ManageEngine

ManageEngine solutions **deliver productivity gains for McHale**, a multi-national equipment manufacturer

About **McHale**

McHale, a leader in grassland equipment manufacturing since the 1980s, has transformed its operations to maintain a dominant global position. With a strong dealer and importer network spanning 55 countries, McHale emphasizes innovation and reliable, high-quality machinery to meet industry demands.

The **IT challenge**

Like many rapidly growing organizations, McHale confronted IT infrastructure challenges that threatened to undermine operational efficiency.

Key concerns

McHale sought to address several issues with its infrastructure.

- **Scalability:** Ensuring IT tools could effortlessly adapt to the company's expansion without causing bottlenecks.
- **Compatibility:** Prioritizing seamless integration of new solutions into existing systems to avoid complex and costly work-arounds.
- **Security:** Implementing robust defenses to safeguard critical business data amidst an evolving cyberthreat landscape.
- **Operational effectiveness:** Seeking ways to streamline routine IT tasks and minimize disruptions for increased productivity.

Why **Servaplex and ManageEngine?**

After a careful assessment, McHale partnered with Servaplex and chose ManageEngine solutions.

Several factors made this partnership the ideal choice.

- **Targeted functionality:** ManageEngine products specifically addressed McHale's needs in operating system deployment, inventory management, seamless patching (Windows, Linux, and third-party), and efficient multi-site support.
- **Reliability and performance:** ManageEngine's reputation for providing dependable tools with minimal downtime aligned perfectly with McHale's emphasis on continuous operations.
- **Ease of use:** Prioritizing a user-friendly interface for the IT team for rapid system administration and effective issue resolution.
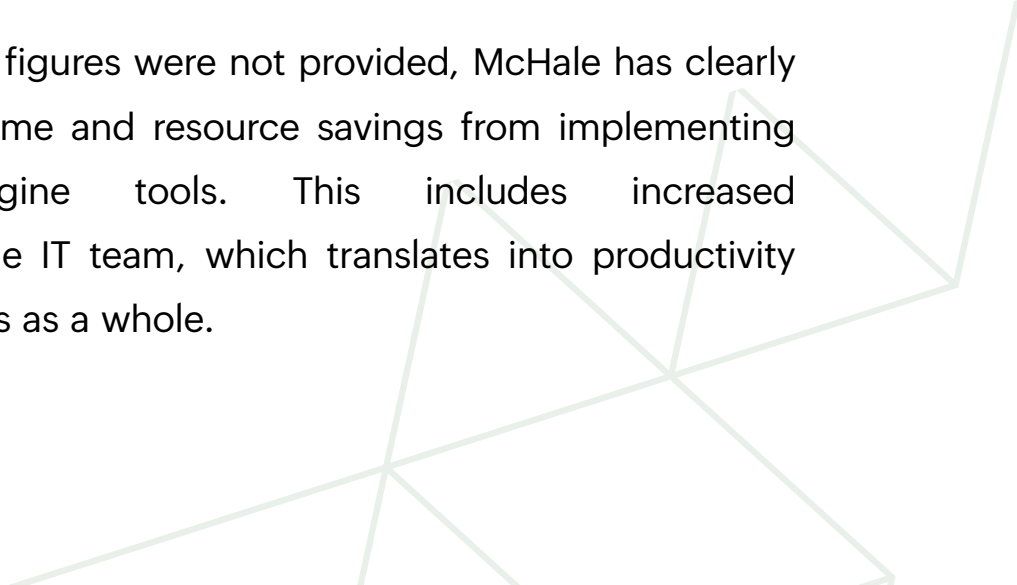
Key Implementations and **benefits**:

McHale leveraged Servaplex and ManageEngine solutions to yield positive results across several key areas.

- **Streamlined deployments:** Simplified operating system rollouts reduced the time and complexity of device configuration.
- **Enhanced patch management:** Automated patching processes for operating systems and third-party applications ensured critical security updates and compliance.
- **Improved operational efficiency:** Automation of routine IT tasks enabled the team to focus on strategic projects, reducing manual effort and time investment.
- **Strengthened security posture:** Enhanced security controls helped protect McHale's infrastructure and data assets from cyberthreats.

Impact and results

While exact financial figures were not provided, McHale has clearly realized significant time and resource savings from implementing Servaplex/ManageEngine tools. This includes increased responsiveness of the IT team, which translates into productivity gains for the business as a whole.

"ManageEngine has made the day-to-day tasks of our IT team more efficient. The ease at which our team can configure and deploy devices, support our users, patch our systems, and maintain visibility over our infrastructure has made our job easier."

"I am highly satisfied with the results we've achieved, and I wholeheartedly recommend these tools to other businesses."

- Colin Cameron, ICT infrastructure manager

Product used

ManageEngine
Endpoint Central

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ManageEngine
AssetExplorer

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About ManageEngine

ManageEngine is a division of Zoho Corporation that offers comprehensive on-premises and cloud-native IT and security operations management solutions for global organizations and managed service providers. Established and emerging enterprises—including nine of every 10 Fortune 100 organizations—rely on ManageEngine's real-time IT management tools to ensure the optimal performance of their IT infrastructure, including networks, servers, applications, endpoints and more. ManageEngine has 18 data centers, 20 offices and 200+ channel partners worldwide to help organizations tightly align their business to IT. For more information, please visit the company site, follow the company blog and get connected on LinkedIn, Facebook, Instagram and X (formerly Twitter).

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