

ManageEngine
ADManager Plus

Streamline identity
management using
ADManager Plus'
application integrations



Outline

- ✦ ADManager Plus: Your go-to hybrid AD IGA tool
- ✦ ADManager Plus' application integrations
- ✦ List of applications
- ✦ How application integrations work in ADManager Plus
- ✦ How ADManager Plus helped ImmunoTek
- ✦ Benefits of ADManager Plus' application integrations



ADManager Plus: Your go-to hybrid AD IGA tool

- ✦ ADManager Plus is an **identity governance and administration** (IGA) tool built to securely manage and govern the identities in Active Directory (AD), Microsoft 365, Exchange, and Google Workspace environments
- ✦ With capabilities like **management, reporting, risk assessment, access certification, event-driven automation**, and more, ADManager Plus simplifies IGA for enterprises
- ✦ ADManager Plus can be **integrated with enterprise applications** to manage identities synergistically

ADManager Plus: Your go-to hybrid AD IGA tool



ADManager Plus'

application integrations



ADManager Plus offers **pre-built integrations** that can be configured instantly



A wide range of applications that support **REST API** can be integrated, including **HCM, ITSM, SIEM**, and any **custom application**

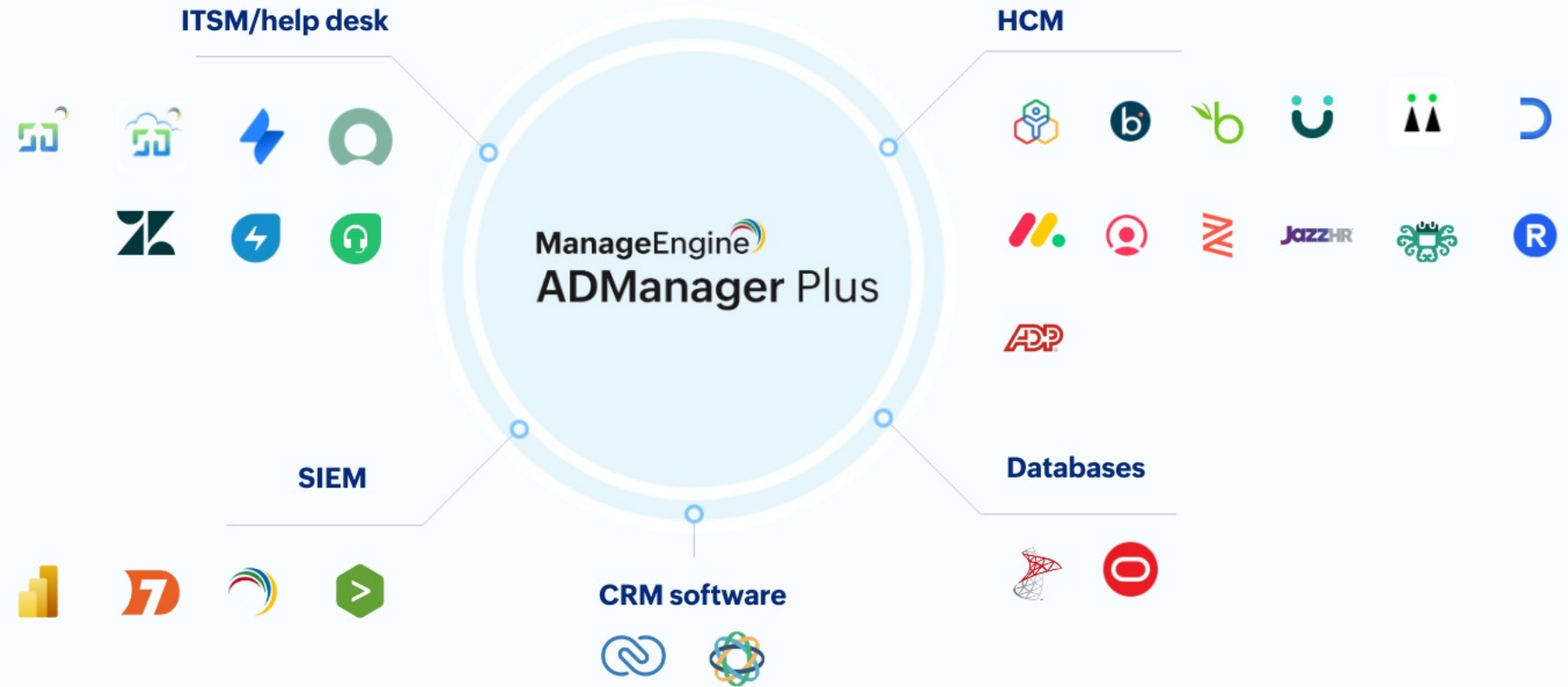


Integration enables **automated identity management** across applications



User onboarding and offboarding can be streamlined from integrated applications

List of applications



This list is not exhaustive and any application that supports REST API can be integrated with ADManager Plus. To learn how, click [here](#).

How **application integrations** **work** in ADManager Plus

Integration with an HCM solution



Integrate
the application
using rest api



Map LDAP attributes
with application
attributes



**Configure an
automation** with the
application
as the data source



Run
the **automation**



Sync identities and
manage them

How **application integrations** **work** in ADManager Plus

Integration with an ITSM/help desk solution



**Configure and enable
integration** with
the ITSM application



Perform a task in the
ITSM application



Automatically update
identity records in AD



Audit activities
using **Audit
Reports**

A glimpse into the **application integrations** offered by **ADManager Plus**

The screenshot displays the 'Application Integration Settings' page in the ADManager Plus interface. The page is organized into a grid of application cards, each representing a different enterprise application that can be integrated with ADManager Plus. The applications are categorized into 'Database' and 'Enterprise Applications'. The 'Database' section includes Microsoft SQL Server and Oracle Database. The 'Enterprise Applications' section includes a wide variety of tools such as BambooHR, UltiPro, Workday, Zoho People, ActiveCampaign, ADP Workforce Now, Bigin, Boomi, Calamari, Close CRM, Factorial, Freshdesk, Freshservice, HaloITSM, HiBob, JazzHR, Jira Service Management, Jira Software, JumpCloud, Monday.com, Okta Workforce Identity Cloud, Quickbase, Replicon, Sage HR, Salesforce, ServiceDesk Plus, ServiceDesk Plus Cloud, and ServiceNow. The interface also features a navigation menu on the left and a search bar at the top.

How **ADManager Plus** helped **ImmunoTek**

Business challenge

The IT team at ImmunoTek was dependent on conventional AD methods to provision user accounts. They were also behind on receiving notifications from HR for new employees, role changes, and terminations.



Solution

ImmunoTek chose ADManager Plus to address this business challenge. By integrating the company's HCM solution with ADManager Plus, the IT team was able to automatically create corresponding new user accounts in AD as soon as they were added to the HCM solution, instantly modify and delete users, and also notify the stakeholders involved.



How **ADManager Plus** helped **ImmunoTek**

This is how ImmunoTek has benefitted:



Real-time notification

Stakeholders are notified instantly about a technician's task status, automation status, and more as and when a task is executed



Improved productivity

ImmunoTek's IT team no longer provisions and deprovisions users manually and has automated the entire process, resulting in improved business efficiency



Automated user management

Integrating with its HCM application, ImmunoTek has now cut down the HR waiting period and automated the user life cycle management process

Benefits of **integrating** **ADManager Plus** with **enterprise applications**

**Integrating
ADManager Plus**
with external
applications
enables:



Centralized identity management

Provides a unified view into identities and helps manage them efficiently



Automated identity life cycle management

Allows automatic provisioning and deprovisioning of users as and when they are updated in the integrated applications



Enhanced productivity

Accelerates IT teams' productivity by reducing the time to switch between applications



Bi-directional sync

Allows automatic provisioning and deprovisioning of users as and when they are updated in the integrated applications



Minimized data entry errors

Reduces manual data entry errors by automating management processes

ManageEngine
ADManager Plus



Thank you!

For more information,

Contact: support@admanagerplus.com

Visit: manageengine.com/products/ad-manager/