ManageEngine Monitors Websites from Users’ Locations with Applications Manager

Site24x7 Integration Enables Website Monitoring from Inside, Outside Datacenter

- Integrated availability monitoring from 40+ geographical locations and within datacenter presented in a single console
- Identify, resolve issues with critical websites and web apps before they affect end users
- Download Applications Manager at http://ow.ly/7evOs

PLEASANTON, Calif.--(BUSINESS WIRE)--ManageEngine, the real-time IT management company, today announced website monitoring support for Applications Manager, its on-premise application performance monitoring solution. Thanks to deeper integration with Site24x7, the company’s SaaS-based web infrastructure monitoring service, Applications Manager monitors over 50+ apps and servers out of the box, from within the corporate datacenter. In turn, Applications Manager users can monitor their websites and other online services from both within their datacenter and from multiple external locations. They also get performance reports from different geographical locations as well as a unified alarm console.

Applications Manager monitors applications and supporting components such as servers, databases and web servers using an on-premise model of monitoring. Site24x7 is a hosted website monitoring service that monitors customer-facing websites and web applications from multiple geographical locations worldwide. By integrating performance metrics from Site24x7 into Applications Manager, businesses can now make use of a hybrid monitoring model that combines the benefits of both on-premise and hosted models of monitoring. Now, businesses can see the performance of their websites from different geographical locations — closer to their users’ and visitors’ locations — in addition to the monitoring from their corporate LAN.

“With the aid of full data integration of Site24x7 into Applications Manager, our users get the benefits of analytics from multiple domains,” said Gibu Mathew, director of product management at ManageEngine. “It is a monitoring approach that uses the best of both worlds and enables businesses to get a better understanding of the user experience, closer to how their websites behave for actual users.”

Applications Manager + Site24x7

The integration between Applications Manager and Site24x7 enables monitoring of applications from both within the corporate datacenter and from multiple external locations — exactly the way a visitor experiences a site. This hybrid monitoring model provides Applications Manager users with visibility into how their servers are performing within the LAN and other issues affecting website performance, such as DNS problems.

There is automatic syncing of the groups of URLs configured in Site24x7 with Applications Manager, which means the configuration data of Site24x7 can be imported to Applications Manager without the need to recreate them in Applications Manager.

Users also get a unified alarm console where the alerts from Site24x7 are synchronized into the Alarms and Operations views in Applications Manager. They can also integrate performance views from Site24x7 into custom dashboards in Applications Manager.

Pricing and Availability

Applications Manager 10.8 is available immediately with prices starting at $795 for up to 25 servers or applications. To take advantage of the new Site24x7-powered feature, users must have an account established in Site24x7. A free, fully functional, 30-day trial version of Applications Manager is available at http://ow.ly/7evOs. Sign up for a Site24x7 account at http://ow.ly/eKENA.

Applications Manager users who want to make use of the integrated monitoring approach should purchase Site24x7 separately and specify the Site24x7 account credentials in Applications Manager. A sample Site24x7 pricing for monitoring 10 websites is $40 per month for the Professional account.

For more information on ManageEngine Applications Manager, please visit http://manageengine.com/apm, and for more information on Site24x7, visit http://www.site24x7.com. For more information on ManageEngine, please visit http://www.manageengine.com; follow the company blog at http://blogs.manageengine.com, on Facebook at http://www.facebook.com/ManageEngine and on Twitter at @ManageEngine.
Customer testimonials: http://ow.ly/64PJj

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About ManageEngine Applications Manager

ManageEngine Applications Manager is application performance monitoring software that helps businesses ensure high availability and performance for their business applications by ensuring servers and applications have high uptime. It comes with out-of-the-box support for 50+ application servers, servers, databases and transactions spanning physical, virtual and cloud infrastructures. For more information on ManageEngine Applications Manager, please visit http://www.manageengine.com/apm.

About Site24x7

Site24x7 is a web infrastructure monitoring service that helps to monitor the uptime and performance of websites, online applications and servers. The monitoring is done from 40+ locations across the world, thus giving you a global perspective of the end-user experience. Site24x7 supports monitoring HTTP, HTTPS, SMTP, TCP, IMAP, SSL, Ping, FTP, SFTP, DNS and other internet facing network services. For more information on Site24x7, please visit http://www.site24x7.com/.

About ManageEngine

ManageEngine delivers the real-time IT management tools that empower an IT team to meet an organization’s need for real-time services and support. Worldwide, more than 65,000 established and emerging enterprises — including more than 60 percent of the Fortune 500 — rely on ManageEngine products to ensure the optimal performance of their critical IT infrastructure, including networks, servers, applications, desktops and more. ManageEngine is a division of Zoho Corp. with offices worldwide, including the United States, United Kingdom, India, Japan and China. For more information, please visit http://www.manageengine.com/; follow the company blog at http://blogs.manageengine.com/, on Facebook at http://www.facebook.com/ManageEngine and on Twitter at @ManageEngine.

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Tags: ManageEngine, Site24x7, Zoho, real-time IT, Applications Manager, APM, website monitoring, web infrastructure monitoring, server monitoring, application performance monitoring, datacenter, project management, IT management, IT administrator, workflow automation, virtualization, cloud, desktop management, network management, server management

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