ManageEngine
M365 Manager Plus

Microsoft 365 service health monitoring

Microsoft 365 service health monitoring

using Microsoft 365's native tool

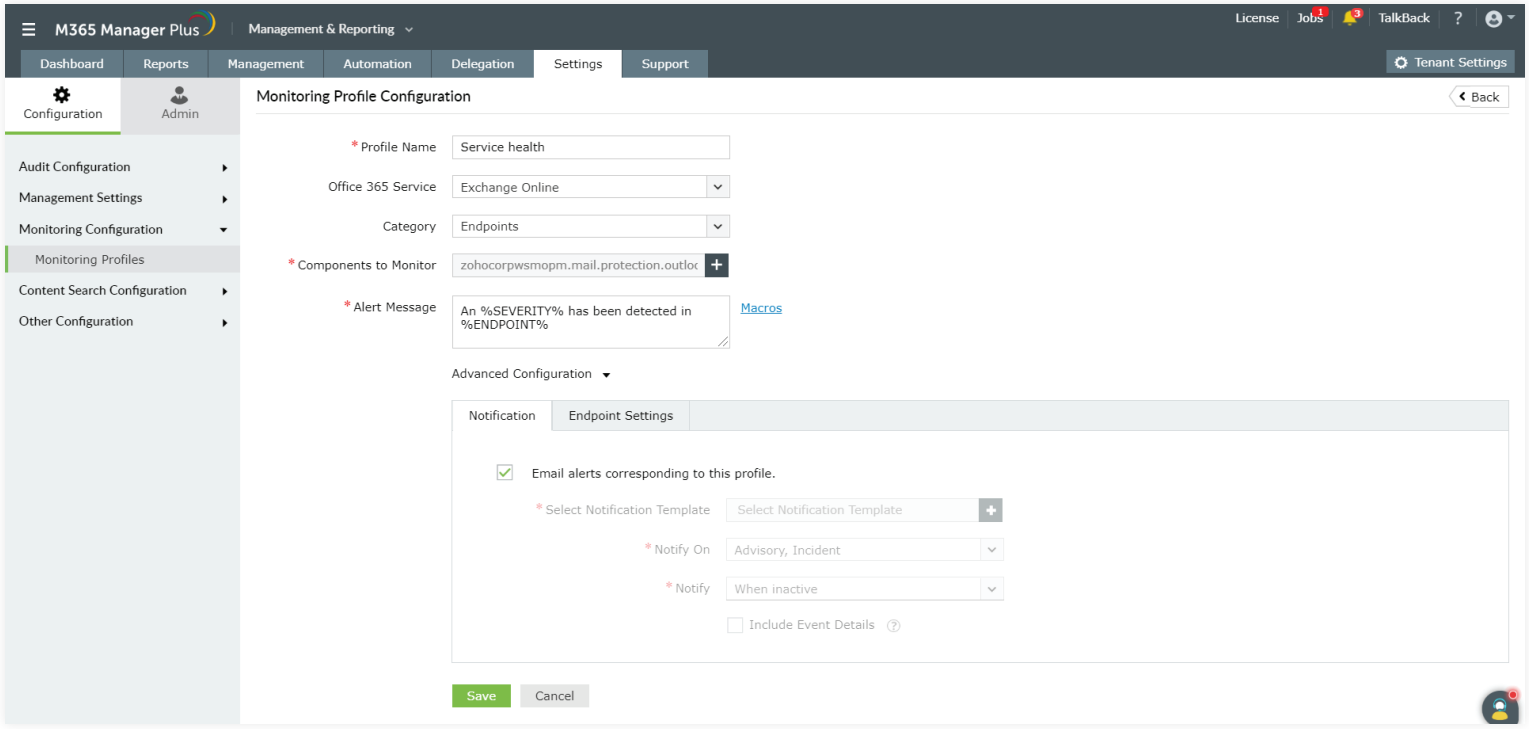
Microsoft guarantees 99.9 percent uptime for Microsoft 365 services, but if your Microsoft 365 services do fail, Microsoft will provide reimbursement in the form of Service Credits. To claim these Service Credits, organizations have to report their downtime accurately. If downtime goes unnoticed or isn't reported before being resolved, it won't be counted against the SLA.

However, detecting and reporting such service outages with just the Microsoft 365 admin center is difficult. Microsoft provides service outage notifications in the Microsoft 365 service health dashboard. Unless you check this dashboard constantly, you won't be able to report downtime effectively and can miss out on claiming Service Credits.

Overcoming the limitations of Microsoft 365's native tools with M365 Manager Plus

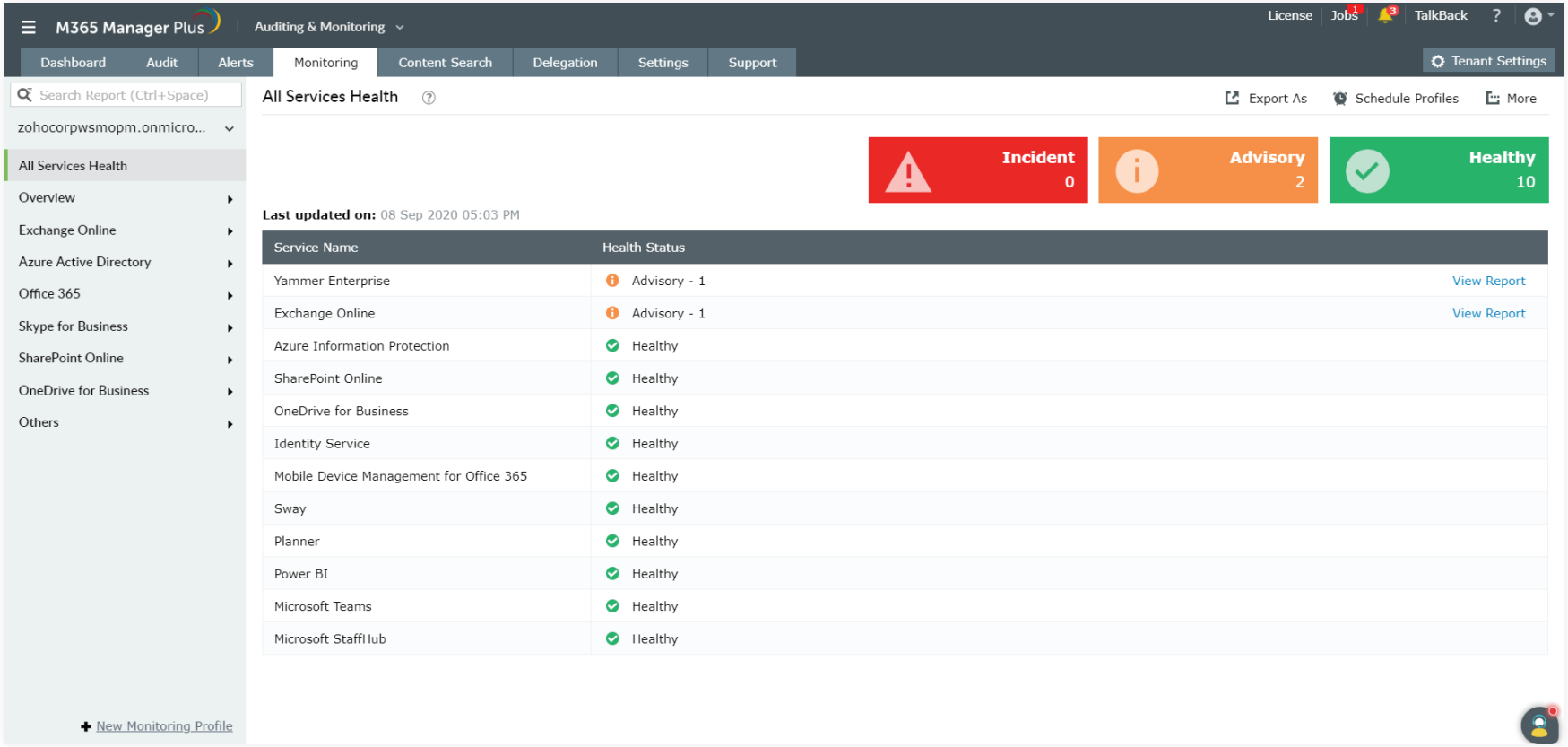
Microsoft 365 service health notifications:

Unlike the Microsoft 365 admin center, M365 Manager Plus sends out immediate email notifications whenever a service declines. These automatic alerts enable you to report downtime events as soon as they occur.



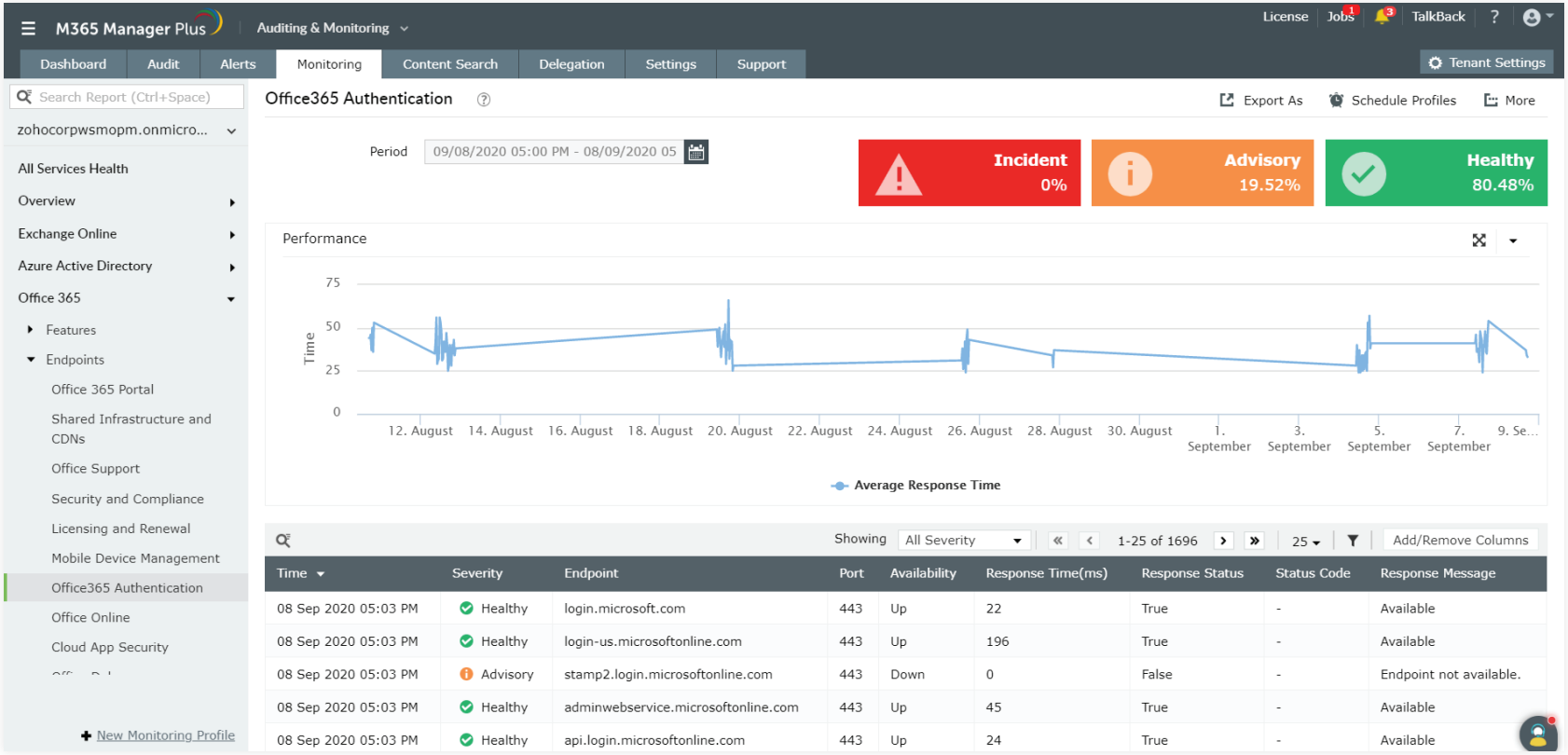
Microsoft 365 service health dashboard for multiple tenants:

Monitor the health of Exchange Online, Azure Active Directory, OneDrive for Business, Skype for Business, and other Microsoft 365 services for multiple tenants, all from a central location.



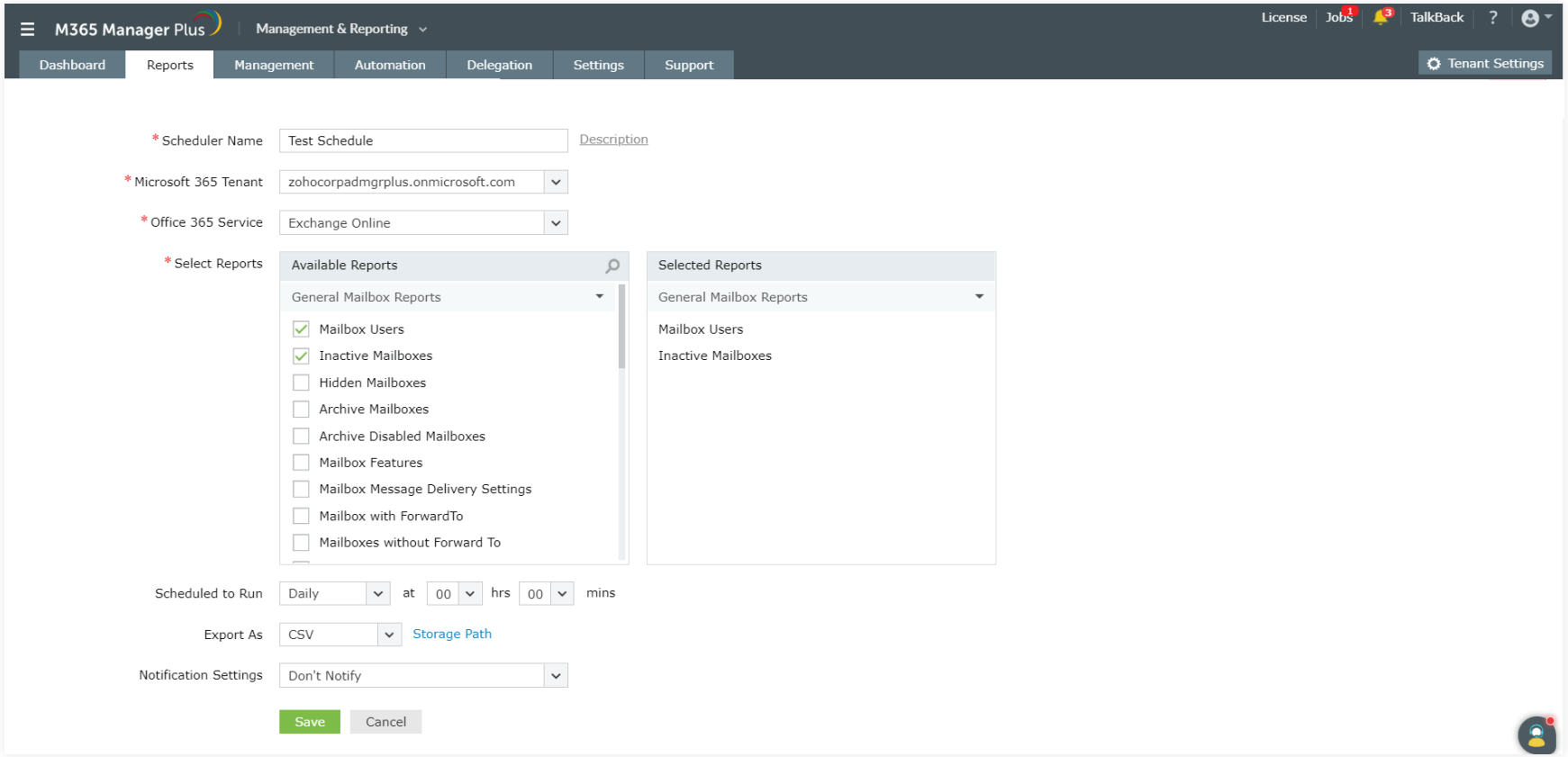
Granular visibility into your Microsoft 365 health:

View granular details such as the number of incidents occurring in each Microsoft 365 service and in each service's endpoints; the number of users and tenants affected by each incident; the status of each incident; the start and end time of each incident; and the regions affected by each incident.



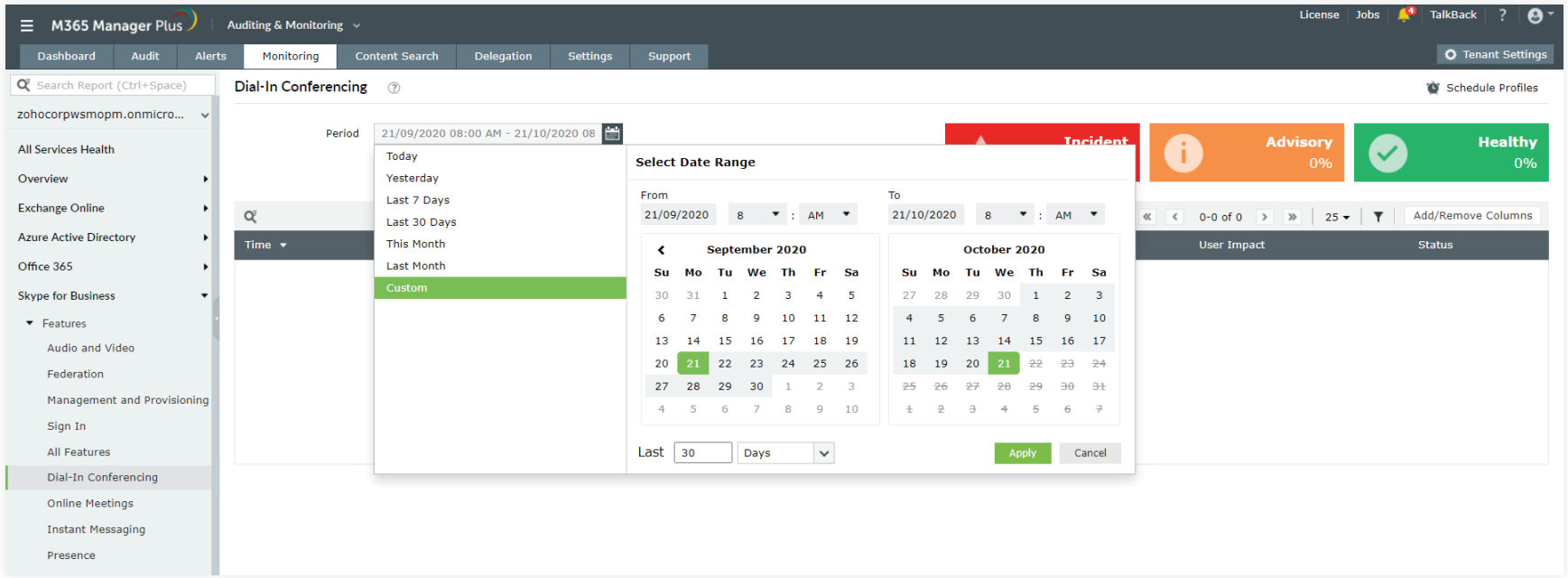
Report scheduling for monitoring profiles:

Generate multiple reports in a single schedule at specified intervals. Reports can be refined by selecting the required attributes so you only see the data you need.



Access to historical data:

Access Microsoft 365 service health monitoring data for any period in the past, rather than just the last 30 days of data that's accessible in Microsoft 365's native tool.



Top Three

M365 Manager Plus security features

1

Comprehensive Exchange Online auditing and reporting to secure your organization from hackers.

Exchange Online reporting

2

Hassle-free Azure AD auditing and reporting to track users, groups, contacts, and licenses.

Azure AD reporting

3

Exhaustive reporting on all administrator activities to strengthen your organization's security.

Microsoft 365 activity reports

ManageEngine
M365 Manager Plus

M365 Manager Plus is an extensive Microsoft 365 tool used for reporting, managing, monitoring, auditing, and creating alerts for critical incidents. With its user-friendly interface, you can easily manage Exchange Online, Azure Active Directory, Skype for Business, OneDrive for Business, Microsoft Teams, and other Microsoft 365 services from a single console.

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