

PRESS RELEASE

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ManageEngine Adds Storage Monitoring to IT360

Company's Integrated IT Management Solution Continues Push into DCIM Arena



PLEASANTON, Calif., Dec 03, 2012 (BUSINESS WIRE) -- Unified dashboard, pre-integrated support for multi-vendor storage environments

--See IT360 at Gartner Data Center Conference in Las Vegas

--View a live demo of IT360 with storage monitoring at <http://ow.ly/flrNN>

--Download the latest version of IT360 at <http://ow.ly/frR57>

ManageEngine, the real-time IT management company, today announced immediate support for storage monitoring in IT360, its integrated IT management solution. The move continues the IT360 push into the DCIM arena with a unified dashboard and pre-integrated, out-of-the-box support for multi-vendor storage solutions. A live demo of IT360 with storage monitoring can be viewed at <http://ow.ly/flrNN>. The latest version of IT360 is available for download at <http://ow.ly/frR57>.

ManageEngine will be highlighting the new IT360 features in booth #122 at the Gartner Data Center Conference in Las Vegas, December 3-6, 2012.

Data center infrastructure management (DCIM) is a hot topic thanks to the rise in private cloud computing fueling data center growth. The private cloud and data center activity, however, has yet to spark corresponding advances in DCIM software. Simply put, discrete DCIM point solutions can't provide the unified, real-time views needed to optimize the management of data center infrastructures. Companies that do want a single management console must integrate point solutions after the fact, on their own or via professional services engagement. IT360 creates a single console -- out-of-the-box with no additional efforts -- to give DCIM teams a unified, real-time view of their entire IT infrastructure assets.

"The DCIM market is ripe for a holistic solution that provides real-time IT visibility," said Sridhar Iyengar, vice president of product management, ManageEngine. "We saw a lot of demand from our customers for in-depth monitoring of storage solutions, which are important components in data centers. With IT360, teams inside and outside the data center can monitor and manage their heterogeneous storage environments -- and the rest of their IT infrastructure -- from a single console."

Storage Monitoring with IT360

The latest version of IT360 supports multi-vendor storage area network (SAN) and network-attached storage (NAS) solutions for storage devices such as storage arrays, fabric switches, tape libraries, and host servers and host bus adapter cards. The complete list of supported vendors and devices can be found at <http://ow.ly/FFXnm>.

IT360 can now perform auto-discovery of storage devices from multiple vendors based on SNMP, CLI, SNIA SMI-S and vendor-specific algorithms. IT360 can discover storage devices such as RAID's, tape libraries, tape drives, FC switches, host bus adapters and host servers. The latest release of IT360 also allows customers to perform fault management activities by capturing sensor faults such as power supply, temperature, fan, battery and status change notifications from IT360's unified console.

ManageEngine has previously made DCIM inroads with IT360's integrated, ITIL-ready service management module for asset management. That module's CMDB maintains a centralized database of all IT assets inside and outside the data center, so organizations can have a central, single-console repository of their assets to make accurate decisions.

In addition, IT360 monitors all other network and application-based data center infrastructure including virtualized environment and cloud-based applications. The end-user monitoring module in IT360 has helped customers around the globe to monitor and enhance their user's application experience.

"Today, we are managing many customers' infrastructure using IT360," says Larry Dutton, product manager at Redstone, the UK IT and network services company and an IT360 customer since 2010. "We are experts in IT, and customers expect us to bring innovation and best practices proactively to them. With ManageEngine, we have brought them a system that is relevant to their business requirements now and in the future."

Pricing and Availability

IT360 with storage monitoring is available immediately to download at <http://www.manageengine.com/it360/download.html>. For pricing, please visit <http://www.manageengine.com/it360/get-quote.html>.

For more information on IT360, visit <http://www.manageengine.com/it360/>. For more information on ManageEngine, please visit <http://www.manageengine.com/>; follow the company blog at <http://blogs.manageengine.com/>, on Facebook at <http://www.facebook.com/ManageEngine> and on Twitter at [@ManageEngine](https://twitter.com/ManageEngine).

Related ManageEngine Resources

-- ManageEngine Brings VMware vCenter, Desktop Management Features to IT360; <http://ow.ly/d1PJd>

-- ManageEngine IT360 Integrated IT Management Now Available for the iPad; <http://ow.ly/cor1u>

About IT360

The IT360 dashboard provides a 360-degree view across IT to proactively monitor performance. It is designed to monitor and manage IT infrastructures for medium and large enterprises, and adds a business context to monitoring IT resources to help the various stakeholders understand the impact of downtimes on the business. IT360 comprises network performance, server and application performance, database performance, and end-user experience management for IT operations and an ITIL help desk for IT service management, all in one product. In addition to direct use by enterprises, IT360 is also available for MSPs who offer IT management. The latest version of IT360 will feature support for the management console on an iPad in addition to other features. IT360, with the latest iPad support, will ensure that business and IT users can keep track of key IT metrics and make informed and meaningful decisions in real time, anytime and anywhere, to ensure business continuity. For more information, please visit <http://www.manageengine.com/it360>.

About ManageEngine

ManageEngine delivers the real-time IT management tools that empower an IT team to meet an organization's need for real-time services and support. Worldwide, more than 65,000 established and emerging enterprises - including more than 60 percent of the Fortune 500 -- rely on ManageEngine products to ensure the optimal performance of their critical IT infrastructure, including networks, servers, applications, desktops and more. ManageEngine is a division of Zoho Corp. with offices worldwide, including the United States, United Kingdom, India, Japan and China. For more information, please visit <http://www.manageengine.com/>; follow the company blog at <http://blogs.manageengine.com/>, on Facebook at <http://www.facebook.com/ManageEngine> and on Twitter at [@ManageEngine](https://twitter.com/ManageEngine).

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Tags: ManageEngine, real-time IT, Zoho, IT360, integrated IT management, DCIM, data center infrastructure management, storage monitoring, ITIL, help desk, network monitoring, virtualization monitoring, workflow automation, virtualization, cloud, IT management, business service management, user experience monitoring, network management, server management

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