Washington-based healthcare organization
monitors network devices using
OpManager & Network Configuration Manager

About

the company

One of the largest radiology groups in the nation, with a team of more than 200 board-certified radiologists, provides more than 50 hospital and specialty clinic partners with on-site radiology coverage and interpretations. In addition, it also owns and operates four outpatient imaging centers in Washington. Its mission is to deliver the highest quality patient-centered healthcare to the communities it serves through collaborative partnerships, innovative technology, and customized service solutions.
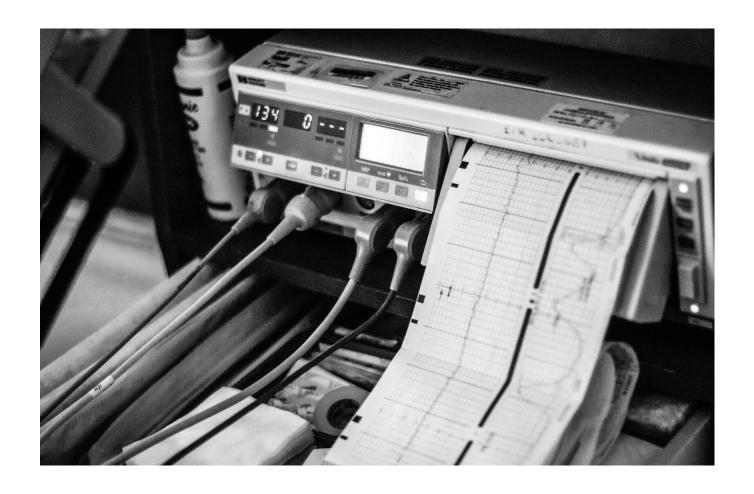

500
Networking Devices
monitored daily

30
WAN Points
in constant control & full visibility

3
Data Centers
of hybrid IT operating securely at all times

The business **challenge**

The organization's networking and monitoring equipment has a distributed architecture across a hybrid IT infrastructure;   it includes 30 WAN points of presence (PoP), three data centers, and around 500 pieces of networking gear, all of which need to be closely monitored daily.

Choosing **OpManager**

Convinced by OpManager's cost-effective pricing and functionality, the organization purchased our integrated network management solution. The organization's team set up router and switch performance monitors, WAN latency monitors, event logs, syslogs, and SNMP traps to measure the availability and bandwidth utilization of network devices.

The organization's
experience with OpManager

OpManager's automated workflow feature enables the organization to use scriptlets to automate tasks. The organization also uses OpManager with the Network Configuration Manager add-on to set up heartbeat monitors for patients, and receive downtime alerts in a fraction of a second. When asked what the organization loves about OpManager, a network engineer at the organization replied,

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It (OpManager) does everything that we need it to do!

- *Network Engineer*

We uncomplicate IT. Here's how:

ManageEngine OpManager is a network management platform that helps enterprises, service providers and SMEs manage their data centers and IT infrastructure efficiently and cost effectively. Automated workflows, intelligent alerting engines, configurable discovery rules, and extendable templates enable IT teams to set up a 24/7 monitoring system within hours of installation. Do-it-yourself add-ons extend the scope of management to include network change and configuration management, IP address management, as well as monitoring of networks, applications, databases, and virtualization. For more information about OpManager, visit manageengine.com/opmanager.

Experience what ManageEngine OpManager can do for you.

Schedule your personalized demo to watch ManageEngine OpManager's key features in action, and learn how it works to enable your IT team to become proactive, gain immediate visibility, and get the best performance out of your network.

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