

ManageEngine ADSolutions

# It's that simple!

IDENTITY MANAGEMENT

SIEM

IT RISK MANAGEMENT & SECURITY

DATA PROTECTION

IT COMPLIANCE

solutions



# ManageEngine ADManager Plus

An Active Directory management & reporting solution, which has more than everything you had wished for in ADUC. From a self-explanatory GUI, manage identities (accounts) in AD or extract instant reports – all at the click of a button! This tool can even turn HR personnel into IT administrators.

## Features and Benefits

### **Standardized, One-Stop Provisioning:**

From Exchange mailboxes to chat server settings, all user entitlements can be provisioned from a single window or provisioning template.

### **Automated Provisioning/ De-provisioning:**

Provisions new user accounts automatically as the roster gets updated. When accounts are terminated, it automatically archives their home folders and revokes their group memberships/ access permissions.

### **Automation of Critical / Everyday AD operations:**

Be it “inactive account management” or a routine AD task, it can be automated.

### **Off-the-shelf User Management solutions:**

User management is all about changing any of the 150 user attributes based on a situation. Use the prepackaged solution set to re-provision accounts.

### **130+ Prepackaged, Reprovisioning-Centric Reports:**

Say, you’re perusing “Users without logon script” report and decide that you’d assign logon script to certain accounts. Right from the report, choose those accounts and assign the script!

### **Smart, noninvasive AD Delegation:**

Delegate tasks, not the control! With our delegation system and Active Directory Workflow, you can safely delegate user management tasks to business managers/HR, and get them done just the way you want it.

## Other salient aspects:

**GUI-based NTFS permission management**

**Exclusive collection of IT compliance and security reports**

**Ability to automate critical tasks and report generation**

**Nested group reports and management**

**ADManager Plus also offers an Android App, which helps administrators to perform basic AD management tasks right from their mobile phones.**

## Reduces the gap between IT and business

Using this tool, you can safely hand over user management – minus the technical hardship – rightfully to the people, who have the business knowledge (HR, business managers, and other key decision makers). Such an arrangement makes way for an extremely efficient business management.

*We needed an AD product which the HR can use to manage the users. We found ADManager Plus. With this software...you don't have to be computer scientist. Even my boys, 11 and 12, can do it. This product changed my career!*

**Margaret Sandler**  
IT Security Specialist, CareTech Solutions

*I was looking for something that's intuitive, easy to use, and cost-effective. I did a number of searches. I found ADManager Plus and was impressed. We purchased it. I can now certainly see the benefits from reporting perspective and on-the-fly changes that we can do from the reports*

**Ashley Bukket**  
System Analyst, Macmillan Cancer Support

## Readymade and on-the-fly solutions

In the line of your duty, you do some user management tasks regularly and some occasionally. ADManager Plus packages a set of solutions that cover them all. Plus, you can also manage users from the reports – on the fly.

## Templates for systematic and policy-centric user management

Access provisioning and re-provisioning templates that help the implementation of role-based access management are available. These highly configurable templates can be quickly tuned in to your organization's policies, role metrics, etc.

*User management process is really well-thought out. I just have to choose the right template based on the metrics. I don't have to babysit the process anymore. I can hand it off to HR, helpdesk, or even the hiring manager*

**Aaron Bockelie**  
Senior Systems Administrator, Warner Bros.

*It's almost like having another employee there. We can easily schedule and run reports.... inactive users, inactive computers.*

**Tyrus Cooper**  
IT Department User Support, City of El Paso, Texas.

## Packaged AD Management Wisdom and Experience

Based on thorough industry research (including interviews with IT administrators), ADManager Plus is, in fact, a package of time-tested industry best practices and solutions that cover a broader range of industry issues. It's like having an identity management expert by your side.



# ManageEngine® ADSelfService Plus

ADSelfService Plus is an IT self-service solution designed for Windows environment. Inarguably the industry's most feature-rich IT self-service solution, ADSelfService Plus can be implemented independently or integrated seamlessly with your websites.

## Features and Benefits

### Password Self-Service:

Enables end-users to reset their forgotten Windows passwords (or unlock accounts) without IT helpdesk's intervention. Users can reset passwords from logon prompt (GINA) or via web browser.

### Password Synchronizer:

Synchronizes the users' passwords for various cloud/SaaS apps with Windows Active Directory passwords.

### Password Expiry Notifier:

Emails password expiry notifications to end-users, prompting them to change their passwords before it's too late.

### Self-Service Directory Updater:

Helps end-users update their profile info, which keeps the corporate white pages up-to-date and accurate.

### People Search:

A search tool for users to search and locate their peers' contact information. (As a bonus, IT administrators can search for a user's AD attributes such as "ObjectGUID", etc.)

### Self-Service Group Subscriber:

Enables users to subscribe to their favorite mail groups, provided those groups are distribution lists in AD and administrator has permitted self-service.

## Other salient aspects:

Universal password reset for cloud apps

Alerts upon self-service operations

SMS-based ID verification

Clear audit trail for self-service actions

Built-in license management

Password Policy Enforcer

## Superfast enrollment for 100% success rate

The first step in IT self-service implementation is user enrollment. It should happen really quickly and effortlessly, so that the solution is put to use as quickly as possible. ADSelfService Plus provides several features for this: forced, automatic, and quick enrollment techniques.

*We have had almost 60% enrollment with ADSelfService immediately, which is a good turn-out when asking students to register for anything. Some have already taken advantage of the tool*

**Robert Peterson**  
Technical Support Engineer

*Users have commented how easy enrollment is as well as the reset tasks. CAMH will be able to save close to \$26,000 a year on service desk calls related to Active Directory password resets, and will see a return of investment within the first 6 months of implementation*

**Margaret Sandler**  
IT Security Specialist, CareTech Solutions

## Easy & Quick User Adoption. Quick Realization of ROI.

Quick and sustained user adoption is another crucial factor that contributes to a successful IT self-service implementation. ADSelfService Plus is designed such that users adopt it quickly.

## Right mix of features for complete annihilation of password reset tickets.

ADSelfService Plus has an incredibly good success rate in reducing password reset tickets. From proactive password expiry alerts to built-in license management, the tool not only has enough firepower to eliminate password reset tickets but also to prevent their reanimation.

*Automatic alerts to users about password expiration date and self-unlocking of accounts reduced involvement of IT support by 40%.*

**Michael Kaźmierczyk**  
Senior Specialist,  
Ministry of Environment

*Helpdesk calls related to passwords reset have been reduced by 100%*

**Piergiuseppe Delfino**  
CIO, Aubay SpA

*Good turnkey solution. We needed to reduce high count of service desk calls for password reset as well as mechanism for updating personal details, on which other systems such as VoIP, Sharepoint, etc. depend. ADSelfService Plus helped in this regard*

**Sugan Moodley**  
Service Delivery Manager, Datacentrix

## Keeps the contact info in AD up-to-date.

Self-service Directory updater from ADSelfService Plus is a sure-shot method to keep the contact info in the AD up-to-date and accurate.



ADAudit Plus is an IT security and compliance solution designed for organizations running on Windows infrastructure. It provides in-depth knowledge about changes effected to both the content and configuration of Active Directory and servers. Additionally, it provides thorough access intelligence for desktops and file servers (including NetApp filers), enabling you to protect organization data.

## Features and Benefits

### Change Auditing for Active Directory/ Windows Servers:

A security camera for AD and servers! Any change, whether in AD or some member server, is clearly reported with all the 4 Ws recorded: "who" did "what"; from "where" and "when".

### User Logon Monitoring:

Get a detailed report of the users' logon and logoff activities, whether they happen via workstations or terminal services.

### File Access & User Activity Auditing:

(covers Windows file server & NetApp Filers) Know what files/folders the users are accessing. Track every activity they carry out on a file including reading, or deletion, or copying/moving of files.

### Anomaly Detection:

Get alerted about unusual events that do not conform to the usual/ expected pattern of occurrences, say non-business logon hours or dubiously high invalid logon attempts, before they could magnify into catastrophes.

### Security-oriented Prepackaging:

Reports that need your immediate attention -- such as "schema changes", "GPO changes", "Unsuccessful Attempt to Read File", "Unsuccessful Logon", etc. -- have been prepackaged. It's like the vigilance required by IT team has been programmed into this product.

### Contextual Analysis of Events:

Profile-based event trackers, filters, and event fetching rules enable you to view every change and event from a broader perspective, making incident detection easy.

## Other salient aspects:

**Report & Alert Profiles:** Configure your own event trackers and alerts.

**Printer Auditing**

**File Integrity Monitoring**

**Dedicated Privileged Account Monitoring**

**Data Archiving with good report regeneration abilities**

**"Before and After" Picture for Every Change  
(for Windows 2008 & above).**

**Prepackaged IT compliance reports for SOX,  
HIPAA, PCI, FISMA, and GLBA.**

## Identity & Access Intelligence: Prepackaged just the way the industry needs it

You can clear any IT compliance requirement or audit tests with the help of ADAudit Plus. That's because these standards are but "best practices for SIEM and IT security", and ADAudit Plus is a package of all network security audit best practices.

*No other software works as effectively or easy as ADAudit Plus. I evaluated different software packages but none were as simple to install and jump right in to start using. All audit requirements from HIPAA are covered in ADAudit Plus. We have passed an in-depth PEN audit test and several industry-related security audits because we are using ADAudit Plus. It's extremely simple and cost-effective.*

**Renee Davis**

*CIO, Life Management Center, Florida.*

*This tool helps me be in command of the technical environment in my Active Directory network. It is easier to find logs and manage more effectively. The low cost for the many features got our attention.*

**Diego Pontes**

*Tecnisa SA*

## Real-time IT Security at Nominal Costs

Despite its feature-rich and strategically-planned reporting set, ADAudit Plus is one of the most economically priced IT security solutions.

## User-friendly and Complete

ADAudit Plus prepackages more than 250 reports – eclectic in nature and covering almost the entire Windows network – and presents them in an extremely user-friendly UI.

*I highly recommend ADAudit Plus. Now, I can easily monitor user logons, file deletions / modifications, changes in AD and export them as reports. The friendly UI and product support before and after-purchase are excellent.*

**Huseyin Akbaba**

*Information Technologies, Rmk Marine*

*ADAudit Plus was the simplest and most relevant from the several products we trialed to monitor user logon failures, account cleaning, to keep a check on malicious activities and meet PCI compliance*

**Bernie Camus**

*IT Manager, Iglu.com*

*Thanks to ADAudit Plus, our daily task of file restoration and tracking owners of the File and Active Directory changes has reduced by 85%*

**Matt Cranson**

*Network Administrator, Morbark Inc.*

## Data Protection Solution

ADAudit Plus's File Access Auditing system offers a strong data protection mechanism to your organization. You can configure the system to alert you about critical events such "folder permission changes", "unsuccessful file reads", "file copy-n-paste", etc. Most importantly, you can write rules (via "report profiles") and construct your own event trackers.



## **ManageEngine** **Exchange Reporter Plus**

Exchange Reporter Plus is an analysis and reporting solution for MS Exchange servers. Combining charts and self-explanatory UI, this software offers valuable stats and analytics required by Exchange administrators to keep their organization's email infrastructure at its best. Additionally, it provides an audit trail for crucial events such as mailbox permission or property changes.

### Features and Benefits

#### **All-Inclusive Exchange Reporting:**

Both the "must know" and "good to know" information is available for every component of an Exchange infrastructure including mailboxes, OWA, distribution lists, public folder (and its contents), etc.

#### **Mailbox Reports:**

Offer a 360-degree view of all the mailboxes in the organization. From mailbox size to permissions, every detail is reported. Additionally, you get to spot inactive or orphaned mailboxes, enabling you to get rid of them and secure the infrastructure.

#### **Email Traffic Reports & Security:**

Email traffic through the mailboxes, distribution lists and public folders are analyzed and reported. Finer attention has been paid to mailbox traffic, so that you get a complete picture of how mailboxes communicate with each other or with external Internet domains. This helps you view the traffic from security context as well.

#### **OWA/ActiveSync Reports:**

You can keep a watchful eye on OWA users through these reports. Get a detailed summary of ActiveSync-enabled devices and ActiveSync policies governing them. Supervise the ActiveSync requests.

#### **Self-explanatory Storage Reports:**

These reports offer you a clear picture about the mailbox/ public/ server stores and how they have grown in a given period. You can get inputs for the store load balancing exercises from here.

#### **Exchange Server Auditing & Alerting:**

Critical events such as changes to mailbox permissions or properties get reported. Alerts can be configured to detect alarming events such as a store dismount, or dubiously high non-owner mailbox logon, or someone tampering with "Send As" permissions.

### Other salient aspects:

**Mailbox & public folder content reports help you detect the presence of any content that is in violation of company policies.**

**Server delivery reports offer you "delivery times", which shed light on the server's performance.**

**OWA reports can point out which department avails itself of OWA the most.**

**Custom recipients' traffic is also reported about.**

**Inactive distribution lists reports are also available.**

**Crucial reports offer "configurable views", so that you can view data in the right context and arrive at the right decision.**



# Exchange Reporter Plus and Email Security:

Exchange Reporter Plus is a valuable email security tool. It offers quite a few features and reports aimed at improving email security in your organization.

## Traffic reports and email security

For any organization it is important to know with whom the user is communicating, as email is still the most common medium for intellectual property theft. Exchange Reporter Plus packs an exhaustive list of traffic reports with a special focus on the "to and from Internet" email traffic.



## Content reporting and email network security

You can configure "content snares" in order to detect all the mailboxes that store content that's blacklisted or against organizational policies. Additionally, you can configure the product to look for attachments, which might be harmful. This is a good tool to detect the presence of viruses or malware in the email network early on.

## Exchange Server Auditing

Mailbox permissions (especially, "Send As" permission) and properties are significant security parameters that you need to keep under a scanner. Exchange Reporter Plus offers a sound auditing system, which tracks any changes made to permissions and properties. Exchange Reporter Plus also provides a detailed report of "mailbox logon", which is very important to ensure accountability for user actions.



## Exchange Alerting

Alerts can be configured in order to track unusual patterns of events, such mailbox permission changes made in quick succession. Dedicated alert tracker can be configured in order to guard sensitive mailboxes. For example, the alerting system can be set up to track and alert about any changes made to permissions/properties of a shared mailbox or a CIO's mailbox with delegation enabled.

*Finding out mailbox sizes was very cumbersome and difficult for us. Then we got Exchange Reporter Plus and it is helping us now in this regard*

**Renee Davis**  
CIO, Life Management Center.

*We needed granular reporting on Exchange, so that we can have a better understanding of the environment itself. We found Exchange Reporter Plus. And now we get more details of Exchange environment without having to create a bunch of PowerShell scripts.*

**Shannon Rubin**  
SIBTS

# Bring Them Together For Optimal Efficiency

AD360 is a unified solution for identity and access management (IAM) needs of organizations running on Windows-based infrastructure. AD360 gives you the power to combine any or all of the four ManageEngine ADSolutions into single-dashboard, single sign on, and single configuration IAM tool.


AD360 is designed for environments, where it takes at least two of the following to solve IAM challenges.  
Choose what suits your needs and combine them.

**ADManager Plus | ADAudit Plus | ADSelfService Plus | Exchange Reporter Plus.**

*AD360's offering is very good. It's an interesting mix of solutions that caters to various IAM needs arising in our environment. Both ADMP and SSP have gone a long way to simplify and automate our IAM requirements. Product development seems active, and most importantly, ManageEngine support is responsive and helpful across all the products we use.*

**Clive Newport**, Head of IT Infrastructure and Support, Vasanta Group.

## Product Pricing and Licensing Information

Product	Product is licensed...	Price
 <b>ADManager Plus</b>	Per domain	<b>Starts at \$495</b> (for 1 domain and 2 helpdesk technicians)
 <b>ADSelfService Plus</b>	Per user	<b>Starts at \$595</b> (for 500 users)
 <b>ADAudit Plus</b>	Per domain controller	<b>Starts at \$495</b> (for 2 domain controllers)
 <b>Exchange Reporter Plus</b>	Per mailbox	<b>Starts at \$295</b> (for 100 mailboxes)
 <b>AD360</b>	As per the license specifications of individual AD components.	FREE for those who're already using multiple ManageEngine AD products  <b>Lowest Configuration Starts at \$790</b> (Components: ADManager Plus + Exchange Reporter Plus)

To understand how our tools can help you solve problems specific to your environment, the best way is to use them for a month or two.

Download our tools from [www.manageengine.com/adsolutions](http://www.manageengine.com/adsolutions)

Evaluation copies are free and fully-functional.

Evaluation guidance and support is free too.

If required, evaluation can be extended beyond one month.

No strings attached. You can walk out even after an extended evaluation should you feel our tools are not for you.



Talk to our technicians to understand these tools better



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