

**One solution, two wins:
How Tequesta
embraces
ManageEngine to ace
reprovisioning and
compliance**

Introduction

Established in the state of Florida in 1957, Tequesta is a thriving organization that offers a range of services to its clients. In today's fast-paced business environment, managing mobile devices efficiently is crucial for maintaining productivity and security. Tequesta faced several challenges related to mobile device management since it has a diverse fleet of mobile devices, including Lenovo, HP, Google, Apple, and Dell devices.



We set up and configured Mobile Device Manager Plus and had all of our devices onboarded in a day. Everything with the product has exceeded our expectations.

- Brad Gomberg,
technology leader,
the village of Tequesta

Business challenges faced by Tequesta

Tequesta grappled with several mobile device management challenges, which required tailored solutions to optimize its operations.

In one instance, Tequesta faced the need to disable iMessage across a growing fleet of iOS devices for record retention purposes. The complexity of managing this across numerous devices prompted the organization to seek an efficient solution that would not only ensure compliance with record retention laws but also simplify its management processes.

Another challenge involved gaining access to company-owned devices following employee terminations. This task required a delicate balance between regaining control over these devices and safeguarding sensitive data. Tequesta urgently sought a remote access and management solution that would enable it to protect its corporate assets without compromising data security, enhancing its overall control over device management in such situations.

Leveraging a new environment

After researching various mobile device management (MDM) solutions on the market, Tequesta chose Mobile Device Manager Plus for its comprehensive features and ease of implementation. Here's how Mobile Device Manager Plus addressed the organization's challenges:

Comprehensive features:

Mobile Device Manager Plus offers a wide range of features, making it a one-stop solution for Tequesta's mobile device management needs. It supports iOS and Android devices, which was crucial for the organization's mixed-device environment. This comprehensive feature set allows it to efficiently manage devices across the organization.

iOS kiosk mode:

One of the standout features for Tequesta is Mobile Device Manager Plus's support for iOS kiosk mode, which the company uses to lock devices into specific applications for dedicated use.

Time savings and compliance:

With Mobile Device Manager Plus, Tequesta experiences significant time savings when reprovisioning devices. This streamlined process not only improves productivity but also ensures compliance with its record retention requirements. The company no longer needs to manually manage each device, resulting in better operational efficiency.

Features that made a difference

Tequesta found several features in Mobile Device Manager Plus valuable for its MDM:

Device reset and recovery:

The ability to remotely reset and recover devices is crucial for maintaining security and ensuring that devices are ready for reassignment or disposal when necessary.

Policy management:

Mobile Device Manager Plus allows Tequesta to enforce and manage policies across its device fleet, ensuring consistent security and compliance settings.

Device deployment:

Efficient device deployment is essential for Tequesta's operations. Mobile Device Manager Plus offers seamless device onboarding and provisioning, ensuring that devices are ready for use quickly.

About Mobile Device Manager Plus

Mobile Device Manager Plus is a robust, feature-rich MDM solution that enables IT admins to manage mobile devices, including smartphones, tablets, laptops, desktops, and wearables, across Apple, Android, Windows, and Chrome OSs. Mobile Device Manager Plus provides organizations with capabilities to manage their mobile workforces through the benefits of comprehensive, remote enterprise mobility management. Learn more about [Mobile Device Manager Plus](#).

Do you want to benefit from comprehensive device management like Tequesta?

[Try Mobile Device Manager Plus](#) free for 30 days to find out if it's the right tool for your organization. You can also schedule a free, personalized [demo](#) at a time convenient for you.

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