New Mexico Department of Health replaces Netwrix Auditor with ADAudit Plus

Company:
New Mexico Department of Health

Industry:
Healthcare

Location:
United States

About the organization

New Mexico Department of Health (NMDOH) is the state agency charged with handling all medical and health-related fields within the state of New Mexico. NMDOH acts as a lead entity for providing core public health functions and support for laboratories across the state.

Business Challenge

The department's NOC operates and manages a large, complex IT environment, with approximately 4,000 AD users and a network comprising of nearly 400 Cisco switches and routers. Toby Martinez, one of the network administrators from the NOC team stated that they previously used Netwrix Auditor for their auditing needs.

However, the tool failed to provide the insight or clarity needed for effective monitoring and auditing. In addition, NMDOH must present continuous compliance with HIPAA and NIST 800-53 standards. The need to revise time-consuming manual processes for compliance reporting grew larger without a centralized solution.

> *"Our critical AD tasks became cumbersome. We had to use multiple scripts and tools to fetch the required data that was not readily available in Event Viewer or Netwrix Auditor."*
>
> **- Toby Martinez,** Network Administrator

ADAudit Plus became the perfect replacement for Netwrix Auditor

After evaluating alternatives, the NOC team was impressed with ADAudit Plus for its in-depth auditing reports and ease-of-use. The team was pleasantly surprised to see their manual scripts get replaced by built-in automated reports for auditing user activities, account lockouts, and GPO changes. The intuitiveness of ADAudit Plus' dashboards in comparison to Netwrix Auditor's was the cherry on top.

However, the truly game-changing feature for the department was Attack Surface Analyzer. The feature equipped the team with the ability to monitor their environment for 25+ AD attacks and possible misconfigurations in their servers. ADAudit Plus also aligned with the HIPAA and NIST 800-53 compliance requirements, making audits significantly easier.

After identifying the right solution, NMDOH wanted to switch to ADAudit Plus and expand their security toolkit with ManageEngine's other offerings, including Log360, DataSecurity Plus, and ADManager Plus.

> *"Because ADAudit Plus offers automated and built-in reports, we're able to access and drill down to the information we need to see right away."*
>
> **- Toby Martinez,** Network Administrator

Easy and swift implementation with OnboardPro

Given the sensitive yet critical nature of its environment, the NOC team wanted to have ADAudit Plus deployed and devices configured the right way from the start.That's why the team availed OnboardPro, MangeEngine's professional services.

The service played a key role in ensuring a smooth deployment of the solution. The team specifically praised the implementation engineer's strong technical expertise, persistence in driving the implementation to perfection, and flexibility in accommodating schedules.

> *"Implementing ADAudit Plus for our environment would have been extremely difficult without OnboardPro. At this point, I believe we [NOC team and implementation engineer] will miss each other."*
>
> **- Toby Martinez,** Network Administrator

About ADAudit Plus

ADAudit Plus is a unified auditing solution that provides full visibility into activities across Active Directory (AD), Entra ID, file servers (Windows, NetApp, EMC and more), Windows servers, and workstations—all in just a few clicks. ADAudit Plus helps organizations streamline auditing, demonstrate compliance, and enhance their identity threat detection and response with capabilities like real-time change auditing, user logon tracking, account lockout analysis, privileged user monitoring, file auditing, compliance reporting, attack surface analysis (for AD, Azure, AWS, and GCP), UBA, response automation, and AD backup and recovery. For more information about ADAudit Plus, visit www.manageengine.com/products/active-directory-audit/.

About OnboardPro

OnboardPro is a ManageEngine service that provides solution implementation to clients upon request. This service includes the installation and customized configuration of ManageEngine solutions. It enables clients to seamlessly begin work without worrying about the complexities of product installation, deployment, and use. Every client environment is unique and requires additional support beyond basic installation and standard features. With our onboarding support, clients have the option to engage a team of product experts to manage the installation, implementation, customization, and training based on their business needs. For more information, visit manageengine.com/onboarding/manageengine-onboardpro-iam-and-siem-professional-service.html.