

**Fox Valley Park District
gains complete
visibility over its fleet of
devices with **Mobile
Device Manager Plus****

About FVPD

Fox Valley Park District (FVPD) is a community-centered organization committed to providing recreational opportunities and services to a diverse population of more than 236,000 people. With a range of facilities, programs, and events, the park district aims to enhance the quality of life for its community members.

Business challenges

FVPD faced several challenges related to managing its diverse array of corporate-owned, fully managed mobile devices, primarily due to limited experience in mobile device management. These challenges included:

Varied device ecosystem:

FVPD had iPads, Android tablets, and mobile phones, each with its own unique usage and role. Managing this diverse range of devices posed a challenge, as the organization lacked prior experience with mobile device management (MDM) solutions.

Diverse use cases and increasing device count:

FVPD's use of Cartegraph One's app for facility management and educational applications on Android tablets highlighted the need for a customized management solution. With the number of managed devices tripling over a year following rapid growth, maintaining security, seamless management, and optimization of the expanding fleet became a challenge.

The solution: Mobile Device Manager Plus

To effectively overcome these challenges, FVPD decided to invest in an MDM solution. It started looking for a solution that was both cost-effective and comprehensive, capable of managing its diverse array of devices from a central console, which led it to choose Mobile Device Manager Plus.

"Mobile Device Manager Plus has great pricing [and] tons of critical features, but most important for me [are] the knowledge base articles. [ManageEngine's] documentation is on point," said Broch Meyer, network administrator for FVPD.

The Mobile Device Manager Plus experience

The implementation of Mobile Device Manager Plus enabled FVPD to quickly gain control and complete visibility over its fleet of devices through the following key features:

Efficient device enrollment:

Mobile Device Manager Plus provides multiple enrollment methods to meet the varying needs of organizations. These include Samsung Knox enrollment for Samsung devices and Apple Business Manager for iOS and iPadOS devices. This helps FVPD in streamlining the onboarding process, reducing the time it takes to configure devices.

Device tracking:

With GPS-based device tracking, FVPD was able to enhance security and track the real-time location of mobile devices when they're lost, misplaced, or stolen.

App store control:

FVPD can now manage which apps can be installed on its corporate-owned devices. This ensures that only approved apps are used, preventing any unwanted installations by employees.

Automated patching:

FVPD has now automated updates and patch management, ensuring devices are up to date and secure.

Internet content filtering:

Mobile Device Manager Plus enables internet content filtering, ensuring safe and appropriate device usage.

Robust support and documentation:

With Mobile Device Manager Plus' thorough documentation, FVPD is able to navigate the knowledge base and find the information it needs to resolve surface-level issues. Additionally, the availability of live technical support proved to be invaluable in addressing complex issues promptly.

Cost-effective pricing:

Mobile Device Manager Plus offers a remarkable array of features at a great cost.

"Our organization plans to continue to enroll more [and] more mobile devices onto this MDM platform going forward," said Meyer.

Looking to benefit from comprehensive device management like FVPD?

[Try Mobile Device Manager Plus](#) free for 30 days to find out if it's the right tool for your organization. You can also schedule a free, personalized [demo](#) with our experts.

About Mobile Device Manager Plus

ManageEngine Mobile Device Manager Plus is a web-based enterprise mobility management solution that helps you manage and secure mobile devices across Apple OSs, Android, Windows, and ChromeOS from a central console. Available both in the cloud and on-premises, it automates the complete device management life cycle from enrolling devices and configuring them to be work-ready to managing device apps and content. With added features like workspace containerization, location tracking, remote troubleshooting, lost device management, device lockdown, and automated report generation, it enables IT teams to boost productivity and enhance the device user experience through secure, compliant mobile endpoints. Recognized by analysts like Gartner, Forrester, and IDC for its comprehensive capabilities, Mobile Device Manager Plus has been serving global customers for over a decade. For more information about Mobile Device Manager Plus, visit manageengine.com/mobile-device-management.

GET A PERSONALIZED QUOTE

GET A PERSONALIZED DEMO

DOWNLOAD NOW