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ManageEngine Frees CIOs from Desktop Bondage with Integrated IT Management on the iPad

ManageEngine, the real-time IT management company, today announced it is freeing CIOs and IT managers from their desktop bonds with the launch of its Apple iPad interface for IT360, the company's integrated IT management solution. The new IT360 web extension for the iPad lets IT professionals go mobile, extending the single dashboard for real-time monitoring and managing of the enterprise IT infrastructure to include the popular Apple tablet. ManageEngine will be demonstrating IT360 in booths 2.1A77 and 2.1A79 at Mobile World Congress, running February 27–March 1, at Fira Montjuïc in Barcelona.

The IT360 iPad interface announcement is a direct response to accelerating business demands for continuous monitoring and management of IT infrastructure on a real-time, 24x7 basis — regardless of location. The rapid adoption of smartphones and tablets, and the iPad in particular, is arming companies with powerful, Internet-connected devices. Now, ManageEngine is helping IT escape the confines of the NOC and data center with an iPad-enabled, real-time IT management solution.

"With our IT360 extension for the iPad, real-time IT management no longer requires a full-time, round the clock presence in the NOC or data center," said Sridhar Iyengar, vice president, product management, ManageEngine, a division of Zoho Corp. "Our iPad support lets IT and business users keep pace with their business — from anywhere, at anytime. By providing real-time IT visibility to our customers, we help them improve the responsiveness and overall quality of their IT service."

Mobility for IT360 — and Beyond

The first edition of iPad support in IT360 will provide infrastructure views, alarms and search options. Going forward, the iPad interface will be enhanced to support dashboards, SLAs and other business-critical features.

Beyond IT360, the company is providing mobile device interfaces for other ManageEngine applications, giving more of its users easy mobile access and 24x7 visibility for monitoring and managing IT infrastructure. Similar to its IT360 iPad efforts, the mobile interfaces for other ManageEngine apps offer dashboard views, as well as actionable options for initiating corrective measures in response to alerts, extending the company's real-time IT management capabilities to IT staff armed with mobile devices.

The ManageEngine mobile interface collection includes:

- OpManager– mobile web app

- ServiceDesk Plus On Premise – mobile web app and native app (iPhone)

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- ServiceDesk Plus On-Demand – mobile web app and native app (iPhone)

- IT360– mobile web app (designed for the iPad)

For more information on ManageEngine IT360, please visit http://www.manageengine.com/it360.

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