



# ManageEngine to Demonstrate Key Enhancements to DCIM Offerings at Gartner Data Center Conference, Las Vegas

**IT360, Password Manager Pro, DeviceExpert Enhancements Help Data Centers Bolster Security; Gain Holistic Management and Real-Time Visibility over Network Assets**

- **Integrated IT management solution IT360 gains storage monitoring**
- **Password Manager Pro offers advanced protection against cyber-attacks**
- **DeviceExpert automates change control and policy enforcement for network devices**

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## LAS VEGAS & PLEASANTON, Calif. --(BUSINESS WIRE)--

ManageEngine, the real-time IT management company, today announced that it will showcase the latest enhancements to its data center infrastructure management (DCIM) offerings along with the rest of its integrated IT management portfolio in booth #122 at the Gartner Data Center Conference being held in Las Vegas, NV, December 3-6, 2012. A silver sponsor of the event, ManageEngine will be demonstrating how its DCIM products help enterprise data centers gain holistic management and real-time visibility of their network assets while automating tasks and bolstering internal controls to stay secure, ensure business continuity and enhance productivity.

Data centers represent the nerve center of IT enterprises. With the presence of a complex mix of databases, network devices, and applications as well as physical, virtual and cloud-based systems, modern-day data centers present a unique challenge for IT operations. With cyber-crime looming large, data center operations are required to be not only robust and efficient, but also highly secure to ensure business continuity and data integrity.

"Monitoring the IT infrastructure in data centers for performance, reliability, security, capacity and utilization every single second is proving crucial now as downtime costs could exceed \$1 million in fields like manufacturing," said Raj Sabhlok, president of ManageEngine. "Data centers with enterprise-grade SLAs need real-time visibility and control over the happenings in the multi-vendor IT infrastructure, supported by workflow-driven advanced automation capabilities. Meanwhile, to combat internal and external cyber-threats, it has become absolutely essential to consolidate, secure, control and monitor privileged accounts that are all-pervasive in data centers. ManageEngine has engineered the enhancements to IT360, Password Manager Pro and DeviceExpert with these critical industry requirements in mind, offering a holistic solution that empowers administrators with real-time visibility, control and security."

### ManageEngine Highlights at Gartner Data Center Conference

**Storage monitoring with IT360:** The integrated IT management solution, IT360, now supports multi-vendor storage area networks (SANs) and network-attached storage (NAS) for storage devices like storage arrays, fabric switches, tape libraries, host servers and host bus adapter cards. With IT360, enterprises can also leverage the integrated ITIL-ready service management module in IT360 for asset management with ITIL's best practices. The integrated CMDB maintains a centralized database of all assets, not only those within the data centers but also those in the internal IT teams. This way, IT360 enables organizations to maintain a centralized, single-console repository of the assets to make accurate decisions. IT360 already provides support to monitor all network and application-based data center infrastructure including virtualized environments and cloud-based applications.

**Privileged session management in Password Manager Pro:** Privileged sessions launched from Password Manager Pro can be completely video recorded, archived and played back to support forensic audits. By monitoring all actions performed by privileged accounts during privileged sessions, enterprises can gain complete visibility and counter threats to information security that arise from outside as well as inside the corporate firewall. Thus, in a single, unified solution, Password Manager Pro delivers both privileged identity management and session management. It helps enterprises consolidate all the privileged accounts and centrally control them in fully automated fashion, thereby putting an end to the convoluted manual password management practices. Password Manager Pro helps establish access controls across data centers, taking care of the access management requirements of DCIM.

**Automated, fully consolidated network configuration and change management (NCCM) through DeviceExpert:** DeviceExpert provides REST APIs, facilitating integration with an enterprise configuration management database (CMDB), which helps administrators leverage network monitoring, configuration management, and change control in complete alignment with the enterprise CMDB, keeping it up to date with respect to device configurations and resulting in better management of network assets. The change control feature in DeviceExpert helps administrators track configuration changes to network devices in real time and prevent unauthorized changes. Configurations can be checked for compliance to policies and industry best practices. The automation capabilities eliminate human errors and help when rolling out changes to multiple devices.

### Pricing and Availability

Storage monitoring in IT360 is available immediately. Download IT360 at <http://www.manageengine.com/it360/download.html>, and for pricing, visit <http://www.manageengine.com/it360/get-quote.html>.

Privileged session recording is available immediately in Password Manager Pro 6.7. In addition to a free edition and a fully functional, free 30-day evaluation edition, Password Manager Pro is available in paid editions with prices starting at \$495 per year. All editions can be downloaded at <http://www.manageengine.com/products/passwordmanagerpro/download.html>.

REST APIs are available immediately in DeviceExpert 5.8 with prices starting at \$795. DeviceExpert is available for download at <http://www.manageengine.com/products/device-expert/download.html>. A fully functional, 30-day trial version is also available for download.

For more information on ManageEngine, please visit <http://www.manageengine.com>; follow the company blog at <http://blogs.manageengine.com>, on Facebook at <http://www.facebook.com/ManageEngine> and on Twitter at [@ManageEngine](http://@ManageEngine).

### Related ManageEngine News

- **ManageEngine Strengthens Password Manager Pro with Session Recording;**  
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### About ManageEngine IT360

The IT360 dashboard provides a 360-degree view across IT to proactively monitor performance. It is designed to monitor and manage IT infrastructures for medium and large enterprises, and adds a business context to monitoring IT resources to help the various stakeholders understand the impact of downtimes on the business. IT360 comprises network performance, server and application performance, database performance, end-user experience management for IT operations and an ITIL help desk for IT service management, all in one product. In addition to direct use by enterprises, IT360 is also available for MSPs who offer IT management. The latest version of IT360 will feature support for the management console on an iPad in addition to other features. IT360, with the latest iPad support, will ensure that business and IT users can keep track of key IT metrics and make informed and meaningful decisions in real time, anytime and anywhere, to ensure business continuity. For more information, please visit <http://www.manageengine.com/it360/>.

### About ManageEngine Password Manager Pro

Password Manager Pro is a secure vault for storing and managing shared, sensitive information such as passwords, documents and digital identities of enterprises. The benefits of deploying Password Manager Pro include eliminating password fatigue and security lapses by deploying a secure, centralized vault for password storage and access; improving IT productivity many times by automating frequent password changes required in critical systems; providing security and detective security controls through approval workflows and real-time alerts on password access; and meeting security audits and regulatory compliance such as SOX, HIPAA and PCI. For more information on Password Manager Pro, visit <http://www.manageengine.com/passwordmanagerpro/>.

### About ManageEngine DeviceExpert

ManageEngine DeviceExpert is a web-based, multi-vendor network configuration and change management (NCCM) solution for switches, routers, firewalls and other network devices. Trusted by thousands of network administrators around the world, DeviceExpert helps automate and take total control of the entire lifecycle of device configuration management. For more information on DeviceExpert, please visit <http://www.manageengine.com/deviceexpert>.

### About ManageEngine

ManageEngine delivers the real-time IT management tools that empower an IT team to meet an organization's need for real-time services and support. Worldwide, more than 65,000 established and emerging enterprises – including more than 60 percent of the Fortune 500 – rely on ManageEngine products to ensure the optimal performance of their critical IT infrastructure, including networks, servers, applications, desktops and more. ManageEngine is a division of Zoho Corp. with offices worldwide, including the United States, United Kingdom, India, Japan and China. For more information, please visit <http://www.manageengine.com/>; follow the company blog at <http://blogs.manageengine.com/>, on Facebook at <http://www.facebook.com/ManageEngine> and on Twitter at [@ManageEngine](http://@ManageEngine).

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**Tags:** ManageEngine, real-time IT, Zoho, IT360, Password Manager Pro, DeviceExpert, password management, session recording, NCCM, network configuration and change management, device configuration management, forensic audit, compliance, audit, network monitoring, integrated IT management, ITIL, cloud monitoring, virtualization, cloud, IT management, business service management, application performance monitoring, user experience monitoring, network management, server management

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