ManageEngine
Log360

SHM uses Log360 to make sure their data is completely secure

About the Organization

SHM is a leading provider of business services. It helps organizations increase productivity by improving their work structure, reorganizing their processes, and aiding partner engagements. Founded in 1996, SHM has evolved into a giant in both the public and private sectors, solving many of the human-centric problems organizations face daily. Its rise in the market comes with offices in London, New York, and Mexico City.

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Victor,
IT security admin of SHM, London.

Challenges

SHM analyzes data on the incumbent structure of organizations looking to identify areas that need improvement. Organizations trust SHM with their confidential data so SHM can see how the organization is functioning as a whole. Because this data is highly coveted by cybercriminals, SHM must ensure comprehensive network security by employing stringent audits. To address these network security challenges, SHM needed a security information and event management (SIEM) tool to monitor network activity in real time and protect their servers and databases.

Solution

After evaluating some major SIEM solutions, SHM's IT security committee decided to request a quote for Log360, ManageEngine's SIEM tool. The immediate response and continuous follow-up from ManageEngine encouraged SHM to try out a free trial of Log360, which eventually convinced them to deploy the product.

Victor, SHM's IT security admin for the London office, has been using Log360 for quite some time now and explained how it has helped him reduce his everyday workload. "Log360 has made my job a cinch. The real-time reports and alerts make sure I don't have to spend a lot of time worrying about threats," said Victor.

Victor is particularly impressed by Log360's threat intelligence module. Because that module supports global threat feeds, SHM's IT security personnel don't have to take particular measures against security threats jolting the global IT stage. Log360's threat intelligence module receives real-time updates from international threat feeds such as STIX, TAXII, and AlienVault OTX to help SHM protect their network against globally blacklisted IP sources.

Another facet of ManageEngine that caught Victor's eye was the prompt support he received for whatever questions he had. Victor mentioned, "Right from the moment we'd emailed ManageEngine about our interest in their SIEM solution, until yesterday when we had a minor query on port requirements, ManageEngine continues to provide overwhelming support for their product."

Key Features of Log360

Log360 is a tightly-integrated SIEM solution combining the capabilities of ADAudit Plus, EventLog Analyzer, O365 Manager Plus, Exchange Reporter Plus, and Cloud Security Plus. Some of its important features are:

- ✓ **Monitoring and auditing critical Active Directory changes in real time.**

- ✓ **Automatic collection, analysis, reporting, and archiving of logs from Windows and Linux/Unix machines; IIS and Apache web servers; SQL and Oracle databases; and perimeter security devices.**

- ✓ **Real-time reporting on critical events in Azure Active Directory, Exchange Online, and Microsoft Exchange Server.**

- ✓ **Holistic view of activities in AWS and Azure cloud infrastructures.**

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Log360 is a unified SIEM solution with integrated DLP and CASB capabilities that detects, prioritizes, investigates and responds to security threats. Vigil IQ, the solution's TDIR module, combines threat intelligence, ML-based anomaly detection and rule-based attack detection techniques to detect sophisticated attacks, and it offers an incident management console for effectively remediating detected threats. Log360 provides holistic security visibility across on-premises, cloud and hybrid networks with its intuitive and advanced security analytics and monitoring capabilities.

For more information about Log360, visit manageengine.com/log-management/ and follow the LinkedIn page for regular updates.

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Log360 is a champion in Software Reviews' Customer Experience Diamond for SIEM 2019

The Customer Experience Diamond, which assesses solutions based on feature satisfaction and vendor experience, ranks Log360 ahead of all other solutions in the SIEM market.

Get the full report

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