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ManageEngine Previews Automated Root Cause Analysis at Cisco Live 2012 Mexico

Identify the Root Cause for Bandwidth Bottlenecks with OpManager Workflow Engine

- Automatically get the details of top 10 sources, applications and conversations that are hogging your bandwidth upon network events
- Reduce the time to pinpoint root cause as the required first-hand information for troubleshooting is appended to alarm notes or sent via email
- Avoid carrying out repetitive manual troubleshooting tasks

Cisco Live 2012 Mexico

CANCUN, Mexico & PLEASANTON, Calif.--(BUSINESS WIRE)--ManageEngine, the real-time IT management company, today announced the beta version of automated root cause analysis actions for bandwidth bottlenecks as part of the OpManager workflow engine. The actions include retrieving the top 10 sources, applications and conversations that consume more bandwidth in the network, and operate leveraging the NFA plugin.

ManageEngine will showcase OpManager at [Cisco Live 2012 Mexico](#), being held November 6-8, 2012, at the Moon Palace Golf and Spa Resort in Cancun, Mexico.

“With automated root cause analysis, network administrators can automate their L1 troubleshooting activities,” said Dev Anand, director of product management at ManageEngine. “They can get the required hands-on information on the top bandwidth consuming users and applications automatically whenever any related alarm is raised. This helps them to troubleshoot faster and fix the issue before the end user is impacted.”

When any bandwidth bottleneck alarm is raised, the workflow with the NFA root cause analysis actions is automatically executed. The result of the workflow — the list of the top 10 sources, applications and conversations that are hogging the bandwidth — is either added as notes to the alarm or sent as an email. This provides visibility into network traffic for troubleshooting and, at the same, time avoids the repetitive manual work done by the network administrators.

Pricing and Availability

Automated root cause analysis actions are immediately available in the beta release of OpManager. OpManager users can download the beta version via the OpManager beta program. OpManager Enterprise Edition prices start at \$16,495 for 500 devices. The NFA plug-in starts at \$650 for 10 devices. Download OpManager at <http://www.manageengine.com/network-monitoring/download.html>.

For more information on ManageEngine OpManager, please visit <http://manageengine.com/opmanager>. For more information on ManageEngine, please visit <http://www.manageengine.com>; follow the company blog at <http://blogs.manageengine.com>, on Facebook at <http://www.facebook.com/ManageEngine> and on Twitter at [@ManageEngine](#).

About ManageEngine OpManager

[ManageEngine OpManager](#) is complete, end-to-end network monitoring software that offers customizable dashboards and advanced fault and performance management functionality across critical IT resources such as routers, WAN links, switches, firewalls, VoIP call paths, physical servers, virtual servers, domain controllers and other IT infrastructure devices. For more information on ManageEngine OpManager, please visit <http://www.manageengine.com/opmanager>.

About ManageEngine

[ManageEngine](#) delivers the real-time IT management tools that empower an IT team to meet an organization's need for real-time services and support. Worldwide, more than 60,000 established and emerging enterprises - including more than 60 percent of the Fortune 500 — rely on ManageEngine products to ensure the optimal performance of their critical IT infrastructure, including networks, servers, applications, desktops and more. ManageEngine is a division of [Zoho Corp.](#) with offices worldwide, including the United States, United Kingdom, India, Japan and China. For more information, please visit <http://www.manageengine.com/>; follow the company blog at <http://blogs.manageengine.com/>, on Facebook at <http://www.facebook.com/ManageEngine> and on Twitter at [@ManageEngine](#).

“They can get the required hands-on information on the top bandwidth consuming users and applications automatically whenever any related alarm is raised. This helps them to troubleshoot faster and fix the issue before the end user is impacted.”

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Tags: ManageEngine, real-time IT, Zoho, OpManager, Cisco Live Mexico, root cause analysis, bandwidth bottleneck, network monitoring, network management system, performance monitoring, end user experience, cloud monitoring, virtualization, cloud, IT management, business service management, user experience monitoring, workflow automation, network management

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