OnboardPro

Unlock the full potential of your ManageEngine solution

ManageEngine brings solution implementation services with OnboardPro, a seamless and holistic approach to solution implementation, completely customized and carried out by experts. These services are available in two different options to accommodate the requirements of different businesses: Standard and Advanced.

Here's a guide to help you choose the model that best suits your needs-

If you need	You should go with
Quick implementation	Standard
Expert consultation to define business requirements and use cases	Advanced
Requirements-driven, org-specific customization of rules, workflows, and more	
Advanced configurations and integrations with external solutions	

Here's a more detailed breakdown of all the services included in both plans to help you decide:

Event Log Analyzer Service Offering	Standard	Advanced
Installation	✓	✓
Device management	Windows Server - 10, WKS - 50, Supported Syslog Devices -10	✓
Application management - IIS, MSSQL, Other Applications	Up to 1 each	Up to 3 each
Technician management (role configuration)	✓	✓
Log collection filter configuration	✓	✓
Log retention policy settings	✓	✓
Configuring Windows/Linux-based file monitoring basic configuration	✓	Up to 10

Tuning product administrative settings 1. Email and SMS server configuration 2. Configuring log collection failure alerts 3. Log forwarding	✓	✓
Historic EVT/EVTX file import	✓	✓
Custom reports and alerts configuration (provided logs are available)	Up to 1 each	Up to 10 in total
Reports, alerts, and compliance schedule creation	Up to 1 each	Up to 10
Rule-based correlation setup (based on the feasibility/available logs)	Up to 1	Up to 5
Configuring managed servers*	✗	✓
Compliance-specific reports configuration	✗	Up to 1
Dashboard customization	✗	Up to 5
Log import scheduling	✗	Up to 5
Custom log parser rule (creating additional fields) (subject to feasibility)	✗	✓
Advanced Threat Analytics configuration**	✗	✓
Incident management configuration	✗	✓
SOAR workflow configuration	✗	✓
External threat feed configuration	✗	✓
Setting up Windows logging	✗	✓
Security hardening & privacy 1. SSL configuration 2. Configuring TFA 3. GDPR Privacy Configuration 4. CAPTCHA	✗	✓
Database migration (PGSQL to MSSQL)	✗	✓
High availability configuration	✗	✓
Restoration of an available backup	✗	✓

Data migration (ES/archive)	✖	✔
Agent deployment (agent-level registry changes will be performed)	✖	✔
NAT configuration	✖	✔
Expert consultation	✖	✔
Comprehensive documentation	✖	✔
User acceptance testing	✖	✔
Integrated walkthrough	✖	✔
Signing	✖	✔
Post-implementation health check	✖	✔
Supporting new log formats (subject to feasibility)	✖	✔
Additional custom correlation rules configuration (based on the feasibility/available logs)	✖	✔
Training (up to 4 participants)	Available as an add-on	✔
	$3495	**$4995**
	Buy now	**Buy now**

* - only for distributed editions and MSSPs

** - if license is purchased

Note: The implementation of the above services are subject to fulfilment of client deliverables outlined in the scope of work (SOW).

Need more than what is covered here?

Please reach out to onboarding@eventloganalyzer.com for customizing your product implementation plan.