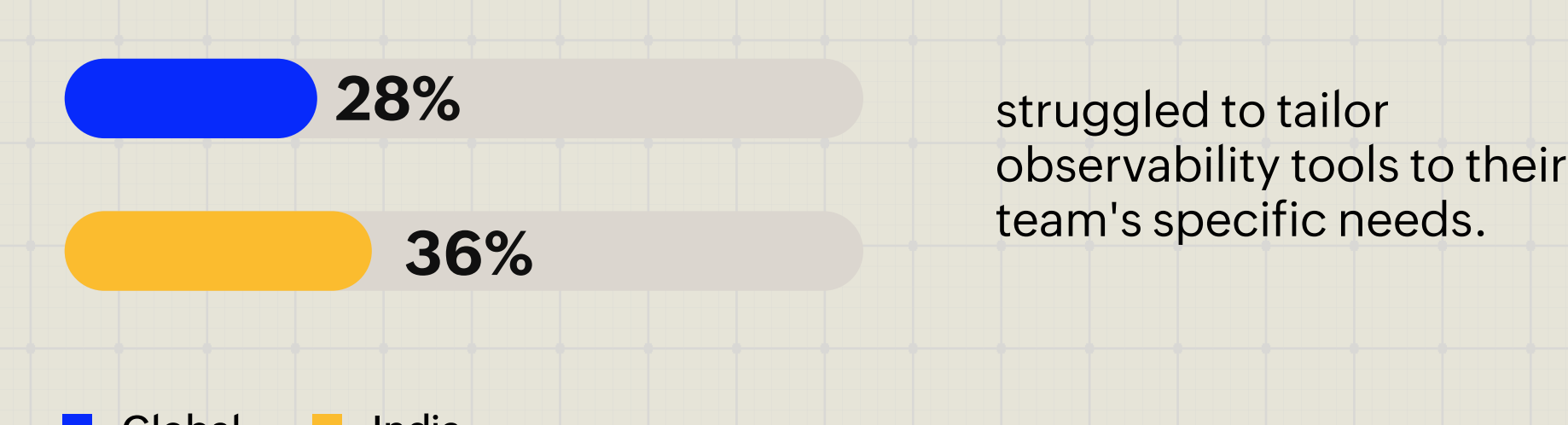
Missing capabilities



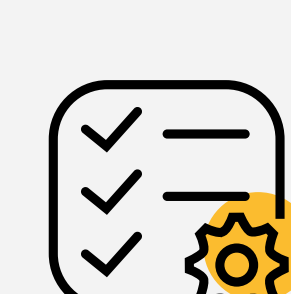
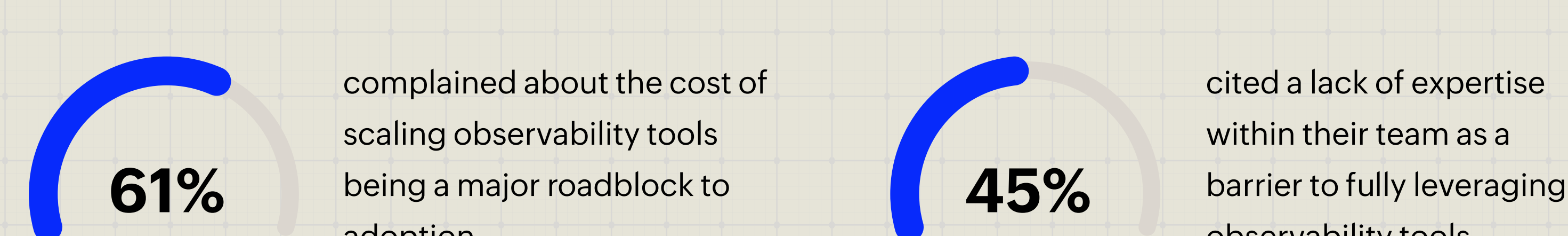
Unsurprisingly, compared to the global average (36%), India's observability buyers place a higher priority (48%) for AI capabilities during observability tool evaluation.



Customisation challenges



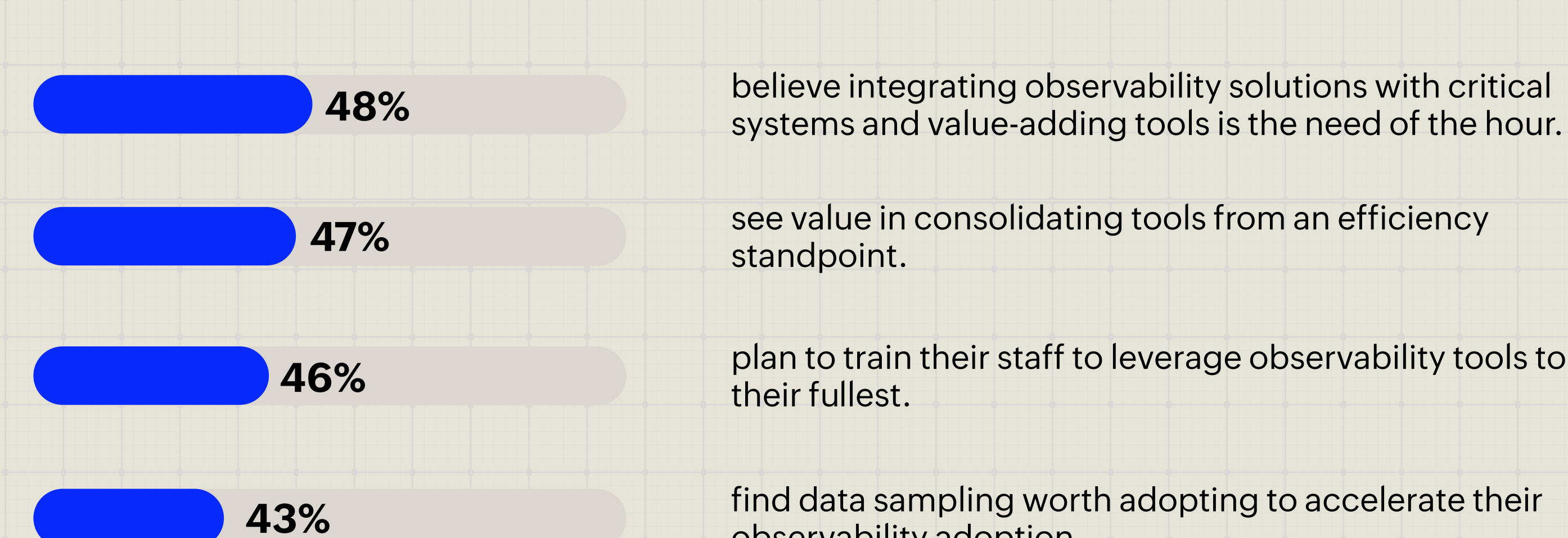
Other challenges



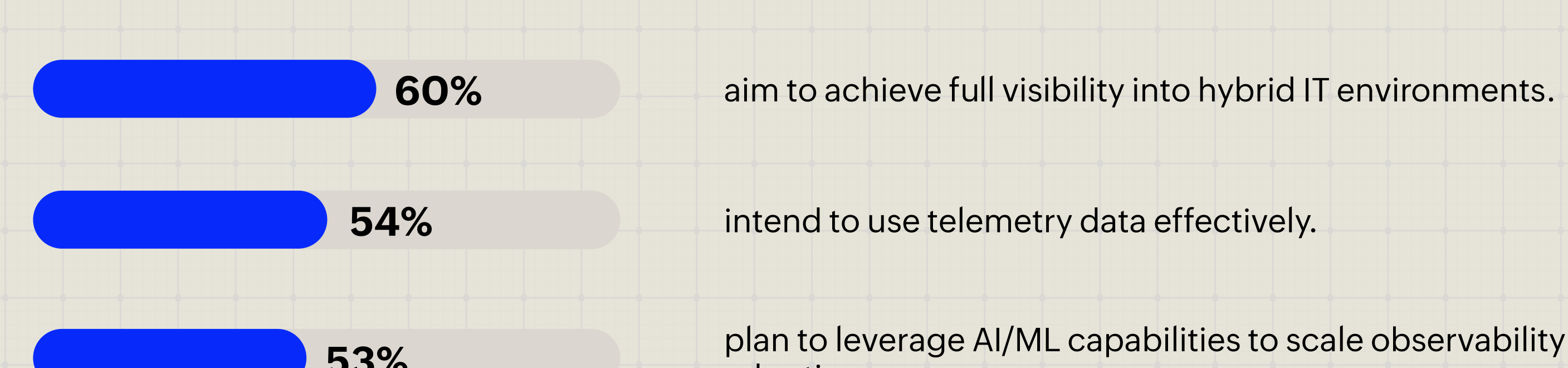
However, when we asked whether their organization prioritized observability, 95% agreed—notably higher than the global average of 88%.

How these challenges have shaped their plans and priorities for the year ahead.

Value-boosting measures



Next-year priorities



OpenTelemetry holds a growing priority among Indian IT teams (32%) compared to the global average (26%).



State of Observability 2025

A report on adoption, challenges, and the path forward

[View full report](#)

About ManageEngine FSO

ManageEngine's FSO suite delivers full-stack observability across hybrid IT environments, covering infrastructure, applications, security, and digital experience. It empowers IT teams to detect issues faster, gain deep operational insight, and automate resolutions—ultimately improving uptime, streamlining operations, and aligning IT performance with business goals. Our solutions are available both on-premises and in the cloud.

Visit our website to learn more: www.manageengine.com/fso