

# Onboarding

## Unlock the full potential of your ManageEngine solution

ManageEngine brings solution implementation services with Onboarding, a seamless and holistic approach to solution onboarding, completely customized and carried out by experts. These services are available in two different options to accommodate the requirements of different businesses: Standard and Advanced.

### Here's a guide to help you choose the model that best suits your needs-

If you need	You should go with
Quick implementation	Standard Onboarding
Expert consultation to define business requirements and use cases	Advanced Onboarding
Requirements-driven, org-specific customization of rules, workflows, and more	
Advanced configurations and integrations with external solutions	

Here's a more detailed breakdown of all the services included in both plans to help you decide:

Log360 Service Offering	Standard Onboarding	Advanced Onboarding
Installation	✓	✓
Device management	Windows Server - 25, WKS - 100, Supported Syslog Devices - 10	✓
Application management - IIS, MSSQL, Other Applications	Up to 1 each	Up to 3 each
Technician management (role configuration)*	✓	✓
Log collection filter configuration	Up to 2 filters	✓
Log retention policy settings	✓	✓
Configuring Windows/Linux-based file monitoring (basic configuration)	1 in each	✓

Tuning product administrative settings 1. Email and SMS server configuration 2. Configuring log collection failure alerts 3. Log forwarding	✓	✓
Historic EVT/EVTX file import	✓	✓
Custom reports and alerts configuration (provided logs are available)	Up to 1 each	Up to 10 in total
Reports, alerts, and compliance schedule creation	Up to 1 each	Up to 10
Rule-based correlation setup (based on the feasibility/available logs)	Up to 1	Up to 5
Compliance-specific reports configuration	✗	Up to 1
UEBA: Custom alerts and reports set up*	Up to 2	Up to 10
Configuring managed servers**	✗	✓
Log import scheduling	✗	Up to 5
Dashboard customization	✗	Up to 5
Security hardening & privacy 1. SSL configuration 2. Configuring TFA 3. GDPR Privacy Configuration 4. CAPTCHA	✗	✓
Importing historical logs (supported format)	✗	✓
Database migration (PGSQL to MSSQL)	✗	✓
Advanced Threat Analytics configuration*	✗	✓
SOAR workflow configuration	✗	✓
Log360 search engine management	✗	✓
Risk score modifications for anomalies based on environment.	✗	✓
High availability configuration	✗	✓
Restoration of an available backup	✗	✓

Incident management configuration	✘	✔
Data migration (ES/archive)	✘	✔
Custom log parser rule configuration (subject to scope)	✘	✔
External threat feed configuration	✘	✔
Agent deployment (agent-level registry changes will be performed)	✘	✔
NAT configuration	✘	✔
Setting up Windows logging	✘	✔
Server migration	✘	✔
Expert consultation	✘	✔
Comprehensive documentation	✘	✔
User acceptance testing	✘	✔
Integrated walkthrough	✘	✔
Signing	✘	✔
Post-implementation health check	✘	✔
Supporting new log formats (subject to feasibility)	✘	✔
Additional custom correlation rules configuration (based on the feasibility/available logs)	✘	✔
Training (up to 4 participants)	Available as an add-on	✔
	<b>\$6995</b>	<b>\$8995</b>
	<b>Buy now</b>	<b>Buy now</b>

\* - if license is purchased

\*\* - only for distributed editions and MSSPs

**Note:**

Only purchased sub-components of Log360 will be installed and configured.