

# Onboarding

Unlock the full potential of your  
ManageEngine solution

ManageEngine  
M365 Manager Plus

ManageEngine brings solution implementation services with Onboarding, a seamless and holistic approach to solution onboarding, completely customized and carried out by experts. Our hand-picked onboarding consultants possess in-depth solution expertise supplemented from years of real-world deployment experience across a diverse landscape of industries. Make use of our team's impeccable credentials to give your business the bespoke implementation it deserves.



## Trusted by the best

*We have used ManageEngine products for various technologies without issue, the benefits within the group are many. The platforms are intuitive and very user-friendly allowing our IT teams to pick it up easily. Technical support is always willing to assist. Cost is fair and competitive against similar products. Thank you, Manage Engine! ”*

**Reece Whitlock,**

Security and Implementation Lead,  
Huws Gray Group

- ✔ **Made for you, with your needs in mind**  
Every business is unique and has unique requirements and applications. One size cannot fit all, which is why our Onboarding consultants take a requirements-centric approach to solution implementation. Everything from installation to training is painstakingly customized and configured to solve the business requirements unique to you.
- ✔ **Expedite your time-to-value and streamline business ops**  
Time is money. Our experts will configure your solution with organization-specific templates, business-specific integrations and industry best practices to make sure you can get started with work in no time.
- ✔ **Remove risks from the equation**  
It's better to be safe than sorry, especially when dealing with data. With plenty of room for human-error, save yourself the tedium and risk-proof your solution implementation with our expert onboard.
- ✔ **No guessing games**  
Instantly track your project's progress, get priority query resolution and more with our comprehensive progress-tracking portal and dedicated account manager. What you see is what you get.

## What is included in your onboarding plan

Onboarding - Online	\$3495
Installation	
Automatic/manual tenant configuration	
Templates customization (includes template creation, naming format, and duplication check)	
Automation configuration	(up to 3 automations)
Monitoring settings configuration	
Helpdesk roles and delegation settings configuration	
Virtual Tenant configuration	
Custom content search profile configuration	
Enabling identification of emails with PII	
Auditing configuration	
Alert customizations	
Schedule configuration for industry-standard reports	
Mail server configuration	
Dashboard customization & product rebranding	
Product license management	

**Note:**

The client is responsible for the creation of a service account with the permissions required to perform these activities.

Our onboarding team can also help you with the following services for an additional cost.

Onboarding add-ons	
Training	\$495
Security hardening & privacy <ol style="list-style-type: none"> <li>1. SSL configuration</li> <li>2. Single Sign-on configuration</li> <li>3. TFA configuration</li> <li>4. GDPR privacy configuration</li> <li>5. LDAP over SSL configuration</li> <li>6. SIEM Integration for log forwarding</li> </ol>	\$295
Database migration (PGSQL to MSSQL)	\$295

Need more than what is covered here?

Please reach out to [m365managerplus-onboarding@manageengine.com](mailto:m365managerplus-onboarding@manageengine.com) and we will customize your advanced onboarding plan.

**Note:** The implementation of the above services are subject to fulfilment of client deliverables outlined in the scope of work (SOW).