

Case Study

# Community Choice achieves efficient hybrid auditing with ADAudit Plus



Company:  
Community Choice Credit Union



Industry:  
Banking



Location:  
United States

## About Community Choice Credit Union

Community Choice Credit Union, established in 1953, is a state-chartered credit union supervised by the Iowa Credit Union Division and insured by the National Credit Union Administration. It offers dividend-bearing saving accounts and consumer loans, such as car loans, personal loans, and home loans.

## Business challenge

Community Choice used a hybrid environment to manage its employees and customers with minimal resources. Auditing all the devices available in both its on-premises and cloud environments was mandatory to stay SOX compliant.

Community Choice had previously purchased ManageEngine ADManager Plus, which proved to be extremely reliable. This promise of reliability across ManageEngine's solutions made the organization choose ADAudit Plus over other auditing solutions.

## Hybrid auditing simplified with ADAudit Plus

Community Choice was right—ADAudit Plus effortlessly helped the organization achieve its auditing requirements. The solution provided comprehensive reports to audit and monitor changes made to NAS file servers, workstations, domain controllers, and more. With its real-time change auditing capabilities, the organization is now able to monitor both its on-premises and cloud environments, with detailed reports for Group Policy Objects, password resets, AD permissions, and configuration changes.

File integrity monitoring was one of the features in ADAudit Plus that intrigued Priya Vaya, a security analyst from Community Choice. This feature offered reports to monitor and track all file modifications, permission changes, failed attempts to read/write, and more. With the help of such reports, the organization now has a bird's-eye view of the files being accessed and modified, thereby ensuring that sensitive files stay secure. Additionally, ADAudit Plus offers reports to track LDAP queries executed, monitor SYSMON logs, and audit AD Federation Services, enabling the organization to secure its environment.

“ADAudit Plus is an exceptional auditing tool and it solved all our requirements. Our security analyst team is now completely relying on ADAudit Plus to monitor and audit both our on-premises and cloud environments.

**Priti Vaya**

Security analyst, Community Choice

## OnboardPro: The extra hands of expertise that Community Choice needed

Vaya and her team wanted to customize ADAudit Plus to fit their hybrid environment and unique requirements. With few hands on their deck, they faced challenges and soon required assistance. OnboardPro, an implementation service offered by ManageEngine to its customers, answered their need.

With the help of a dedicated implementation expert, Vaya and her team not only perfected their setup but acquired the knowledge to tweak it in the future. New requirements were discovered as the implementation progressed, such as creating custom alerts to notify stakeholders of changes made to files, reports to audit their internal policies, record user sessions, personalize the solution's dashboard, and more.



*Thanks to OnboardPro for seamlessly implementing ADAudit Plus, perfectly aligned to our environment. The implementation was quick and effective. We had new requirements as we explored the solution, and the implementation team solved them in no time.*

**Priti Vaya**

Security analyst, Community Choice

## About OnboardPro

OnboardPro is a ManageEngine service that provides solution implementation to clients upon request. This service includes the installation and customized configuration of ManageEngine solutions. It enables clients to seamlessly begin work without worrying about the complexities of product installation, deployment, and use. Every client environment is unique and requires additional support beyond basic installation and standard features. With our onboarding support, clients have the option to engage a team of product experts to manage the installation, implementation, customization, and training based on their business needs.

For more information, visit

[manageengine.com/onboarding/manageengine-onboardpro-iam-and-siem-professional-service.html](https://manageengine.com/onboarding/manageengine-onboardpro-iam-and-siem-professional-service.html).



## Our Products

AD360 | Log360 | ADManager Plus | ADSelfService Plus

DataSecurity Plus | M365 Manager Plus

## About ADAudit Plus

ADAudit Plus is a unified auditing solution that provides full visibility into activities across Active Directory (AD), Entra ID, file servers (Windows, NetApp, EMC and more), Windows servers and workstations—all in just a few clicks. ADAudit Plus helps organizations streamline auditing, demonstrate compliance and enhance their identity threat detection and response with capabilities like real-time change auditing, user logon tracking, account lockout analysis, privileged user monitoring, file auditing, compliance reporting, attack surface analysis (for AD, Azure, AWS, and GCP), UBA, response automation and AD backup and recovery.

For more information about ADAudit Plus, visit

[www.manageengine.com/products/active-directory-audit/](https://www.manageengine.com/products/active-directory-audit/).

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