ManageEngine) Mobile Device Manager Plus

Improving productive hours by eliminating the tech setup time and travel time with Mobile Device Manager Plus

Lemoine is a prominent and reputable service provider with a history spanning 50 years in the construction industry. This extensive experience has solidified Lemoine's position as a trusted partner in infrastructure development, construction, disaster response, and project management.Lemoine encountered significant challenges in managing its diverse fleet of mobile devices, including Apple, Android, and Windows devices, which were provided to its employees. The primary challenges revolved around secure wiping of devices and location tracking. In order to address these issues and significantly enhance operational efficiency and security, Lemoine initiated a search for a robust mobile device management solution.

Challenges faced by Lemoine

Lemoine faced two primary challenges that hindered their operational efficiency:

Inadequate confidence in secure device wiping:

Lemoine struggled to securely wipe devices in compliance with their stringent security protocols, leading to potential data security risks. Additionally, they needed a solution that could provide enterprise-level control over apps.

Inefficient location tracking:

The company faced difficulties in effectively tracking the locations of its mobile devices, which were crucial for asset management and security measures.

Why Mobile Device Manager Plus?

Lemoine's decision to implement Mobile Device Manager Plus was guided by several compelling reasons. Firstly, it offered a cost-effective solution with a comprehensive set of features. The user-friendly interface of Mobile Device Manager Plus allowed Lemoine to take precise control over their device management, leading to streamlined workflows and enhanced overall efficiency. Furthermore, the MDM solution provided Lemoine's technicians with the capability to remotely access and control both Apple and Android devices, eliminating the need for physical device handling and on-site support.

Pricing for the features we received was far better than the closest competitors. One of the best products we own from ManageEngine

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- Tyler Chapman IT Director at The Lemoine Company

Key features of Mobile Device Manager Plus utilized by Lemoine:

Lemoine harnessed the versatile features of Mobile Device Manager Plus to streamline operations and enhance productivity. This included the ability to remotely control Android devices and view and manage Apple devices remotely. App control capabilities allowed Lemoine to efficiently manage applications on their devices, ensuring compliance and security. The intuitive user interface of Mobile Device Manager Plus simplified device management, making it easier for Lemoine's IT team to oversee their mobile fleet efficiently.

Results achieved:

The successful implementation of Mobile Device Manager Plus yielded substantial improvements in Lemoine's operational efficiency and productivity. Notably, Lemoine saved approximately 4 hours per week, equivalent to 15-20 hours per month, in tech setup time and travel time for remote workers. These time savings translated directly into increased productivity and cost savings.

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Very easy to use and control when to wipe data, works fast, and allows our technicians to remote into Apple and android devices! Huge edge over other MDMs

> - Tyler Chapman IT Director at The Lemoine Company

Conclusion:

Lemoine's adoption of Mobile Device Manager Plus has proven to be a strategic move. This solution effectively addressed their challenges related to device wiping, location tracking, and overall mobile device management. Its cost-effectiveness, robust features, user-friendliness, and remote device management capabilities have not only improved efficiency but also enhanced security and compliance within the organization. Mobile Device Manager Plus played a pivotal role in Lemoine's journey towards achieving optimal productivity and streamlined mobile device management, positioning them for future success.

About Mobile Device Manager Plus

Mobile Device Manager Plus is a robust, feature-rich MDM solution that enables IT admins to manage mobile devices, including smartphones, tablets, laptops, desktops, and wearables, across Apple, Android, Windows, and Chrome OSs. Mobile Device Manager Plus provides organizations with capabilities to manage their mobile workforces through the benefits of comprehensive, remote enterprise mobility management. Learn more about Mobile Device Manager Plus.

Do you want to benefit from comprehensive device management like Lemoine? Try Mobile Device Manager Plus free for 30 days to find out if it's the right tool for your organization. You can also schedule a free personalized demo at a time convenient for you.

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