

OnboardPro

ManageEngine
ADSelfService Plus

Unlock the full potential of your ManageEngine solution

ManageEngine brings solution implementation services with OnboardPro, a seamless and holistic approach to solution implementation, completely customized and carried out by experts. These services are available in two different options to accommodate the requirements of different businesses: Standard and Advanced.

Here's a guide to help you choose the model that best suits your needs-

If you need	You should go with
Quick implementation	Standard
Expert consultation to define business requirements and use cases	
Requirements-driven, org-specific customizations of features	Advanced
Advanced configurations and integrations with external solutions	

Here's a more detailed breakdown of all the services included in both plans to help you decide:

ADSelfService Plus Service Offering	Standard	Advanced
Installation	✓	✓
Server and domain configuration (adding domain, domain controllers)	Up to 5 domains	✓
Policy configuration	✓	✓
Policy-specific user enrollment	✓	✓
Multi-factor authentication configuration (Reset, unlock and portal login)	✓	✓
Password expiration notification configuration	✓	✓
Technician roles configuration	✓	✓

Report schedule creation (Enrollment reports, Audit reports)	✓	✓
License management scheduler configuration	✓	✓
Password policy enforcer configuration	✓	✓
Product database backup configuration	✓	✓
Email and SMS server configuration	✓	✓
MFA configuration (VPN, Applications)	✗	✓
MFA configuration for workstation and server logins	✗	✓
Single sign-on configuration	✗	Up to 10
Module Configuration (Password Sync, OWA)	✗	✓
Agent Installation (for MFA, SSPR from login screen, password sync, and real-time auditing)	✗	✓
Conditional access configuration	✗	✓
Helpdesk integration (ADManager Plus, ServiceDesk Plus)	✗	✓
Security hardening & privacy 1. SSL configuration 2. Single sign-on configuration (product login) 3. LDAP over SSL	✗	✓
Failover configuration (high availability or load balancing)	✗	✓
Reverse proxy configuration	✗	✓
Database migration (pgSQL to MS SQL)	✗	✓
Expert consultation	✗	✓
Comprehensive documentation	✗	✓
User acceptance testing	✗	✓
Integrated walkthrough	✗	✓
Signing	✗	✓

Post-implementation health check	✖	✓
Training (up to 4 participants)	Available as an add-on	✓
	\$3495	\$4995
	Buy now	Buy now

Note: The implementation of the above services are subject to fulfilment of client deliverables outlined in the scope of work (SOW).

Need more than what is covered here?

Please reach out to onboarding@adselfserviceplus.com for customizing your product implementation plan.