

Feature Comparison Between MDM and Agent Installation

This document provides a feature-wise comparison between using MDM and installing agents in your system.

FEATURES	AGENT INSTALLATION	MDM
PATCH MANAGEMENT		
Automated Patch Management	✓	X
Service Pack Deployment	✓	X
Third-Party Patch Management	✓	X
Windows Driver and BIOS Patch Management	✓	X
Server Application Patch Management	✓	X
Antivirus Definition Updates	✓	X
Test and Approve Patches	✓	X
SOFTWARE DEPLOYMENT		
Install/Uninstall commercial software	✓	X
Self service portal	✓	X
5000+ Pre-defined templates	✓	X
Automatically update software templates	✓	X
OS DEPLOYMENT		
OS imaging and deployment	✓	X

Remote office Deployment	✓	X
Hardware-independent Deployment	✓	X
Multiple Boot Options	✓	X
Image Customization using Deployment Templates	✓	X
REMOTE CONTROL		
HIPAA and PCI compliant remote control	✓	X
Integrated file sharing tool	✓	X
Built-in Communication Channels	✓	X
Record remote sessions	✓	X
Collaborative trouble shooting	✓	X
Shadow users	✓	X
Blacken end user's monitor	✓	X
Multi-monitor support	✓	X
Audit session details	✓	X
ASSET MANAGEMENT		
Hardware and Software Inventory tracking	✓	X
Detect and automatically uninstall blacklisted software	✓	X
Block malicious executables	✓	X
Software metering	✓	X
Software license management	✓	X

CONFIGURATIONS		
USB device management	✓	X
Power management	✓	X
Execution of custom scripts	✓	X
Certification Distribution	✓	X
Printer management	✓	X
Manage files, folders, users, groups	✓	X
Permission management	✓	X
100+ defined templates	✓	X
MISCELLANEOUS		
Branch office management	✓	X
Roaming user management	✓	X
Multi-technician support	✓	X
Role-based administration	✓	X
Two factor authentication	✓	X
Active directory authentication	✓	X
Distribution server for bandwidth optimization	✓	X
Audit-ready reports	✓	X
ENDPOINT SECURITY		
Vulnerability assessment and threat mitigation	✓	X
Browser security	✓	X
Application control	✓	X
Device control	✓	X
Bitlocker management	✓	X
ADD-ONS		
Failover server	✓	X
Secure gateway server	✓	X

Multi-language pack	✓	x
MOBILE DEVICE MANAGEMENT		
Content Management	x	✓
Containerization	x	✓
OS update management	x	✓
Remote control	✓	✓ (LIMITED)
Location history	x	✓
Geo-fencing	x	✓
Profile management	x	✓
Audit and reports	✓	✓ (LIMITED)
Device onboarding	x	✓
Application management	x	✓
Email management	x	✓
Enforce device passcodes	x	✓
Remote lock	x	✓
Geo-location tracking	x	✓
Remote wipe	x	✓
Corporate wipe	x	✓
Kiosk Mode	x	✓
Asset Management	✓	✓ (LIMITED)
Simple Certificate Enrollment Protocol (SCEP)	x	✓
Silent Installation	x	✓