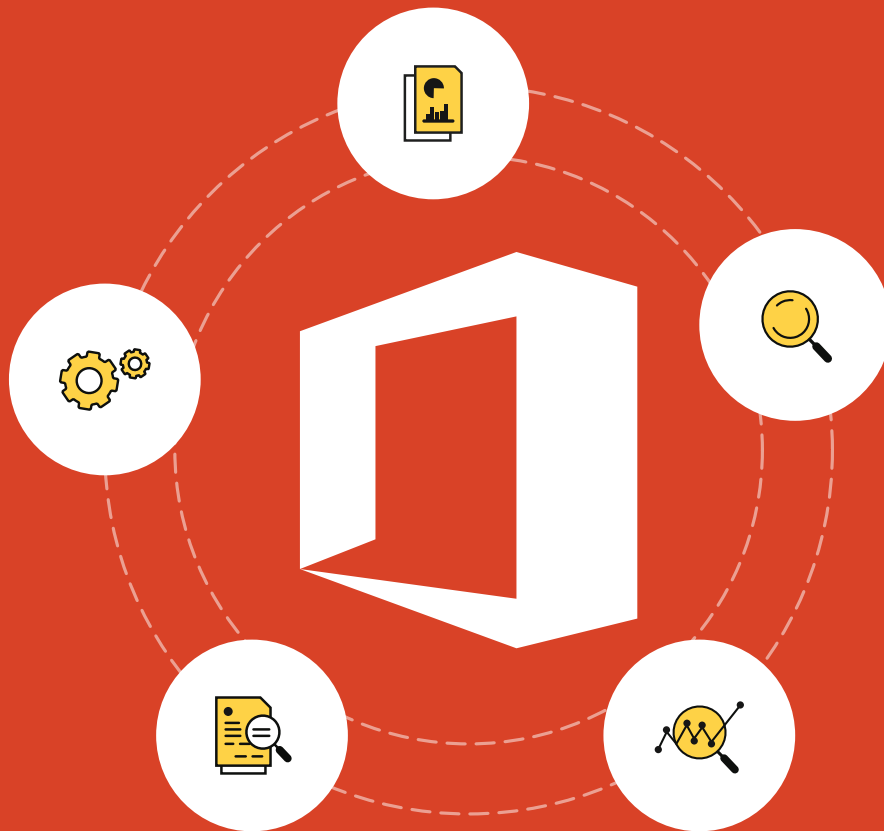


ManageEngine O365 Manager Plus

Vs

Native Office 365



ManageEngine O365 Manager Plus Vs. Native Office 365

Adoption of Office 365 has picked up in big and small businesses, and it is mandatory to monitor them continuously to keep your Office 365 setup secure. Office 365 comes with its own set of pre-configured reports, which only manage to graze the surface of the happenings in your Office 365 environment. The management features provided also lack the knack of managing Office 365 in a simplified way. Another obvious shortcoming of the native Office 365 is the lack of a scheduler to automate generation of reports, and mailing them to administrators at fixed intervals. Native Office 365 also do not provide any auditing reports to audit the happenings in your organization. The audit logs have to be perused without any filter features to retrieve the data you want.

This document compares the following Office 365 administration features provided by both O365 Manager Plus, and Office 365

- [Office 365 reporting](#)
- [Office 365 auditing & alerting](#)
- [Office 365 management](#)
- [Office 365 monitoring](#)
- [Office 365 content search](#)



























Office 365 Reporting

ManageEngine presents you, O365 Manager Plus which drills down Office 365 to provide you the granular level data. The exhaustive pre-configured reports, provides you knowledge and visibility, which can't be provided by native Office 365 reports. You can schedule the reports to be generated

on a monthly, weekly, daily, or even on an hourly basis and have it mailed to you in CSV, PDF, HTML or XLS format.

Office 365 Reporting			
Report Category	Report Name	ManageEngine O365 Manager Plus	Native Office 365
General Mailbox Reports	Mailbox Users	✔	✔
	Inactive Mailboxes	✔	✘
	Hidden Mailboxes	✔	✘
	Archive Mailboxes	✔	✘
	Archive Disabled Mailboxes	✔	✘
	Mailbox Features	✔	✘
	Mailbox Message Delivery Settings	✔	✘
	Mailbox With Forward To	✔	✘
	Mailboxes without Forward To	✔	✘
	Mailboxes with External Mail Forwarding	✔	✘
	Mailboxes with Internal Mail Forwarding	✔	✘






























	Migration Statistics	✔	✔
	Users with Photo	✔	✘
	Users without Photo	✔	✘
	Mailbox Auto Reply Configuration	✔	✘
	MailTip Settings	✔	✘
	Mailbox Retention Policy Details	✔	✔
	Migration Users	✔	✘
	ActiveSync Enabled Mailboxes	✔	✘
Mailbox Size Reports	Mailbox Sizes	✔	✘
	Mailbox Size Restrictions	✔	✘
	Current Mailbox Size vs Quota	✔	✘
	Archive Mailbox Sizes	✔	✘
	Mailbox Storage Information	✔	✘
Account Status Reports	Recently Created Mailboxes	✔	✘
	Disconnected Mailboxes	✔	✘

	Soft Deleted Mailboxes		
	Mailboxes with Delegates		
	Mailboxes without Delegates		
	Enabled Exchange Users		 (Can only be filtered from All Users report.)
	Disabled Exchange Users		 (Can only be filtered from All Users report.)
	Send As Permission		 (Need to purchase Mailbox Permission Pack)
	Send on Behalf Permission		 (Need to purchase Mailbox Permission Pack)
	Users with Send As Permission		 (Need to purchase Mailbox Permission Pack)
	Users with Send On Behalf Permission		 (Need to purchase Mailbox Permission Pack)
Mailbox Content Reports	Mailbox Folder Statistics		
	Attachment by File Size		
	Message by Subject		
	Mailbox Message Restrictions		

	Mailbox Clutter Details		
	Mailbox Folder Permissions		
	Inbox Rules		
	Mailboxes without Inbox Rule		
	Transport Rule List		
	Sweep Rules		
	Mailboxes without Sweep Rules		
	Mailbox Message Configuration by User		
	Mailbox Junk Configuration		
	Auto-empty Deleted Items Folder Enabled Mailboxes		
Mail Traffic Reports	Mail Traffic Summary		
	Email Activity by User		 (Does not provide detail on mail activity by days)
	Top Sender		
	Top Recipient		

	Top Spam Recipients		
	Top Malware Recipients		
	Detailed Mail Traffic		
	Spam Traffic Summary		
	Domain Traffic Summary		
	Malware Detections		
	Spam Detections		
	DLP Policy Matches		
	Transport Rule Matches		
	Mail Traffic Policy Match Summary		
	Email activity by Group		
	User to User Email Activity		
	Connectors		
	Mail Activity by Connector		
	Quarantined Messages		

Non Delivery Reports	Undelivered Emails	✔	✘
	Emails to Invalid Address	✔	✘
	Failed Emails Due to Size	✔	✘
	Delivered Vs Undelivered Mails	✔	✘
Daily Usage Reports	Daily Email Activities Count by Type	✔	✔
	Daily Unique User Count by Email Activity	✔	✘
	Daily Outlook User Activity	✔	✔
	Daily Active Mailbox Count	✔	✘
	Daily Mailbox Count by Storage Quota Status	✔	✔
	Daily Mailbox Storage Used	✔	✔
	Daily Unique User Count by Email App	✔	✘
	Last Outlook User Activity by App	✔	✔
	Outlook Unique User Count by Version	✔	✘
OWA Reports	OWA Logon by Users	✔	✘
	OWA Attachment Policies	✔	✘































	OWA Attachment Policy by Users		
	Address Book Policies		
	Address Book Policies by Users		
Mobile Devices Reports	Mobile Devices		
	Mobile Devices by OS		
	Mobile Devices by Policy		
	Mobile Devices by Manufacturer		
	Device Policy Application Status		
	Mobile Devices by Clients		
	Folders Synchronized per Device		
	Devices by Access State		
	Inactive ActiveSync Devices		
	Active Mobile Devices		
Shared Mailbox Reports	Shared Mailboxes		
	Shared Mailbox Access		








	Send as Shared Mailbox		
	Shared Mailbox Activities		
	Inactive Shared Mailboxes		
	Top Used Shared Mailboxes		
	Shared Mailbox Size		
	Shared Mailbox Email Activity		
	Mails Sent		
	Mails Received		
Public Folders Report	Public Folders		
	Mail Enabled Public Folders		
	Mail Enabled Public Folders Items		
	Mail Enabled Public Folders Statistics		
	Public Folder Activity		
Distribution List Reports	Mail Enabled Security Groups		
	Groups Accept Mail From		 (Can be viewed in individual group)

			settings, but not for all groups at a time)
	Distribution List Message by Subject	✔	✘
	Inactive DL by Last Received Mail		✘
	Inactive DL by Last Sent Mail	✔	✘
	Inactive DL by Last Mail Activity		✘
	Distribution List Mail Summary	✔	✘
	Last Mail Received		✘
Room Mailbox	Room Mailboxes	✔	✘ (Not available as an individual report)
	Room Mailbox Events	✔	✘
	Room Mailbox Booking Count	✔	✘
	Room Mailbox Configuration	✔	✘
	Equipment Mailboxes	✔	✘ (Not available as an individual report)
	Room Mailbox Usage	✔	✘





























Calendar	Calendar Log Events		
	Recently Created Calendar Events		
	Recently Modified Calendar Events		
	Recently Deleted Calendar Events		
	Calendar Folder Permissions		
User Reports	All Users		
	Deleted Users		
	Contact List		
	Synced Users		 (Can only be filtered from Audit Log reports.)
	Recently Created Users		 (Can only be filtered from Audit Log reports.)
	Recently Modified Users		 (Can only be filtered from Audit Log reports.)
	Recently Deleted Users		 (Can only be filtered from

			Audit Log reports.)
	Users Without Managers	✔	✘
	Users With Managers	✔	✘
	All Managers	✔	✘
	Cloud Users	✔	✔ (Can only be filtered from All Users report.)
	User with Empty Attributes	✔	✘
	Users with Same Attribute Values	✔	✘
	User Created Objects	✔	✘
	Users with Validation Error	✔	✘
	Users with DirSync Provisioning Error	✔	✘
	Exchange Online Users	✔	✘
	Guest Users	✔	✔
Account Status Reports	Inactive Exchange Users	✔	✘
	Never Logged On Users	✔	✘

	Azure Locked Users		
	Azure Unlocked Users		
Password Status Reports	Soon To Expire Passwords		
	Password Expired Users		
	Password Changed Users		
	Never Expiring Passwords		
	Password Unchanged Users		
	Password Changed Users		
	Multi Factor Authentication Status		
	Recently Password Reset Users		
	Recently Password Changed Users		
	Forced Password Change		
	Updated user credentials		
	MFA Enabled Users		
	MFA Disabled Users		

User Logon Reports	Daily Active Office 365 Users Count		
	Active Users by Service		
	Last User Activity by Service		
	Last User Activity by Date		
	User Logon Activity		
	Recent Logon Failure		
	Recent Successful Logon		
	Office Activation by Device		
	User Account Activation Count by Device		
	Office Activated User Count		
Azure AD Devices Reports	Azure AD Registered Devices		
	Registered Device Vs Owners		 (Can be viewed in the All Devices report)
	Registered Device Vs Users		 (Can be viewed in the All Devices report)
Groups Usage Reports	Daily Office 365 Group Activities Count by Type		

	Daily Active Office 365 Groups Count	✔	✔
	Daily Office 365 Group Storage Used	✔	✔
	Daily Active Files Count across Office 365 Groups	✔	✔
	Daily Office 365 Group Activities	✔	✔
General Group Reports	All Groups	✔	✔
	Group Creation Report	✔	✔ (Can only be filtered from Audit Log reports.)
	Group Modification Report	✔	✔ (Can only be filtered from Audit Log reports.)
	Group Deletion Report	✔	✔ (Can only be filtered from Audit Log reports.)
	Top 'N' Big Groups	✔	✘
	Groups With Owner	✔	✘
	Groups Without Owner	✔	✘
	Group Settings Creation	✔	✘
	Group Settings Modification	✔	✘














	Group Settings Deletion		
	Groups with Send As Permission		
	Groups with Send On Behalf Permission		
Member Based Reports	Group Members		 (Can view only one group at a time)
	Group Sizes		
	Empty Groups		
	Distribution List Members		
	Groups with Disabled Users		
	Users Not in Group		
	Users in Multiple Group		
	Dynamic Distribution Group Members		
	Recently Added Members to Groups		
	Recently Removed Members from Groups		
	Guest Group Members		

Group Types Reports	Distribution Groups	✔	✔
	Security Groups	✔	✔
	Dynamic Distribution Groups	✔	✔
	Office 365 Groups	✔	✔
	Mail Enabled Security Groups	✔	✔ (Can only be filtered from All Groups report)
Contact Reports	Contacts Audit Log	✔	✔
	Contact List	✔	✔
	New Contacts	✔	✘
	Modified Contacts	✔	✘
	Deleted Contacts	✔	✘
	Inactive Contacts	✔	✘
	Contacts Activity	✔	✘
	Contacts with Owners	✔	✘
	All Mail Contacts	✔	✔


License Reports	License Details	✔	✔
	License by Service	✔	✘
	Licensed Users by Service Status	✔	✘
	Licensed Users	✔	✔
	Unlicensed Users	✔	✔
	Licensed Mailboxes	✔	✘
	Unlicensed Mailboxes	✔	✘
	Soon to Expire Licenses	✔	✘
	Recently Modified Licenses	✔	✘
	Licensed Groups	✔	✘
	Group without License	✔	✘
	Licensed Group Members	✔	✘
Applications	Azure AD Applications	✔	✔
	Azure AD Deleted Applications	✔	✘
	Enterprise Applications	✔	✔























	Objects by Enterprise Apps		
	Web Applications		
	Native Applications		
	Application Log		
General Skype Reports	Skype Licensed Users		
	Skype Dial-in User		 (Not available as an individual report)
	Voice-enabled Users		 (Not available as an individual report)
	User PSTN Settings		 (Not available as an individual report)
	Session Details		
	Skype Removed Users		
	Skype Numbers		
	Auto Attendant Details		
Skype Usage Reports	Daily Skype Session Count by Type		































	Daily Skype User Count by Session Type	✓	✓
	Daily Skype User Activity	✓	✓
	Skype User Last Activity by Session Type	✓	✗
	Daily Skype User Count by Device Usage	✓	✓
	Skype User Device Usage	✓	✓
	Skype User Count by Device Type	✓	✗
	Daily Skype Organized Sessions Count by Type	✓	✓
	Daily Unique Skype User Count by Organized Session Type	✓	✗
	Daily Skype Organized Minutes Consumed	✓	✗
	Daily Skype Participant Session by Type	✓	✓
	Daily Unique Skype User Count by Participant Session Type	✓	✗
	Daily Skype Participant Minutes Consumed	✓	✓
	Daily Skype P2P Sessions Count by Type	✓	✓
	Daily Unique Skype User Count by P2P Session Type	✓	✗



























	Daily Skype P2P Minutes Consumed		
General OneDrive Reports	OneDrive Files Accessed		 (Can only be filtered from Audit Log reports.)
	OneDrive File Modifications		 (Can only be filtered from Audit Log reports.)
	OneDrive Renamed Files		 (Can only be filtered from Audit Log reports.)
	OneDrive File Movement		 (Can only be filtered from Audit Log reports.)
	OneDrive File Operations		 (Can only be filtered from Audit Log reports.)
	OneDrive Uploads		 (Can only be filtered from Audit Log reports.)
	OneDrive Downloads		 (Can only be filtered from Audit Log reports.)






	OneDrive Deleted Files		 (Can only be filtered from Audit Log reports.)
	OneDrive Events Log		 (Can only be filtered from Audit Log reports.)
	OneDrive Download Sync		
	OneDrive Upload Sync		
	OneDrive Allowed Device		
	OneDrive Blocked Device		
OneDrive Sharing Activities	Sharing Activities		
	Sharing Revoked Activities		
	Sharing Invitation Activities		
	Access Request Activities		
	Anonymous Link Activities		
	Company Link Activities		
OneDrive Usage Reports	Daily OneDrive User Count by File Activity		
	OneDrive File Count by Activity		

	Daily OneDrive Active Account Count		
	Daily OneDrive Active File Count		
	Daily OneDrive Storage Used		
	OneDrive User Activities		
	Daily OneDrive Site Activities		
General Yammer Reports	Yammer Events Log		
	Yammer Created Group		
	Yammer Deleted Group		
	Yammer Deleted Message		
	Yammer Created File		
	Yammer Downloaded File		
	Yammer Shared File		
	Yammer Updated File Description		
	Yammer Renamed File		
	Yammer Viewed File		

Yammer Usage Reports	Daily Yammer Activities Count by Type		
	Daily Yammer Unique User Count by Activity		
	Daily Yammer User Activities		
	Daily Active Yammer Groups Count		
	Daily Yammer Group Count by Activity		
	Daily Yammer Group Activities		
	Daily Yammer User Count by Device Usage		
	Yammer User Device Usage		
	Yammer User Count by Device Type		
Teams Usage Reports	Daily Teams User Count by Device Usage		
	Daily Teams Activities Count by Type		
	Daily Teams User Count by Activity		
	Teams User Daily Activity		
	Teams User Device Usage		
	Teams User Count by Device Type		

Mailbox Security Reports	User Mailbox Security		
	Shared Mailbox Security		
	Mailbox Retention Policy		
	Mailbox On Hold		
	Mailbox Auditing		
Users Security Report	Admin Roles		
	Exchange Admin Roles		
	User Password Settings		
	Last Password Change		
	Recently Added Member to Role		
	Recently Removed Member from Role		
	Updated Company Contact Information		
Admin Activities Report	Exchange Admin Activity		
	Azure Admin Activity		
	InPlace Hold & eDiscovery Activity		

	Litigation Hold Activity		
	Mailbox Quota Changes		
	Mailbox Size Changes		
	Mailbox Permission Changes		
	Mailbox Delegate Changes		
	Mailbox Created		
	Mailbox Deleted		
User Activities	Non-Owner Mailbox Access		
	Send as Activities by Non-Owners		
	Mailbox Login Activities		
	Exchange User Activities		
Compliance Reports	SOX Compliance Reports	 (Reports to meet the compliance requirement are categorized)	 (Reports to meet the compliance might be available but they are not categorized)
	HIPAA Compliance Reports	 (Reports to meet the compliance requirement are categorized)	 (Reports to meet the compliance might be available but they are not categorized)

	PCI-DSS Compliance Reports	 (Reports to meet the compliance requirement are categorized)	 (Reports to meet the compliance might be available but they are not categorized)
	GLBA Compliance Reports	 (Reports to meet the compliance requirement are categorized)	 (Reports to meet the compliance might be available but they are not categorized)
	FISMA Compliance Reports	 (Reports to meet the compliance requirement are categorized)	 (Reports to meet the compliance might be available but they are not categorized)




Office 365 Management

















In your effort to manage your Office 365 setup, native Office 365 features might not meet your needs. O365 Manager Plus comes with sophisticated features to make Office 365 management effortless. It provides feature-based management so you can govern Office 365 components separately.












The following table shows you advanced the management features of O365 Manager Plus are, when compared to Office 365 features:

Office 365 Management		
Feature	ManageEngine O365 Manager Plus	Native Office 365
Exchange Online Management		


Mailbox Management	Mailbox Permission Changes	✔	✔ (Cannot be done for mailboxes in bulk)
	Disable Outlook Auto-mapping	✔	✘
	Mailbox Autoreply Configuration	✔	✔ (Cannot be done for mailboxes in bulk)
	SMTP Address Modification	✔	✔ (Cannot be done for mailboxes in bulk)
	Set Mail Forwarding(Many to One)	✔	✔ (Cannot be done for mailboxes in bulk)
	Set Mail Forwarding(One to One)	✔	✔ (Cannot be done for mailboxes in bulk)
	Mailbox Conversion	✔	✔ (Cannot be done for mailboxes in bulk)
	Mailbox Delegation	✔	✔ (Cannot be done for mailboxes in bulk)
	MailTip Settings	✔	✔ (Cannot be done for mailboxes in bulk)
	Modify Mailbox Custom Attributes	✔	✘
	Mailbox Naming Attribute Changes	✔	✔ (Cannot be done for mailboxes in bulk)

	Set Exchange Roles	✓	 (Cannot be done for mailboxes in bulk)
	Trust / Block Senders and Recipients	✓	 (Cannot be done for mailboxes in bulk)
Exchange Configurations	Set Litigation Hold	✓	 (Cannot be done for mailboxes in bulk)
	Configure Mailbox Retention Policy	✓	
	Modify Address Book Policy	✓	
	Hide From Address List	✓	
	Unhide From Address List	✓	
	Mailbox Message Size Restriction	✓	
	Mailbox Features Settings	✓	
	Mailbox Audit Settings	✓	 (Cannot be done for mailboxes in bulk)
	Set Mailbox Storage Limit	✓	
Enable / Disable Features	Enable / Disable Mailbox Archive	✓	 (Cannot be done for mailboxes in bulk)
	Enable Exchange Mailbox	✓	

	Disable Exchange Mailbox		
	Enable Mailbox Clutter		
	Disable Mailbox Clutter		
Shared Mailbox Tasks	Shared Mailbox Creation		 (Cannot be created in bulk)
	Shared Mailbox Permission Changes		 (Cannot be done for mailboxes in bulk)
	Shared Mailbox Autoreply Configuration		 (Cannot be done for mailboxes in bulk)
	Shared Mailbox Forward To		 (Cannot be done for mailboxes in bulk)
	Shared Mailbox Conversion		 (Cannot be done for mailboxes in bulk)
	Shared Mailbox delegation		 (Cannot be done for mailboxes in bulk)
	MailTip Settings		 (Cannot be done for mailboxes in bulk)
Shared Mailbox Configurations	Set Litigation Hold		 (Cannot be done for mailboxes in bulk)

	Configure Shared Mailbox Retention Policy		 (Cannot be done for mailboxes in bulk)
	Modify Address Book Policy		 (Cannot be done for mailboxes in bulk)
	Hide From Address List		 (Cannot be done for mailboxes in bulk)
	Unhide From Address List		 (Cannot be done for mailboxes in bulk)
	Shared Mailbox Size Restriction		
	Shared Mailbox Features Settings		
	Shared Mailbox Audit Settings		 (Cannot be done for mailboxes in bulk)
Enable / Disable Features	Enable Shared Mailbox		
	Disable Shared mailbox		
Bulk Public Folder Modification	Mail Enable Public Folder		 (Cannot be done for public folders in bulk)
	Mail Disable Public Folder		 (Cannot be done for public folders in bulk)
	Delete Public Folder		

			(Cannot be deleted in bulk)
Azure Active Directory Management			
Bulk User Creation by CSV	User Creation with License	✔	✔ (Users cannot be created in bulk)
	User Creation without License	✔	✔ (Users cannot be created in bulk)
Bulk User Modification	MFA Settings	✔	✔
	Reset Password	✔	✔
	Block Users	✔	✔ (Users cannot be blocked in bulk)
	Unblock Users	✔	✔ (Users cannot be unblocked in bulk)
	Set Manager	✔	✘
	Delete Users	✔	✔
	Hard Delete Users	✔	✔
	Restore Users	✔	✔ (Users cannot be restored in bulk)
	Change Domain	✔	✔
	Change UPN	✔	✔ (Cannot be modified in bulk)

	Modify Naming Attributes		 (Cannot be modified in bulk)
	Address Attribute Changes		
	Modify Contact Attributes		
Bulk Group Creation	Create Distribution Groups		 (Groups cannot be created in bulk)
	Create Mail Enabled Security Groups		
	Create Office 365 Groups		
	Dynamic Distribution Group Creation		
Bulk Group Modification	Group Accept Mail From		 (Cannot be modified in bulk)
	Modify Group Custom Attributes		
	Delete Groups		 (Cannot be modified in bulk)
	Hide / Unhide Groups		 (Cannot be modified in bulk)
	Add / Remove Office 365 Group Owners		 (Cannot be modified in bulk)
Group Member Management	Modify Distribution List Members		
	Modify Mail Enabled Security Group Members		

	Modify Office 365 Group Members	✔	✔
	Add / Remove Group Members using CSV	✔	✔ (Cannot be modified using CSV)
Bulk Contact Creation	Create Bulk Contacts	✔	✔ (Cannot be created in bulk)
Bulk Contact Modification	Delete Contacts	✔	✔ (Cannot be modified in bulk)
	Contact Attribute Changes	✔	✔ (Cannot be modified in bulk)
	Hide / Unhide Contacts	✔	✔ (Cannot be modified in bulk)
	Modify Contact Custom Attributes	✔	✘
Bulk License Modification	License Modification	✔	✔ (Cannot be modified in bulk)
	Group Based License Modification	✔	✔ (Cannot be modified in bulk)

Office 365 Auditing and Alerting

It is a good thing to have your Office 365 setup audited. You need to know who meddled with which file, who purged the emails out of a mailbox, and other activities. Office 365 console does not provide any audit reports. You have only the following two audit logs,

- Security and compliance audit log
- Admin audit log

The woes of these logs are that, it is difficult to filter data based on the actions. It allows you to filter data based on the type of user (admin, user, non-owner, external owner). This is where O365 Manager Plus comes to the rescue.

With O365 Manager Plus, you can generate reports for each and every action separately while you have to peruse the audit logs for required action in native Office 365 reports. You can create your own report views, profiles, and make use of advanced filtering features to retrieve the required data.

To know more about the advantages of O365 Manager Plus over native Office 365 in auditing, click [here](#). The following table compares the auditing features of O365 Manager Plus and Office 365 console. Learn for yourself how, O365 Manager Plus is far better than Office 365 auditing features.

The following table compares the auditing features of O365 Manager Plus and Office 365 console. Learn for yourself how, O365 Manager Plus is far better than Office 365 auditing features.

Office 365 Auditing & Alerting		
Feature	ManageEngine O365 Manager Plus	Native Office 365
Reports for each action	✔	✘ Native console does not provide reports. You have to search for the required data form the logs
Long term historical data	✔ Audit data can be stored for indefinite period of time	✘ There are limits to how long the audit data will be maintained based on data being audited.
Profile based auditing	✔	✘
Group based auditing	✔	✘
Advanced filtering	✔	✘ You can search for users in audit log in some records.
Custom views	✔	✘

	You can create your custom views for the audit reports	
Business hours auditing	✔	✘ You cannot set any time-frame for retrieving audit details
Export data	✔ Can be exported to PDF, CSV, HTML, or XLS	✔ Can be exported to CSV format alone.

The following table shows you what are all the actions audited by O365 manager Plus and Office 365.

Office 365 Auditing & Alerting				
Service	Category	Action	ManageEngine O365 Manager Plus	Native Office 365
Exchange Online	Mailbox	Created and deleted mailboxes	✔	✔
		Recovered soft deleted mailboxes	✔	✔
		Created, suspended, and resumed mailbox restore requests	✔	✔
		Configured mailbox settings	✔	✔
		Created mailboxes for existing users	✔	✔
		Disabled mailboxes of existing users	✔	✔
	Group	Created, modified,	✔	✔

		and deleted Office 365 groups		
		Created, modified, and deleted dynamic distribution groups	✓	✓
		Created, modified, and deleted distribution groups	✓	✓
		Added and replaced distribution group members	✓	✓
		Deleted unified groups and unified group links	✓	✓
		Added members, owners, and subscribers to groups	✓	✓
	Exchange user	Created, modified, and deleted email users	✓	✓
		Modified user attributes	✓	✓
		Modified linked user account properties	✓	✓
	Exchange Online activities	Purged messages from mailbox	✓	✗
		Deleted messages form Deleted Items folder	✓	✓
		Moved messages to Deleted Items folder	✓	✓
		Moved messages to another folder	✓	✓
		Created or received messages	✓	✓

		Sent messages using send-on behalf permission	✓	✓
		Copied message to another folder	✓	✓
		Users signed into mailbox	✓	✓
		Sent messages using SendAs permission	✓	✓
	Focused inbox	Enabled or disabled focused inbox for mailboxes	✓	✗
	Unified Messaging call answering rule	Enabled/disabled UM call answering rules	✓	✗
		Created, modified, and deleted call answering rules	✓	✗
	Site mailbox	Created, modified and tested site mailboxes	✓	✗
		Synchronization triggered site mailboxes	✓	✗
		Created and modified site mailbox provisioning policies	✓	✗
	Role entry	Added, modified, and deleted management role entry	✓	✓
	Hybrid	Updated and deleted hybrid configurations	✓	✗
		Configured message flow	✓	✗

		settings		
		Created, modified, and deleted OnPremisesOrganization objects	✓	✗
	Unified Messaging auto attendant	Enabled and disabled UM auto attendants	✓	✗
		Created, modified, and deleted auto attendants	✓	✗
	Transport rules	Transport rule matches	✓	✓
		Messages that triggered transport rules	✓	✓
	Anti-malware	Created, modified and deleted malware filter rules	✓	✓
		Created, modified, and deleted malware filter policies	✓	✓
	Connector	Created, validated, and deleted inbound connectors	✓	✓
		Created, validated, and deleted outbound connectors	✓	✓
		Created, modified, and deleted intra organization connectors	✓	✓
	UM dial plan	Created, modified, and deleted UM dial plans	✓	✓
	Role assignment	Created, modified,	✓	✓

		and deleted management role assignments		
	Public folder migration	Created, modified, and deleted public folder migration requests	✓	✓
		Resumed and suspended public folder migration requests	✓	✓
		Resumed and suspended public folder mailbox migration requests	✓	✓
	UM IP gateway	Enabled and disabled UM IP gateway	✓	✓
		Created, modified, and deleted UM IP gateway configurations	✓	✓
	Mailbox configuration	Configured auto reply settings for a mailbox	✓	✓
		Created mailbox folders	✓	✓
		Configured publishing or sharing settings on a calendar folder	✓	✓
	Mail trace	Messages with no delivery status	✓	✓
		Messages undelivered or filtered as spam/malware	✓	✓
		Messages yet to be delivered	✓	✓
		Successfully	✓	✓



























		delivered messages		
		Messages undelivered due to expanded group membership	✓	✓
	Role assignment policy	Created, modified, and deleted role assignment policies	✓	✓
	Mailflow	Modified transport configuration settings	✓	✓
	Text messaging	Removed text messaging settings	✓	✓
		Compared verification codes	✓	✓
		Verification codes sent to users' mobile phone	✓	✓
		Text messaging notifications configured	✓	✓
	UM mailbox PIN	PINs reset for UM mailbox	✓	✓
	Accepted domains	Modified existing accepted domains	✓	✓
	Sharing	Created, modified, and deleted sharing policies	✓	✓
		Created, modified, Tested, and deleted organization relationships	✓	✓
		Created and deleted availability address space objects	✓	✓
		Modified access	✓	✓

		level for free/busy information		
		Created, and deleted availability configurations	✓	✓
	OWA	Created, modified, and deleted OWA mailbox policies	✓	✓
		Modified mailbox message configuration	✓	✓
		Modified mailbox message configuration	✓	✓
		Modified web spelling checker options	✓	✓
		Calendar settings applied for users using OWA calendars	✓	✓
		Modified S/MIME configuration	✓	✓
		Connected accounts	New and deleted hotmail, POP or IMAP subscriptions	✓
	Created and modified POP subscriptions		✓	✓
	Created, and modified IMAP subscriptions		✓	✓
	Created and modified hotmail subscriptions		✓	✓
	Created, modified, and deleted contact integration subscription		✓	✓
	Advanced threat	Activity alerts in	✓	✓

	protection (new safe link policy and created safe link policy)	Security & Compliance center		
		Created, modified, and deleted safe link policies	✓	✓
		Enabled and disabled safe link policies	✓	✓
		Created, modified, and deleted safe attachment rules	✓	✓
		Enabled and disabled safe attachment rules	✓	✓
		Created, and deleted safe attachment policies	✓	✓
		New phish filter policy configured	✓	✓
	UM prompt management	Imported and exported UM prompts	✓	✓
	Malware detection	Messages marked as malware	✓	✓
	Spam detection	Spam filtered by advanced filters	✓	✓
		Messaged filtered as bulk mail	✓	✓
		Messages filtered based on content	✓	✓
		Messages filtered by transport rule	✓	✓
		Messages from blocked users	✓	✓
		Messages filtered by content, rules or other configuration	✓	✓

		Messages addressed to an unknown recipient	✓	✓
		Messages blocked based on SMTP	✓	✓
		Messages blocked based on sender IP	✓	✓
	Public folder sync	Created and deleted public folder sync	✓	✓
	Partner app	Created, modified, and deleted partner app configurations	✓	✓
		Tested OAuth authentication	✓	✓
	User photo	Modified, and deleted user photos	✓	✓
	Unified Messaging mailbox	Enabled and disabled UM for mailboxes	✓	✓
		Modified UM mailbox properties	✓	✓
	Miscellaneous mailbox	Imported contacts to Exchange Online mailboxes	✓	✓
		Created email messages	✓	✓
		Tested MAPI connectivity	✓	✓
	Outlook apps	Enabled and disabled apps for a specific user	✓	✓
		Created and deleted apps	✓	✓
		Modified availability of organization apps	✓	✓































	Organization	Modified mailbox plans	✓	✓
		Exchange organisation settings configured	✓	✓
		Enabled organization customization	✓	✓
		Modified gateway server IP addresses	✓	✓
	Remote domains	Created and deleted remote domains	✓	✓
		Connections configured for a remote domain	✓	✓
	Calendar	Configured text message notification for calendar events	✓	✓
		Modified calendar processing options for resource mailboxes	✓	✓
	Inbox rule	Created, modified, and deleted inbox rules	✓	✓
		Enabled and disabled inbox rules	✓	✓
	Mailbox junk configuration	Configured junk email rule for specific mailboxes	✓	✓
	Mobile device	Configured Exchange ActiveSync settings	✓	✓
		Mobile device mailbox policy settings applied to server	✓	✓

		Configured and deleted device access level for rules		
		Created and deleted active sync mailbox policies		
		Created and deleted active sync device access rule		
		Created, modified, and deleted mobile device mailbox policies		
		Deleted mobile devices		
	UM mailbox policy	Created, modified, and deleted UM mailbox policies		
	Mailbox permission	Added and deleted folder level permissions		
		Added and deleted send-as permissions		
		Added and deleted mailbox permissions		
		Configured permissions for folders within user mailbox		
	CAS mailbox settings	Modified CAS settings in a mailbox		
	Federation	Configured federated organization identifier		
		New federation		

		trust set up		
	Public folder	Created and deleted public folder	✓	✓
		Hierarchy updated public folders	✓	✓
		Mail enabled and disabled public folders	✓	✓
		Added and deleted permissions to public folders	✓	✓
		Modified mail enabled public folders	✓	✓
	DLP policy matches	Messages filtered by DLP rule	✓	✓
		Messages incorrectly filtered by DLP rule	✓	✓
		Messages that override one or more DLP rules	✓	✓
		Messages that triggered DLP rules and policy rules	✓	✓
	UM hunt group	Created and deleted UM hunt group	✓	✓
	Role scope	Created, modified, and deleted management scopes	✓	✓
	Anti-spam	Created, modified, and deleted content filter policies	✓	✓
		Released quarantine messages	✓	✓

		Created, modified, and deleted connection filter policies	✓	✓
		Created, modified, and deleted content filter rules	✓	✓
		Enabled and disabled content filter rules	✓	✓
		Modified outbound spam filter policy	✓	✓
	Domain Keys Identified Mail	New, rotated, and modified DKIM signing policies	✓	✓
	Role group	Created and deleted management role groups	✓	✓
		Added and deleted management role group members	✓	✓
		Modified role groups	✓	✓
		Updated role groups	✓	✓
	Mail contacts	Created, modified, and deleted email contacts	✓	✓
	Clutter	Configured clutter settings for mailboxes	✓	✓
	Management roles	Created and deleted management roles	✓	✓
	Mailbox move	Deleted migration users	✓	✓
Tested migration server availability		✓	✓	

		Exported migration reports	✓	✓
		Modified staged IMAP, and remote migrations	✓	✓
		Created and deleted migration endpoints	✓	✓
		Started and stopped batch migration process	✓	✓
		Created, finalized, and deleted migration batches	✓	✓
		Created, modified, resumed, suspended, and deleted move requests	✓	✓
		Updated migration requests	✓	✓
Azure Active Directory	Azure AD user	Added, updated, and deleted user	✓	✓
	Azure AD group	Added, updated, and delete group		
		Created, updated and deleted group settings	✓	✗
		Added and removed member from a group	✓	✓
	Azure AD license	Set license properties	✓	✓
		Changed user license	✓	✓
	Azure AD role administration	Added users to admin role	✓	✓
		Deleted users from member role	✓	✓

		Updated company contact information			
	Azure account logon	Sign-in using password			
		Sign-in using cookies			
	Azure STS logon	Successful and failed logins			
	Azure AD app administration	Added modified, and removed delegation entry			
		Added and removed service principals			
		Added and removed credentials of service principals			
	Azure AD password	Reset user password			
		Changed user password			
		Set property that forces user to change password			
		Updated user credentials			
	OneDrive for Business	OneDrive sync activities	Allowed and blocked computers from syncing files		
			Downloaded and uploaded files		
			Downloaded and uploaded file changes		
OneDrive sharing activities		Created, accepted and withdrawn sharing invitations			

		Created, used, and deleted company-wide share links	✓	✓
		Shared and unshared file, folder or site	✓	✓
		Created, accepted and denied access requests	✓	✓
		Created, used, and deleted anonymous links	✓	✓
		Added, modified, and removed permission level from site collection	✓	✓
	OneDrive file and folder activities	Renamed file	✓	✓
		Moved file	✓	✓
		Modified file	✓	✓
		Uploaded and downloaded file	✓	✓
		Deleted file	✓	✓
		Restored file	✓	✓
		Checked-in and checked-out file	✓	✓
		Discarded file check-out	✓	✓
		Copied file	✓	✓
		Accessed file	✓	✓
		Created, modified, and deleted folder	✓	✓
		Renamed, copied, moved, and restored folder	✓	✓
		Deleted folder from recycle bin	✓	✓
		Deleted folder from second-stage	✓	✓

		recycle bin		
		Recycled all or minor versions of files	✓	✓
		Extended file access, views, and modification	✓	✓
Microsoft Teams	Microsoft Teams settings changes	Changed channel, organization, and team settings	✓	✓
	Microsoft Teams events	Added, modified, and deleted channels	✓	✓
		Added, modified, and deleted teams	✓	✓
		Added, modified, and removed tab	✓	✓
		Added, updated, and deleted connector	✓	✓
		Added and removed bot	✓	✓
		Added and removed members from teams	✓	✓
		Changed the role of members in team	✓	✓
		User signed into teams	✓	✓
Microsoft Stream	Video activities	Created, edited, and deleted video	✓	✓
		Invoked video, video text track, and video thumbnail upload.	✓	✓
		Invoked video download	✓	✓
		Invoked video	✓	✓

		view, share, like, unlike, set link, make public, make private permissions.			
		Created and deleted video comment	✓	✓	
		Modified video permissions	✓	✓	
	Group channel activities	Created, modified, and deleted groups	✓	✓	
		Created, modified, and deleted channels	✓	✓	
		Modified group membership	✓	✓	
		Set channel thumbnail	✓	✓	
	General user activities	Edited user stings, admin tenant settings, and global role members	✓	✓	
		Created, modified, and deleted users	✓	✓	
		Invoked user data export, and download	✓	✓	
	Power BI	Power BI Audit	Viewed, created, modified, deleted, printed, shared, and exported dashboard	✓	✓
			Created, and added members to groups	✓	✓
			Viewed, exported, modified, deleted,	✓	✓

		printed, downloaded, shared, and published reports		
		Analyzed, and deleted dataset	✓	✓
		Viewed usage metrics	✓	✓
		Admin portal activities	✓	✓
Yammer	User activities	Created, and deleted groups	✓	✗
		Created, viewed, shared, updated, and downloaded files	✓	✗
		Updated file names	✓	✗
	Settings changes by admin	Modified hard/soft delete settings	✓	✗
		Modified network, and security configuration	✓	✗
		Modified profile, and private content mode settings	✓	✗
		Suspended users, and network users	✓	✗
		Exported data	✓	✗
	Sway	Sway	Viewed sway	✓
Enabled and disabled sway			✓	✓
Enabled and disabled sway service			✓	✓
Enabled and disabled external sway sharing			✓	✓

		Created, modified, and deleted sway	✓	✓
		Shared sway	✓	✓
		Revoked sway sharing	✓	✓
		Enabled and disabled sway duplication	✓	✓
		Modified sway share level	✓	✓
		Duplicated sway	✓	✓
Compliance	Compliance DLP Exchange	DLP policy rule matched	✓	
	EOP content	Viewed compliance security filters	✓	✓
		Created, modified, and deleted compliance security filters	✓	✓
		Viewed information about compliance search actions	✓	✓
		Viewed estimate compliance searches	✓	✓
		Created and deleted actions for compliance searches	✓	✓
		Created, modified and deleted compliance searches	✓	✓
		Started and stopped compliance searches	✓	✓
	EOP DLP	List sensitive	✓	✓

		information types		
		Created, modified, and deleted DLP rules	✓	✓
		Created, modified, and deleted DLP policies	✓	✓
		Viewed DLP policies	✓	✓
	EOP auditing	Removed DLP rules	✓	✓
		Created, modified, and viewed alerts	✓	✗
	EOP security	Retrieved a list of management role groups	✓	✗
		Retrieved a list of members of management role groups	✓	✗
		Retrieved a list of management roles	✓	✗
	EOP preservation policy	Created, modified, and removed preservation rules	✓	✗
		Viewed preservation rules	✓	✗
		Created, modified, and removed preservation policies	✓	✗
		Viewed preservation policies	✓	✗
	EOP user and group	Viewed existing group objects	✓	✓
		Viewed existing recipient objects	✓	✓
		Returned a list of security principals	✓	✓

		Viewed existing user objects	✓	✓
	EOP eDiscovery	Added, updated, and deleted eDiscovery admin	✓	✓
		Viewed eDiscovery administrators	✓	✗
		Added eDiscovery case admin	✓	✗
		Updated eDiscovery case members	✓	✗
		Members added and deleted from eDiscovery cases	✓	✓
		Created, modified, and deleted eDiscovery cases	✓	✓
		Created, modified, and removed case hold rules	✓	✗
		Viewed existing case hold rules	✓	✗
		Created, modified, and removed case hold policies	✓	✗
		Viewed existing case hold policies	✓	✗
		Compliance DLP SharePoint	DLP policy rule matched	✓
	DLP policy rule undone		✓	✗
	DLP info		✓	✗

Office 365 Monitoring

Office 365 Manager Plus is designed to resolve all your Office 365-related issues. It monitors the health of Office 365 services 24x7 and sends out email notifications immediately when a decline in service is















detected. With this real-time service outage alerts, plan for alternative ways to continue your business processes without any hiccups.

Office 365 Monitoring		
Capability	O365 Manager Plus	Office 365
Graphical dashboard	✓	✓
Real time email notification	✓	✓
Service health monitoring	✓	✓
End point health monitoring	✓	✓
Detailed outage summary	✓	✓

Office 365 Content Search

O365 Manager Plus' mailbox content search helps you keep an eye on the emails sent and received by your organization. O365 Manager Plus not only helps you retrieve emails and attachments lost among a growing list of emails, but also ensures email security and compliance.

Office 365 Content Search			
	Capability	O365 Manager Plus	Office 365
Exchange Online	Instant content search	✓	✓
	Keyword based search	✓	✗
	Pattern based search	✓	✗
	Condition based search	✓	✓
	Export search result	✓	✗
	Automated search	✓	✗
	Search for mail attachments	✓	✗
	Search message headers	✓	✗
	Search message ID	✓	✗

Additional Features			
Manage Multiple Office 365 accounts			
Technicians	Ability to delegate users with administrative privileges		
Customizable Dashboard	Ability to choose the reports that you want to be displayed in the dashboard		
Embed Dashboard/ widgets to other webpages	Embed dashboard/ widgets to webpages		
Schedule and send selected reports via email	Scheduler to create and send selected reports via email		
Export reports for offline use	Export reports to CSV, PDF, XLS, HTML		 (Only CSV)
Virtual tenant creation	Segment and group Office 365 domains, user, groups, and other objects based on your administrative needs.		

* Comparison is done based on the information available in the competitor's website. The details may vary with the real product.

Licensing and Pricing:

O365 Manager Plus is licensed based on the number of users/mailboxes. Pricing starts at mere USD 295 for 100 users/mailboxes. You can check the pricing details [here](#).

Conclusion:

The above comparison proves without a shred of doubt that the native Office 365 lacks in-depth reporting, and simplified management and auditing features. ManageEngine O365 Manager Plus provides all features that the native tools provide, and more.

Note: This document is for comparative purposes only. All the information mentioned here is based on the documents/data available on the competitor's website. The information provided might vary in the actual product.

ManageEngine

O365 Manager Plus

O365 Manager Plus is an extensive Office 365 tool used for reporting, managing, monitoring, auditing, and creating alerts for critical incidents. With its user-friendly interface, you can easily manage Exchange Online, Azure Active Directory, Skype for Business, OneDrive for Business, Microsoft Teams, and other Office 365 services from a single console.

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