OnboardPro

Unlock the full potential of your ManageEngine solution

ManageEngine brings solution implementation services with OnboardPro, a seamless and holistic approach to solution implementation, completely customized and carried out by experts. These services are available in two different options to accommodate the requirements of different businesses: Standard and Advanced.

Here's a guide to help you choose the model that best suits your needs-

If you need	You should go with
Quick implementation	Standard
Expert consultation to define business requirements and use cases	Advanced
Requirements-driven, org-specific customization of templates, workflows, automations and scheduled reports	Advanced
Advanced configurations and integrations with external solutions	Advanced

Here's a more detailed breakdown of all the services included in both plans to help you decide:

ADManager Plus Service Offering	Standard	Advanced
Installation	✓	✓
Server and domain configuration (adding domain, domain controllers, File Servers, Exchange Servers)	✓	✓
Microsoft 365 and Google Workspace configuration	✓	✓
User creation and modification templates customization which includes template creation, naming format, and duplication check	Up to 5 templates	Up to 15 templates
Bulk AD objects creation and management using CSV	✓	✓
Report schedule creation to address industry-specific compliances	Up to 3 scheduled reports	✓

Help desk technician and custom delegation roles configuration	Up to 3 technician roles	✓
Automation configuration	Up to 3 automations	✓
Workflow configuration	Up to 3 workflows	✓
Employee search column customization	✓	✓
Custom attribute configuration	✓	✓
Email server, SMS server, and notification profile configuration	✓	✓
Custom script creation & execution (subject to feasibility)	✗	✓
Backup and recovery configuration	✗	✓
Integration with help desk tools	✗	✓
Integration with HCM solutions	✗	✓
Webhook configuration for orchestration	✗	✓
Rest APIs configuration	✗	✓
Security hardening & privacy 1. SSL configuration 2. Single sign-on configuration 3. TFA configuration 4. GDPR privacy configuration 5. LDAP over SSL	✗	✓
Failover configuration (high availability)	✗	✓
Product database backup configuration	✗	✓
Database migration (pgSQL to MS SQL)	✗	✓
Active Directory migration	✗	✓
Expert consultation	✗	✓
User acceptance testing	✗	✓
Comprehensive documentation	✗	✓

Integrated walkthrough	⊗	✓
Signing	⊗	✓
Post-implementation health check	⊗	✓
Training (up to 4 participants)	Available as an add-on	✓
	$3,495	**$4,995**
	Buy now	**Buy now**

Note: The implementation of the above services are subject to fulfilment of client deliverables outlined in the scope of work (SOW).

Need more than what is covered here?

Please reach out to onboarding@admanagerplus.com for customizing your product implementation plan.