

ManageEngine  
ADManager Plus

Streamline identity  
management using  
**ADManager Plus'**  
**application integrations**



# Outline

- ✦ ADManager Plus: Your go-to hybrid AD IGA tool
- ✦ ADManager Plus' application integrations
- ✦ List of applications
- ✦ How application integrations work in ADManager Plus
- ✦ How ADManager Plus helped ImmunoTek
- ✦ Benefits of ADManager Plus' application integrations





# ADManager Plus: Your go-to hybrid AD IGA tool

- ✦ ADManager Plus is an **identity governance and administration** (IGA) tool built to securely manage and govern the identities in Active Directory (AD), Microsoft 365, Exchange, and Google Workspace environments
- ✦ With capabilities like **management, reporting, risk assessment, access certification, event-driven automation**, and more, ADManager Plus simplifies IGA for enterprises
- ✦ ADManager Plus can be **integrated with enterprise applications** to manage identities synergistically

# ADManager Plus: Your go-to hybrid AD IGA tool



# ADManager Plus'

## application integrations



ADManager Plus offers **pre-built integrations** that can be configured instantly



A wide range of applications that support **REST API** can be integrated, including **HCM, ITSM, SIEM**, and any **custom application**

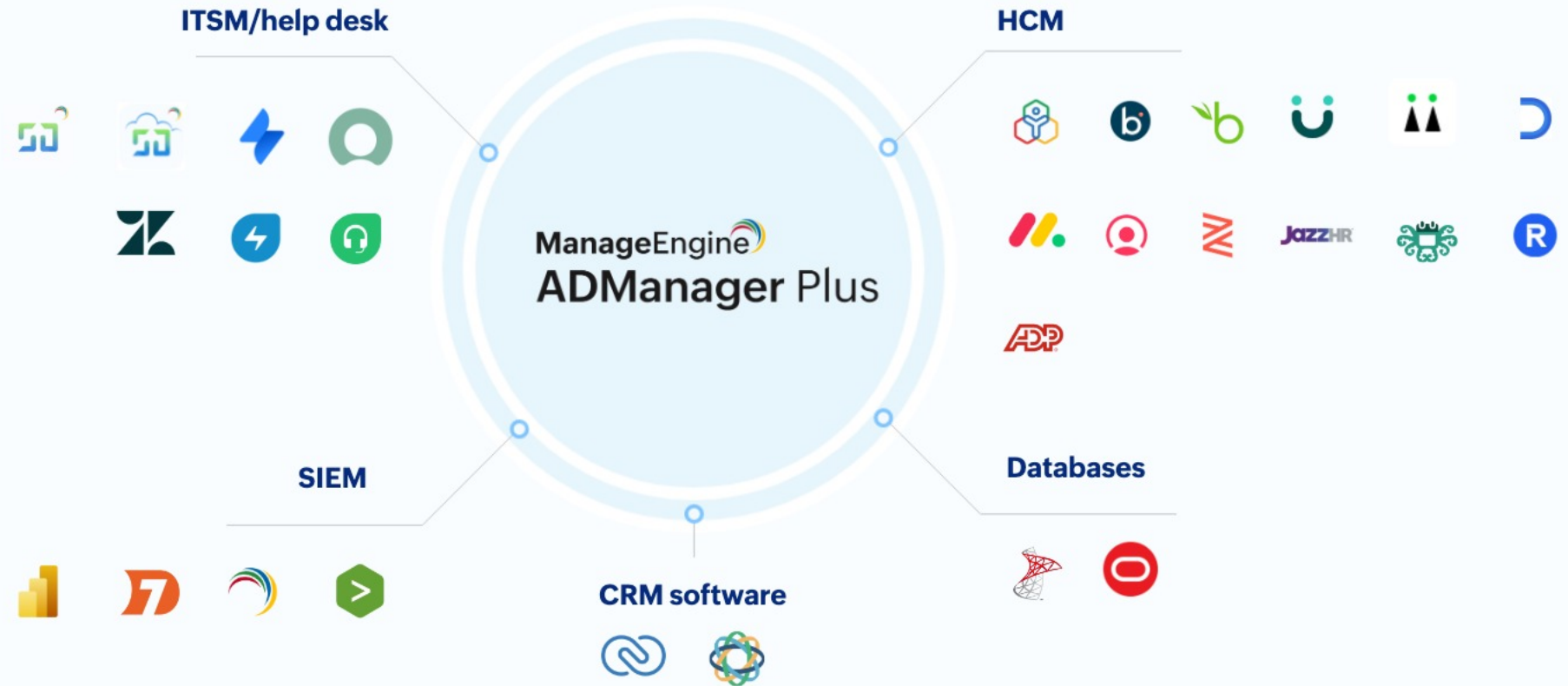


Integration enables **automated identity management** across applications



**User onboarding and offboarding** can be streamlined from integrated applications

# List of applications



This list is not exhaustive and any application that supports REST API can be integrated with ADManager Plus. To learn how, click [here](#).



# How **application integrations** **work** in ADManager Plus

## Integration with an HCM solution



**Integrate**  
the application  
using rest api



Map LDAP attributes  
with application  
attributes



**Configure an  
automation** with the  
application  
as the data source



Run  
the **automation**



**Sync identities** and  
manage them

# How **application integrations** **work** in ADManager Plus

## Integration with an ITSM/help desk solution



**Configure and enable  
integration** with  
the ITSM application



**Perform a task** in the  
ITSM application



**Automatically update**  
identity records in AD



Audit activities  
using **Audit  
Reports**



# A glimpse into the **application integrations** offered by **ADManager Plus**

The screenshot displays the 'Application Integration Settings' page in the ADManager Plus web interface. The page is organized into a grid of application categories. The left sidebar shows navigation options: Automation, Configuration, Application Integrations, and Access Certification. The main content area is titled 'Application Integration Settings' and includes a sub-header: 'Integrate your enterprise applications with ADManager Plus for a centralized resource management. Learn more...'. The applications are categorized into 'Database' and 'Enterprise Applications'. The 'Database' section includes Microsoft SQL Server and Oracle Database. The 'Enterprise Applications' section includes a wide variety of tools such as BambooHR, UltiPro, Workday, Zoho People, ActiveCampaign Sales, ADP Workforce Now, Bigin, Boomi, Calamari HR, Close CRM, Factorial, Freshdesk, Freshservice, HaloITSM, HiBob, JazzHR, Jira Service Management, Jira Software, JumpCloud, monday.com, Okta Workforce Identity Cloud, Quickbase, Replicon, Sage HR, Salesforce, ServiceDesk Plus, ServiceDesk Plus Cloud, and ServiceNow. Each application tile features the company logo and name.

Category	Application
Database	Microsoft SQL Server
	ORACLE DATABASE
Enterprise Applications	bamboohr
	UltiPro
	Workday
	Zoho People
	ActiveCampaign Sales
	ADP Workforce Now
	Bigin
	Boomi
	Calamari HR
	Close CRM
	Factorial
	Freshdesk
	Freshservice
	HALOITSM
	HiBob
	JazzHR
	Jira Service Management
	Jira Software
	JumpCloud
	monday.com
Okta Workforce Identity Cloud	
Quickbase	
Replicon	
Sage HR	
Salesforce	
ServiceDesk Plus	
ServiceDesk Plus Cloud	
ServiceNow	
zendesk	

# How **ADManager Plus** helped **ImmunoTek**

## **Business challenge**

The IT team at ImmunoTek was dependent on conventional AD methods to provision user accounts. They were also behind on receiving notifications from HR for new employees, role changes, and terminations.



## **Solution**

ImmunoTek chose ADManager Plus to address this business challenge. By integrating the company's HCM solution with ADManager Plus, the IT team was able to automatically create corresponding new user accounts in AD as soon as they were added to the HCM solution, instantly modify and delete users, and also notify the stakeholders involved.



# How **ADManager Plus** helped **ImmunoTek**

This is how ImmunoTek has benefitted:



## **Real-time notification**

Stakeholders are notified instantly about a technician's task status, automation status, and more as and when a task is executed



## **Improved productivity**

ImmunoTek's IT team no longer provisions and deprovisions users manually and has automated the entire process, resulting in improved business efficiency



## **Automated user management**

Integrating with its HCM application, ImmunoTek has now cut down the HR waiting period and automated the user life cycle management process



# Benefits of **integrating** **ADManager Plus** with **enterprise applications**

**Integrating  
ADManager Plus**  
with external  
applications  
enables:



## **Centralized identity management**

Provides a unified view into identities and helps manage them efficiently



## **Automated identity life cycle management**

Allows automatic provisioning and deprovisioning of users as and when they are updated in the integrated applications



## **Enhanced productivity**

Accelerates IT teams' productivity by reducing the time to switch between applications



## **Bi-directional sync**

Allows automatic provisioning and deprovisioning of users as and when they are updated in the integrated applications



## **Minimized data entry errors**

Reduces manual data entry errors by automating management processes

ManageEngine  
ADManager Plus

**Thank you!**

