

## IT Customers Weather “Summer of Hackers” Protected by ManageEngine Password Manager Pro

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ManageEngine, the real-time IT management company, today announced that its enterprise password management software, Password Manager Pro, is securely storing and managing passwords for more than 2,000 customers and improving the overall security and security-related productivity as well as protecting privileged identities.

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Out-of-the-box support for managing privileged passwords of VMware vSphere® now helps organizations rapidly deploy an enterprise-grade password management solution and take control of their data center security. ManageEngine will be demonstrating Password Manager Pro and its IT management suite in booth 2340 at VMworld® 2012 in San Francisco from August 26-30.

Multiple, high-profile security breaches have turned the past few months into the “Summer of Hackers,” exposing privileged information in millions of user accounts. Weak passwords and password management contribute to the problem by making it easier for hackers to access password-protected assets. In response, more companies are turning to password management software, automating extreme security without imposing extreme hardship on users who would otherwise have to memorize or manually manage their passwords.

“Passwords are the keys to the kingdom, and it’s our job to secure it against all threats, including criminal hacks,” says Rajesh Ganesan, director of product management at ManageEngine. “The best passwords are dynamic and hard to remember. But they’re also impossible for IT team members to work with, which can slow down service delivery to end users. Password Manager Pro delivers an automated solution for both permanent and temporary use and makes it easy for IT to implement industrial strength passwords.”

According to the director of R&D at a major ManageEngine Password Manager Pro customer site, “The IT environment at our R&D facility includes hundreds of physical devices, virtual machines and virtual applications — each with its own 16-digit password. Our immediate requirement was to consolidate and secure all the administrative passwords in a centralized vault and establish access controls. Tracking ‘who’ has access and determining ‘when’ passwords are accessed were equally important to ensure accountability for access and actions. We set it up and deployed in our production environment in just two hours.”

### Password Manager Pro in VM Environments

At many customer sites, physical devices and VMs are accessed and controlled by administrative accounts that grant unlimited privilege. However, most find the manual approach to storing, accessing and managing administrative passwords not only cumbersome and time-consuming, but also highly insecure. Though automation using a software solution is compelling for this problem, ease-of-use is critical for user adoption as adding intrusive controls to system access could adversely affect overall productivity.

Password Manager Pro brings an end to the convoluted manual password management practices. All the passwords of a company’s devices — including VMs, applications, storage devices, and service processes at the management stack level — are maintained in Password Manager Pro. Whenever passwords are required, administrators simply log in to Password Manager Pro to get secure access to the required passwords through a simple, intuitive web-interface.

For more information on Password Manager Pro, visit [www.manageengine.com/passwordmanagerpro/](http://www.manageengine.com/passwordmanagerpro/). For more information on ManageEngine, please visit <http://www.manageengine.com>; follow the company blog at <http://blogs.manageengine.com>, on Facebook at <http://www.facebook.com/ManageEngine> and on Twitter at [@ManageEngine](http://@ManageEngine).

### About ManageEngine Password Manager Pro

Password Manager Pro is a secure vault for storing and managing shared sensitive information such as passwords, documents and digital identities of enterprises. The benefits of deploying Password Manager Pro include eliminating password fatigue and security lapses by deploying a secure, centralized vault for password storage and access; improving IT productivity many times by automating frequent password changes required for critical systems; providing preventive and detective security controls through approval workflows and user

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alerts on password access; and meeting security audits and regulatory compliance such as SOX, HIPAA and PCI. For more information on Password Manager Pro, visit <http://www.manageengine.com/passwordmanagerpro/>.

#### About ManageEngine

ManageEngine delivers the real-time IT management tools that empower an IT team to meet an organization's need for real-time services and support. Worldwide, more than 60,000 established and emerging enterprises — including more than 60 percent of the Fortune 500 — rely on ManageEngine products to ensure the optimal performance of their critical IT infrastructure, including networks, servers, applications, desktops and more. ManageEngine is a division of Zoho Corp. with offices worldwide, including the United States, United Kingdom, India, Japan and China. For more information, please visit [manageengine \(dot\) com/](http://manageengine.com/); follow the company blog at [blogs \(dot\) manageengine.com/](http://blogs.manageengine.com/), on Facebook at [Facebook \(dot\) com/ManageEngine](https://www.facebook.com/ManageEngine) and on Twitter at [@ManageEngine](https://twitter.com/ManageEngine).

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Tags: ManageEngine, real-time IT, Zoho, Password Manager Pro, VMware, VMworld, vSphere, VM, virtualization, password management, Summer of Hackers, network monitoring, integrated IT management, cloud monitoring, cloud, IT management, business service management, application performance monitoring, user experience monitoring, network management, server management

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