



Active Directory

management concerns

ADManager Plus can solve

This document highlights how ADManager Plus, our Active Directory management and reporting solution, can help you handle the challenges that come along with Active Directory (AD) management. Some of the topics this document will cover include:

- Automating user account provisioning for new employees
- Managing user access and privileges
- Cleaning up stale accounts in AD automatically
- Empowering help desk technicians with delegated admin rights
- Checking and ensuring compliance with IT regulations

Automating user account creation for new employees

Employee onboarding is a routine and tedious process for both you, as an administrator, and HR managers alike. Creating user accounts and Exchange mailboxes and granting access rights to company resources are some of the mandatory tasks you have to perform as part of user provisioning. However, creating users, whether it's multiple or just one, can be difficult if you're just using Active Directory Users and Computers (ADUC); with native tools, you're looking at a multi-step process with a significant amount of scripting.

How ADManager Plus simplifies employee onboarding:

- Automates user provisioning in Active Directory, Office 365, Exchange, G Suite, and Skype for Business (Lync).
- Offers customizable, rule-based templates for error-free, one-step bulk user provisioning.
- Integrates with Oracle and MS SQL databases to automatically fetch user details from HRMS applications.

Managing user access and privileges

Based on your organization's policies, you might need to grant users group memberships and NTFS permissions so they can access the right set of resources.

How ADManager Plus can help manage user access rights easily:

- Controls access to critical data by assigning, modifying, or removing group memberships.
- Sets or modifies NTFS and share permissions for folders.
- Sets time-bound temporary group memberships for employees.
- Identifies inappropriate or excess permissions using predefined reports.

The built-in report scheduler allows you to automatically generate the necessary AD reports on group memberships and file server permissions at specified times and email them to multiple users in different formats such as XLS, PDF, HTML, or CSV.

Empowering help desk technicians with delegated admin rights

As an administrator, you are burdened with managing tasks like resetting passwords, unlocking user accounts, and changing group memberships. The only way to ease your burden is to securely assign these tasks to help desk technicians or non-IT users—without giving them unrestricted permissions.

How ADManager Plus makes help desks more efficient:

- Offers OU and group-specific delegation of AD tasks.
- Delegates rights to help desk technicians in a non-invasive way.
- Integrates with help desk tools like ServiceDesk Plus and ServiceNow, allowing technicians to execute AD operations right from within their help desk tool.

You can trace the actions of help desk technicians using the help desk audit report, and trace the actions performed on roles and help desk technicians using the admin audit report.

Cleaning up stale accounts in AD automatically to plug potential security gaps

The goal of Active Directory cleanup is to remove user or computer accounts which have become obsolete over time. Cleaning up stale accounts ensures your Active Directory environment is free of inactive users, empty groups, and other potential security loopholes.

How ADManager Plus simplifies stale account cleanup:

- Offers a built-in management feature for deleting, disabling, and moving accounts from predefined reports.
- Automates the process of deleting or disabling home folders, Office 365 accounts, G Suite accounts, and user mailboxes; revoking group memberships; and more with the help of the delete and disable policy.
- Identifies stale accounts and de provisions them after a stipulated period.

Ensuring that your organization adheres with compliance regulations

You are required to prove that your organization's IT audit and security program adheres to various compliance requirements. By staying compliant with such regulations, you can ensure no one gets unauthorized access to critical resources.

How ADManager Plus helps you stay on top of compliance:

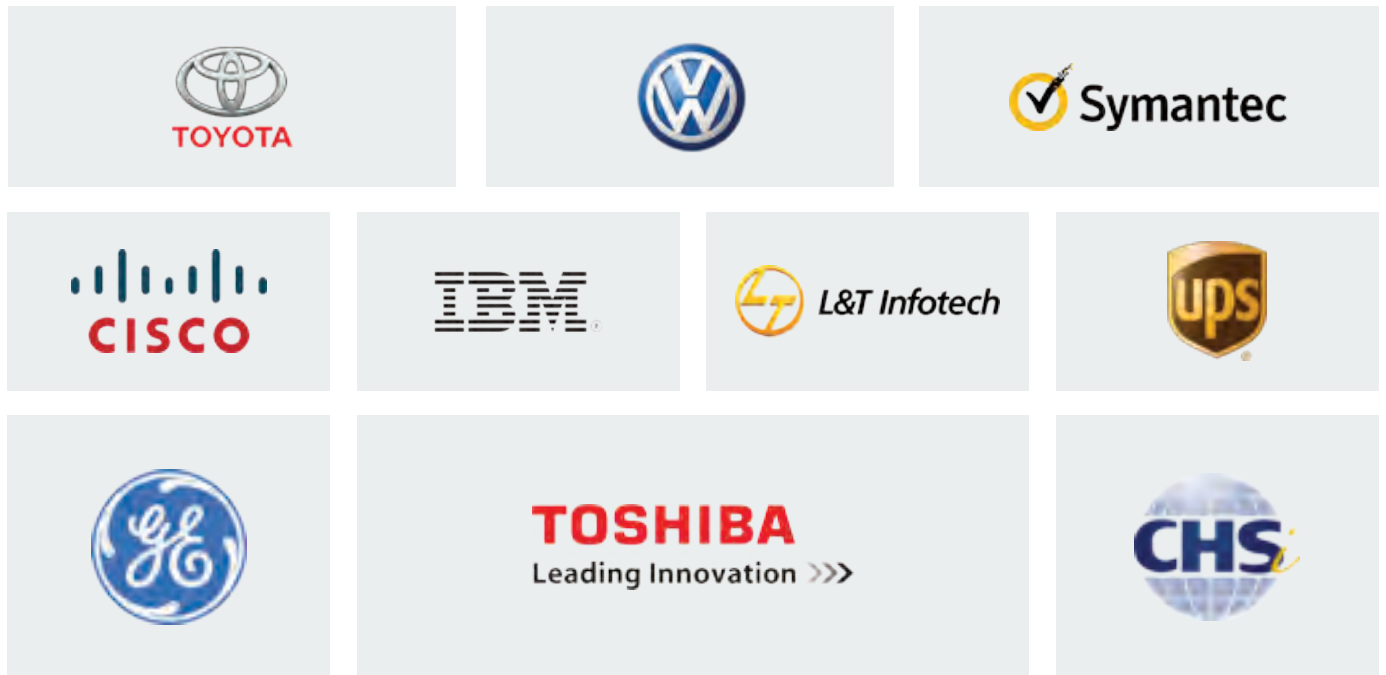
- Offers reports on user and group access rights and permissions.
- Offers a built-in scheduler to send predefined AD reports on compliance regulations—like the GDPR, SOX, HIPAA, PCI DSS, and FISMA—to admins or IT auditors at specified times in multiple formats (XLS, PDF, HTML, and CSV).
- Provides a review-approval mechanism to ensure actions performed by users are properly authorized.
- Delivers email and SMS notifications once a management action has been executed.

Other highlights

ADManager Plus also offers:

- One-step user creation in AD, Office 365, Exchange, Skype for Business, and G Suite with customized settings for each platform.
- iOS and Android apps for on-the-go AD management.
- Integrations with SIEM servers to enhance security by forwarding logs to Syslog and Splunk servers.

ADManager Plus Trusted By



ManageEngine ADManager Plus

ADManager Plus is a web-based solution for all your AD, Exchange, Skype for Business, G Suite, and Office 365 management needs. It simplifies several routine tasks such as [provisioning users](#), [cleaning up dormant accounts](#), [managing NTFS and share permissions](#), and more. ADManager Plus also offers [more than 150 prepackaged reports](#), including reports on inactive or locked-out AD user accounts, Office 365 licenses, and users' last logon times. Perform management actions right from these reports. Build a [custom workflow structure](#) that will assist you in ticketing and compliance, [automate routine AD tasks](#) such as user provisioning and de-provisioning, and more. [Download a free trial](#) today to explore all these features.

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