ManageEngine Applications Manager Gains Ruby on Rails Support IT shops - monitor Rails components and perform transaction traces

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PLEASANTON, Calif., Jul 24, 2012 (BUSINESS WIRE) -- --Startups - monitor up to five Rails instances for free --Download ManageEngine Applications Manager 10.6 at

ManageEngine, the real-time IT management company, today announced the immediate availability of Ruby on Rails support in its performance monitoring software package, Applications Manager. The move lets Applications Manager monitor applications running on Ruby on Rails environments as well as measure user satisfaction of critical web applications, capture transaction traces and view performance metrics of Ruby components.

Today, many startup companies use Ruby on Rails, aka Rails, because it helps them develop applications easily and quickly. The IT operations teams of these organizations require an affordable monitoring solution that not only helps them perform in-depth transaction monitoring of Rails and SaaS apps, but also view performance metrics across the stack.

"Rails is quite popular among startups because of its ease of development," said Gibu Mathew, director of product management at ManageEngine. "Applications Manager now complements their efforts by providing a credible transaction monitoring tool that includes not just Rails transaction monitoring, but also views across the deployment stack comprising virtualization, app servers, databases, and web service technologies." Applications Manager Rides Rails The Rails web transaction monitoring capability in Applications Manager helps development teams in organizations identify slow spots in a transaction by showing method level traces and database queries. Similarly, Applications Manager provides Apdex user experience scores for Rails components, helping IT communicate application performance achievements to the line of business managers in the language of the business.

IT administrators can view transaction trace history and performance metrics of all components ranging from URLs to SQL queries. If there is any performance degradation, users can see a trail of Ruby method invocations to further pinpoint the problematic code. They can identify slow database calls, database usage and overall performance of the database. With the aid of these comprehensive stats, IT personnel can troubleshoot application performance issues quickly and thereby deliver a superior end-user experience.

Startups can even have the Applications Manager real browser monitor running from outside their data center by having it installed on an Amazon EC2 instance.

This feature complements the Rails transaction monitoring capability, giving users a perspective from both outside as well as inside the data center.

Applications Manager lets users monitor up to five Rails application instances for free and supports Mongrel, Phusion Passenger, WEBrick, Apache, lighttpd, Nginx and other Rails web servers.

Pricing and Availability ManageEngine Applications Manager 10.6 is available

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For more information on Applications Manager, visit

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About ManageEngine Applications Manager ManageEngine Applications Manager is application performance monitoring software that helps businesses ensure high availability and performance for their business applications by ensuring servers and applications have high uptime. It comes with out-of-the-box support for 50+ application servers, servers, databases and transactions spanning physical, virtual and cloud infrastructures along with auto-provisioning of virtual systems. For more information on ManageEngine Applications Manager, please visit

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About ManageEngine ManageEngine delivers the real-time IT management tools that empower an IT team to meet an organization's need for real-time services and support. Worldwide, more than 60,000 established and emerging enterprises -- including more than 60 percent of the Fortune 500 -- rely on ManageEngine products to ensure the optimal performance of their critical IT infrastructure, including networks, servers, applications, desktops and more. ManageEngine is a division of Zoho Corp. with offices worldwide, including the United States, United Kingdom, India, Japan and China. For more information, please visit

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