Comparison

ManageEngine
M365 Manager Plus

VS

Native
Microsoft 365

ManageEngine M365 Manager Plus
vs
Native Microsoft 365

Microsoft 365 is a popular collaboration and communication tool used by many organizations. To effectively utilize it, you need to keep a close eye on all the activities and have access to precise, comprehensive data about the setup. Additionally, Microsoft 365 offers only simple reports that provide minimal data into the workings of Exchange Online, Azure Active Directory, and other services. The cloud platform has just two audit logs and doesn't provide many features to ensure intuitive or efficient management. There is no option to schedule repetitive tasks and reports, which is another shortcoming of the native Microsoft 365 setup.

Managing users and their activities from a single point could simplify your work, and this is what ManageEngine provides with M365 Manager Plus. It addresses areas and features where the native Microsoft 365 environment is lacking.

This document compares Microsoft 365 and ManageEngine M365 Manager Plus.

Reporting

Understanding the current state of your Microsoft 365 setup is crucial for keeping your resources secure. The native Microsoft 365 Admin Center offers just 25 reports while M365 Manager Plus provides over 700 extensive, preconfigured reports, including audit reports, that enable you to gain detailed insights into the workings of Exchange Online, Azure AD, and other services. You can also schedule how often and when to run these reports, which you cannot accomplish with Microsoft 365.

Exchange Online
Keep an eye on your Exchange Online status and health with more than 125 reports, ranging from mailbox and mailbox usage to mail traffic reports.

Report Category	M365 Manager Plus		Microsoft 365	
	Availability	(No: of reports)	Availability	(No: of reports)
General Mailbox	✓	18	✓	2
Mailbox Size	✓	5	✓	1
Account Status	✓	11	✗	0
Mailbox Content	✓	16	✗	0
Mail Traffic	✓	19	✓	1
Non-Delivery	✓	4	✓	1
OWA and Mobile	✓	15	✓	3
Mailbox Usage	✓	9	✓	3
Other Exchange Online	✓	39	✓	7

Azure Active Directory
Verify the status of your Azure Active Directory environment with more than 100 preconfigured reports from M365 Manager Plus.

Report Category	M365 Manager Plus		Microsoft 365	
	Availability	(No: of reports)	Availability	(No: of reports)
General User	✓	18	✓	1
Account and Password Status	✓	4	✓	1

User Logon	✓	12	✓	4
Azure AD Devices	✓	3	✓	2
Report from CSV file	✓	1	✗	0
General Group	✓	12	✓	2
Groups Usage	✓	5	✓	2
Group Types	✓	5	✓	1
Member-Based	✓	14	✓	1
General Contact	✓	9	✗	0
General License	✓	14	✓	1
Other Azure AD	✓	53	✓	2

OneDrive for Business
Gain valuable insights into your OneDrive environment with more than 25 reports that include OneDrive usage and sharing activities reports.

Report Category	M365 Manager Plus		Microsoft 365	
	Availability	(No: of reports)	Availability	(No: of reports)
General OneDrive	✓	13	✓	2
OneDrive Sharing	✓	6	✗	0
OneDrive Usage	✓	7	✓	2

Microsoft Teams
Understand your Microsoft Teams environment better with our 10 preconfigured reports.

Report Category	M365 Manager Plus		Microsoft 365	
	Availability	(No: of reports)	Availability	(No: of reports)
General Teams	✓	11	✓	3
Teams Usage	✓	6	✓	11

Yammer

Get to know more about your Yammer system with more than 15 reports that we offer to help you gain knowledge about the environment and usage.

Report Category	M365 Manager Plus		Microsoft 365	
	Availability	(No: of reports)	Availability	(No: of reports)
General Yammer	✓	10	✗	0
Yammer Usage	✓	9	✗	0

SharePoint for Business

Understand your SharePoint for Business setup better with our eight preconfigured reports.

Report Category	M365 Manager Plus		Microsoft 365	
	Availability	(No: of reports)	Availability	(No: of reports)
General SharePoint	✓	8	✓	2
SharePoint Users and Groups	✓	2	✓	2
SharePoint Permissions	✓	1	✗	0

Security

Stay vigilant about your Microsoft 365 environment's security by utilizing up to 28 of our detailed reports.

Report Category	M365 Manager Plus		Microsoft 365	
	Availability	(No: of reports)	Availability	(No: of reports)
Mailbox Security	✓	5	✗	0
Users Security	✓	7	✓	2
Admin Activities	✓	10	✓	1
Users Activities	✓	4	✗	0
Conditional Access Policies	✓	2	✗	0

Auditing and Alerting

To secure Microsoft 365 from threats, IT admins should track all the events happening in the Microsoft 365 environment. But native Microsoft 365 only offers you two audit logs:

- ✓ Security and Compliance Audit log
- ✓ Admin Audit log

With M365 Manager Plus' more than 400 built-in audit reports, you can access precise details on various activities, and also create and schedule to run customized audit profiles according to your auditing needs.

The alert features in ManageEngine's M365 Manager Plus ensure you are notified of crucial changes happening in your organization so you can rule out checking audit reports constantly for suspicious activities. Unlike Microsoft 365, M365 Manager Plus provides over 75 alert profiles that enable you to create personalized email alerts that you can schedule to run.

Audit Profiles	M365 Manager Plus		Microsoft 365	
	Availability	(No: of reports)	Availability	(No: of reports)
Security and Compliance audit log	✓	11	✓	1
Azure audit log	✓	17	✓	1
Exchange Online audit log	✓	31	✓	*
Microsoft Teams audit log	✓	4	✓	*
OneDrive for Business audit log	✓	16	✓	*
SharePoint audit log	✓	19	✓	*
Power BI audit log	✓	1	✓	*

Alert Profiles	M365 Manager Plus		Microsoft 365	
	Availability	(No: of reports)	Availability	(No: of reports)
Exchange Online	✓	22	✓	*
Azure Active Directory	✓	16	✓	*
OneDrive for Business	✓	16	✓	*
Microsoft Teams	✓	3	✓	*
SharePoint Online	✓	19	✓	*

*: The activities are available, but profiles need to be created manually by the user.

Management

The Microsoft 365 admin center lacks essential management features that make managing Exchange Online, Azure AD, and other services much simpler. M365 Manager Plus provides administrative capabilities so you can easily manage users and mailboxes in bulk. The solution delivers efficient bulk task management actions to streamline repetitive tasks. With M365 Manager Plus, you can schedule tasks, a feature not found in the native Microsoft 365 environment. M365 Manager Plus also delivers template-based management task solutions so your work is maximally efficient.

Tasks	M365 Manager Plus	Microsoft 365
Azure Active Directory	M365 Manager Plus provides 59 tasks under Azure Active Directory.	
Bulk create users	✓	✓
Bulk modify users	✓	✗
User creation templates	✓	✗
Bulk delete users	✓	✓
Bulk create groups	✓	✗
Bulk modify groups	✓	✗
Group creation templates	✓	✗
Bulk delete groups	✓	✓
Bulk create contacts	✓	✗
Bulk modify contacts	✓	✗
Contact creation templates	✓	✗
Bulk delete contacts	✓	✗
Bulk modify license	✓	✗
Exchange Online	M365 Manager Plus provides 54 tasks under Exchange Online.	
Bulk mailbox tasks	✓	✗
Bulk create shared mailboxes	✓	✗
Bulk configure shared mailboxes	✓	✗

Bulk shared mailbox tasks	✓	✗
Bulk modify public	✓	✗
Bulk modify mobile device	✓	✗
Bulk calendar permission tasks	✓	✗
SharePoint Online	M365 Manager Plus provides 6 tasks under SharePoint Online.	
Permission Management	✓	✓
Group Management	✓	✗
Site Collection Administration	✓	✗
Microsoft Teams	M365 Manager Plus provides 10 tasks under SharePoint Online.	
Bulk create teams and team channels	✓	✗
Bulk modify teams and team channels	✓	✗
Bulk delete team channels	✓	✗

Monitoring

Keeping an eye on your Microsoft 365 environment's health is essential. But Microsoft 365's native health features are limiting and confusing. M365 Manager Plus provides you with comprehensive data in graphical displays that also enables you to drill-down for granular details. You can easily monitor your organization's health, including your services' features and endpoints, as well as visualize specific details such as the number of users affected by a performance issue at any given time.

Monitoring Profiles	M365 Manager Plus	Microsoft 365
Graphical representation of data	✓	✓
Health details for each Microsoft 365 service	✓	✗
Schedule monitoring profiles	✓	✗
Create new monitoring profiles	✓	✗
Separate health details for features and endpoints	✓	✗

Security

M365 Manager Plus' mailbox content search helps you keep an eye on the emails sent and received by your organization. M365 Manager Plus not only helps you retrieve emails and attachments lost among a growing list of emails, but also ensures email security and compliance.

Microsoft 365 Security		
Monitoring Profiles	**M365 Manager Plus**	**Microsoft 365**
Instant content search	✓	✗
Keyword based search	✓	✓
Pattern based search	✓	✗
Condition based search	✓	✓
Export search result	✓	✓
Automated search	✓	✗
Search for mail attachments	✓	✗
Search message headers	✓	✓

Additional Features			
Manage Multiple Microsoft 365 accounts	Create, modify, and view details of multiple tenants simultaneously.	✓	✗
Technicians	Ability to delegate users with administrative privileges	✓	✓
Customizable Dashboard	Ability to choose the reports that you want to be displayed in the dashboard	✓	✓ (using Entra ID workbooks)
Export search result	Embed Dashboard/ widgets to other webpages	✓	✗
Schedule and send selected reports via email	Scheduler to create and send selected reports via email	✓	✗
Export reports for offline use	Export reports to CSV, PDE XLSX, HTML	✓	✓ (only CSV)

Virtual tenant creation	Segment and group Microsoft 365 domains, user, groups, and other objects based on your administrative needs.	✓	✗
Notification templates	Create custom, reusable notification templates that define the recipient list, message, and the module (report, alerts, monitoring, etc.).	✓	✓ (only CSV)

* Comparison is done based on the information available on the competitor's website.
The details may vary with the real product.

Other features

1. Automation:

Wrestling with repetitive tasks for your Microsoft 365 services is time-consuming and tiring. Performing multiple tasks manually is cumbersome and error-prone. M365 Manager Plus provides you with a powerful automation feature, a capability Microsoft 365 Admin Center doesn't offer, so you can automate your tasks and increase productivity while eliminating or reducing errors.

2. Help Desk Delegation:

Assigning roles and tasks to people in your organization ensures administration is effective and uncomplicated. M365 Manager Plus' delegation feature enables help desk technicians to create custom roles, and delegate them to users, reducing an IT admins' workload.

Features	M365 Manager Plus	Microsoft 365
Automation	✓	✓ (Requires Microsoft Entra ID Governance)
Content search	✓ (Multiple templates, personalized profiles)	✓ (One template)
Help Desk Delegation	✓ (Delegate technicians default as well as create customized roles)	✓ (Limited, can only delegate technicians default roles)
Password expiry notification	✓ (Simple steps,customizable)	✓ (Email notification, scripting is required)
License restriction	✓	✓ (Limited functioning)
Virtual tenant	✓	✗
SIEM integration	✓	✓
Notification templates	✓	✗

License and Pricing

ManageEngine's M365 Manager Plus is available in Standard and Professional editions. The pricing of both is license-based. Click here to check our prices.

Conclusion

The comparisons prove that the native Microsoft 365 tools lack many vital management capabilities, such as extensive reporting, precise auditing, and detailed monitoring reports. M365 Manager Plus overcomes these shortcomings and ensures managing your Microsoft 365 environment is more efficient and cost-effective.

Our Products

AD360 | Log360 | ADManager Plus | ADAudit Plus | ADSelfService Plus

Exchange Reporter Plus | RecoveryManager Plus

ManageEngine
M365 Manager Plus

M365 Manager Plus is an extensive Microsoft 365 tool used for reporting, managing, monitoring, auditing, and creating alerts for critical incidents. With its user-friendly interface, you can easily manage Exchange Online, Azure Active Directory, Skype for Business, OneDrive for Business, Microsoft Teams, and other Microsoft 365 services from a single console.

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