IT Management, Simplified

Real-time IT management solution for the new speed of business
Founded in 1996 as AdventNet
Privately held, Rock solid Supplier and Partner
Headquartered in Pleasanton, California
Millions of customers across industries

Enterprise IT management software division of Zoho Corporation
ManageEngine - the Enterprise IT Management division of ZOHO Corporation

- **ZOHO** (Est. 1996) - Privately held, profitable since inception

- **ManageEngine** (Est. 2002) - Enterprise IT Management Solutions

- **Work. Online** (Est. 2005) - Applications for Business, Collaboration, and Productivity

- **WebNMS** (Est. 1996) - A Division of ZOHO Corporation - Enterprise Internet of Things and Unified Network Management Solutions
ManageEngine Solutions

**Active Directory Management**
- Active Directory
- Exchange Server
- Self-service Portal
- Recovery and Backup

**Endpoint Management**
- Desktop Management
- Mobile Device Management
- OS Deployment
- Patch Management
- Browser Management
- Vulnerability Management

**IT Service Management**
- Help Desk
- Asset Lifecycle
- CMDB and ITIL
- Customer Support
IT Operations Management

Network Performance
Application Performance
End user Experience
Network Change and Configuration
Converged Infrastructure
Storage Infrastructure
Bandwidth and Traffic
SQL Server Monitoring

On Demand

Application Performance
Helpdesk Software
Active Directory Recovery and Backup
Mobile Device Management
Patch Management
Log Management

IT Security

Log Management
Firewall Analysis
Vulnerability Analysis
Privileged Password
Network Anomaly Detection
2 Million Users

3 of every 5 Fortune 500 companies are ManageEngine customers
Supported OS

iOS
versions 4.0 and above
iPadOS
Version 13.0 and above
iPhone, iPad, iPod Touch

macOS
versions 10.7 and above
Laptops

tvOS
versions 7.0 and above
TVs

Chrome OS
versions 57.0 and above
Chromebooks

Windows
versions 8 and above
Smartphones, tablets & laptops (ver.10), Surface Hubs

Android
versions 4.0 and above
Smartphones and tablets

macOS
versions 10.7 and above
Laptops

tvOS
versions 7.0 and above
TVs

Chrome OS
versions 57.0 and above
Chromebooks

Windows
versions 8 and above
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Android
versions 4.0 and above
Smartphones and tablets
Deployment Options

On-premises

Cloud

Also hosted on:

AWS Marketplace

Microsoft Azure Marketplace
Device Onboarding

- Automated Device Enrollment
  - Apple:
    - Apple Business Manager (ABM)
    - Apple Configurator
  - Android Admin Enrollment
    - Zero-touch Enrollment
    - Samsung Knox Mobile Enrollment
    - EMM Token Enrollment
    - NFC Enrollment
  - Windows ICD and Azure (AutoPilot) Enrollment
  - Chrome OS Enrollment

- Enrollment by invite
  - Manual enrollment through QR code scanning
  - Bulk Enrollment via CSV
  - SMS Enrollment

- End user Enrollment
  - Self Enrollment
Asset Management

- Troubleshoot devices by remotely taking control of them from your desk without requiring additional apps/services
- Instantly know the location of corporate devices
- View the history of all locations traversed by the devices
- View the location of all your devices at the same time on a single map
- Automatically get complete details of the device such as network information, certificates etc.
- Schedule scans to automate periodic update of device information
Profile Management

- Security Hardening of devices
  - Enforce a strong passcode on devices to adhere to enterprise's security standards
  - Relieve users from password fatigue using Enterprise Single Sign-on
  - Prevent unauthorized data access by ensuring organizations can use only trusted Wi-Fi networks
  - Have your essential contacts and important calendar events synced to employee's devices
  - Disable basic device features/settings such as Bluetooth, camera, calls, SMS, external storage, factory reset etc.
Profile Management

- Security Hardening of devices
  - Ensure secure access of corporate data from anywhere and anytime using VPN and per-app VPN
  - Prevent access to malicious and unapproved websites through URL filtering
  - Facilitate certificate-based authentication by pushing user-specific security certificates using SCEP
  - Secure network communications by ensuring it is routed through the enterprise proxy
App Management

- Create and maintain enterprise app catalog containing only enterprise-approved apps
  - Bulk purchase of Store apps (Apple Business Manager, Google Play for Work, Windows Business Store and Chrome Web Store)
  - Custom business apps / Enterprise apps
  - Manage app licenses and revoke/reuse apps across devices

- Install/Uninstall apps without any user intervention

- Blacklist non-productive apps and prevent its usage/installation on devices
App Management

- Lock down devices to a specific app or a set of approved apps, while pre-configuring settings and preventing users from modifying them
- Restrict users from uninstalling corporate apps, ensuring there is no drop in productivity
- Restrict users from updating specific apps while ensuring critical app updates are deployed immediately without any user intervention and minimal admin action
- Pre-define app configurations and permissions, ensuring the apps are ready to use on installation
- Deploy enterprise apps to your production environment after testing them on a test bed
E-mail Management

- Pre-configure your work email on devices with the requisite settings using Exchange ActiveSync
- Prevent the transfer of emails from corporate accounts to user's personal accounts
- Securely download and view confidential corporate attachments on the ManageEngine MDM app
- Prevent users from accessing corporate Exchange accounts from unauthorized devices
Content Management

- Create a repository containing critical business documents and media files
- Securely share files in multiple formats to devices without depending on any third-party services
- Sandbox your corporate documents to securely view distributed content from the ManageEngine MDM app
- Prevent the back-up of corporate data on third-party cloud services and restrict sharing it to other devices
- Automate content update on mobile devices
- Centralized removal of content from managed devices.
Security Management

- Enforce and automate OS updates to prevent ad-hoc updates and bandwidth choking
- Apply security restrictions on devices when they leave a designated area with geofencing
- Lock down lost or stolen devices using Lost Mode
- Secure data on devices and external storage with enforced encryption
- Overcome the hassles of Factory Reset Protection with EFRP
Security Management

- Remotely lock devices to prevent unauthorized access
- Wipe the corporate data or the complete device when lost or stolen
- Clear or reset device passcode with a single click
- Locate misplaced devices by remotely ringing an alarm
- Detect and remove jailbroken/rooted device from your organization's network
Bring Your Own Device (BYOD)

- Containerization of corporate data
- User's personal data will be untouched
- Separate profile strategy to secure corporate data on employee owned devices
- Restrict corporate data sharing between
  - corporate and personal apps
  - managed and unmanaged devices
  - device and third party cloud services
- Effective management of multiple device types
Laptop Management

- Enroll Windows 10 laptops and Macs over-the-air
- Distribute Store and in-house apps to Windows laptops
- Lock down Windows laptops to specific app(s)
- Remotely locate Windows laptops and Macs
- Secure data on Macs with FileVault encryption and Firmware passwords
- Remotely restart and wipe Windows laptops
Reports

- 10+ pre-defined reports
  - Apps by devices
  - Devices with/without specific app
  - Devices by model
  - Devices by passcode types
  - Device by enrollment time
  - Inactive devices
- Schedule reports
- Custom query reports
Integrations

SPICEWORKS

SERVICENOW

SERVICEDESK PLUS

JIRA SERVICE DESK

CRM

ZENDESK

ZOHO CREATOR

Mobile Device Manager Plus
Summary

A standalone mobile device management solution available on-premises, on Cloud and as an MSP version for managed service providers.
Awards & Recognitions

IDC
EMA
Forrester
Solutions Review
PC Magazine
techradar
Awards & Recognitions
Know more

https://www.manageengine.com/mdm

Try it for free!

https://www.manageengine.com/mdm-free-trial