Decentralization and Delegation Made Easy for GPISD through ADManager Plus

Before Deploying ADManager Plus | **After Deploying ADManager Plus**

"We were able to delegate services to the campus people directly supporting our customers. They are able to quickly resolve the majority of basic user accounts issues"

-Jason Bowerman, Director of Technology Support, Grand Prairie ISD, Texas.

Customer : Grand Prairie Independent School District

Industry   : Education (Governing Body)

Location   : Texas, USA

The Crisis:

With over 27000 students and 3500 staff, the GPISD was a massive organization that handled colossal amounts of sensitive data. The sheer magnitude of these numbers made AD administration an unsurmountable task to the admin. This demanded a controlled decentralization of powers over the Active Directory,without getting alienated from the delegated authority. The para-government organization was looking for an Active Directory manager that will assist in:

- Delegating authority to campus mentors to change passwords.
- Enable lab staff to create and manage accounts within the lab.
- Create user account in bulk by importing a .CSV file comprising names and relevant account information.

The Solution:

ADManager Plus had all the credentials and the features that were needed to catch the eyes of the campus mentors in GPISD. With features to delegate helpdesk authority for resetting passwords and most importantly, bulk user management and affordable pricing have made ADManager Plus, a choice beyond question for GPISD.

Working together:

GPISD, with the plethora of data it handles, the number of schools and consequently, the number of staff and students, had to effect bulk modifications in the AD, such creating a sea of student accounts in Active Directory during every academic intake, just with an import of student data.

In addition to that, the delegation of helpdesk authority empowered the campus mentors to reset passwords in a non-invasive way. The same feature also enabled the lab staff to create users for the specific labs they deal with.

Above all this, the ease of installation and deployment, and the ease on the budget were also contributing to the appeal.

In short, ADManager Plus helped GPISD frame a constitution for their Active Directory that clearly defined the powers and privileges given to each technician and administrator.

About GPISD:

GPISD is a Kindergarten-to-12th grade Independent School District for the Grand Prairie region in the state of Texas. The School District has around 27000 students and 3500 staff and is committed to maximizing student achievements in the region. GPISD governs 39 campuses, including 25 elementary schools, seven middle schools, two ninth-grade centers, three high schools and two alternative education schools.

About ADManager Plus

ADManager Plus is enterprise-wide Active Directory management software with out-of-the-box reporting user-management features.
With an interface that allows ease of access, and simplicity of reports, ADManager Plus presents itself as an IT Manager's magic-wand when it comes to Active Directory management. Plus, the reports are oxymoronic - exhaustive in data intensity, yet simple to comprehend.

Mission Accomplished:

ADManager Plus and GPISD formed a perfect rack-and-pinion combination and it kept the wheels of progression heading in the right direction. With all the features looking like they were tailor-made to suit GPISD's requirements, ADManager Plus will continue to be a prized asset for their information and infrastructure management.

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