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ManageEngine Invites BMC Numara Users to Switch to ServiceDesk Plus - Free for a Year

Friday, February 03, 2012 9:15 AM

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ManageEngine, the real-time IT management company, today announced the "No Tomorrow for Numara?" program, which invites Track-It! and FootPrints users to switch to ManageEngine ServiceDesk Plus, the ITIL-ready help desk software with asset management — free for one year. In light of BMC's proposed purchase of Numara, this program gives Numara users a stable alternative to acquisition uncertainties while driving down costs and delivering better value for their money.

"ServiceDesk Plus is praised by our users and the market as a top-tier help desk solution, both on-premise and in the cloud," said Arvind Parthiban, senior product marketer-ITSM for ManageEngine, a division of Zoho Corp. "Acquisitions are inherently unsettling and raise questions about product pricing, on-going development and other core issues. 'No Tomorrow for Numara?' gives Numara customers a chance to try ServiceDesk Plus, free of charge for a year, and enjoy the stability of an established product that is continuously refined in response to customers' needs."

Switching to ServiceDesk Plus

ManageEngine ServiceDesk Plus is ITIL-ready service management software that includes incident, problem and change management with CMDB, including auto asset discovery and lifecycle management, knowledge base and self-service portal. More than 17,000 companies around the world already rely on this aggressively priced, integrated offering.

All Numara Track-It! and FootPrints customers are eligible to participate in the "No Tomorrow for Numara?" program. The heart of the program is a free, one-year license for ServiceDesk Plus to Numara users who demonstrate proof of purchase of Track-It! or FootPrints.

The "No Tomorrow for Numara?" program will remain open until March 31, 2012. To learn more, visit <http://ow.ly/8Qi2h>.

For more information on ManageEngine, please visit www.manageengine.com; follow the company blog at <http://blogs.manageengine.com>, on Facebook at <http://www.facebook.com/ManageEngine> and on Twitter at @ManageEngine.

About ManageEngine ServiceDesk Plus

ManageEngine ServiceDesk Plus integrates help desk requests and assets for managing organizations' IT effectively. It helps to implement ITIL best practices and troubleshoot IT service requests faster. ServiceDesk Plus is highly customizable, easy-to-implement help desk software. More than 10,000 IT managers worldwide use ServiceDesk Plus to manage their IT help desk and assets. ServiceDesk Plus is available in 23 different languages. For more information about ManageEngine ServiceDesk Plus, visit www.manageengine.com/servicedeskplus.

About ManageEngine

ManageEngine is the leading provider of cost-effective enterprise IT management software. The ManageEngine suite offers Integrated IT Management, Network Management, HelpDesk ITIL, Bandwidth Monitoring, Application Management, Desktop Management, Security Management, Password Management, Active Directory reporting, and a Managed Services (MSP) platform. ManageEngine also offers Site24x7, a SaaS-based end-user experience monitoring service. ManageEngine products are easy to install, setup and use, and offer extensive support, consultation and training. More than 50,000 organizations in 200 countries, from different verticals, industries and sizes, use ManageEngine to take care of their IT management needs cost effectively. ManageEngine is a division of Zoho Corp. For more information on ManageEngine, please visit www.manageengine.com.

ManageEngine is a trademark of Zoho Corp. All other brand names and product names are trademarks or registered trademarks of their respective companies.

Tags: ManageEngine, real-time IT, Zoho, ServiceDesk Plus, BMC, Numara, Track-It!, FootPrints, SaaS, ITSM, ITIL, IT service management, help desk, service desk, IT management, business service management, server management

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The sector scan is based on 15-30 minutes delayed data. The Pattern scan is based on EOD data.