

Onboarding

Unlock the full potential of your ManageEngine solution

ManageEngine brings solution implementation services with Onboarding, a seamless and holistic approach to solution onboarding, completely customized and carried out by experts. These services are available in two different options to accommodate the requirements of different businesses: Standard and Advanced.

Here's a guide to help you choose the model that best suits your needs-

If you need	You should go with
Quick implementation	Standard Onboarding
Expert consultation to define business requirements and use cases	Advanced Onboarding
Requirements-driven, org-specific customization of alerts, reports, and scheduled reports	
Advanced configurations	

Here's a more detailed breakdown of all the services included in both plans to help you decide:

ADAudit Plus Service Offering	Standard Onboarding	Advanced Onboarding
Installation	✓	✓
Server and domain configuration (configuring domain, domain controllers, Windows member servers, workstations, cloud directory, PowerShell, ADFS, LDAP, FIM, group policy, removable storage, Printer, Sysmon, and LAPS)	Up to 10 devices in total	✓
File servers configuration	Up to 2 servers	✓
Historic EVT/EVTX file import	✓	✓
User session recording	✓	✓
Automatic device configuration	✓	✓
Agent deployment (agent-level registry changes will be performed)	✓	✓

Log filtering	✓	✓
Dashboard customization	✓	✓
Custom reports and alerts setup	Up to 2 each	✓
Report schedule creation	Up to 2 each	✓
Email and SMS server configuration	✓	✓
Role-based access control configuration	✓	✓
Rebranding	✓	✓
Archive configuration	✓	✓
SIEM Integration	✓	✓
NAT configuration	✓	✓
Proxy server configuration	✓	✓
Database migration (PGSQL to MSSQL)	✗	✓
Custom script for alerts (subject to feasibility)	✗	✓
Security hardening & privacy 1. SSL configuration 2. Single Sign-on configuration 3. TFA configuration 4. GDPR privacy configuration 5. LDAP over SSL 6. Enforcing password protection for archived events	✗	✓
Exclusions configuration	✗	✓
Facilitating archived audit data search	✗	✓
Expert consultation	✗	✓
Comprehensive documentation	✗	✓
User acceptance testing	✗	✓
Integrated walkthrough	✗	✓

Signing	✘	✔
Post-implementation health check	✘	✔
Training (up to 4 participants)	Available as an add-on	✔

Note: The implementation of the above services are subject to fulfilment of client deliverables outlined in the scope of work (SOW).