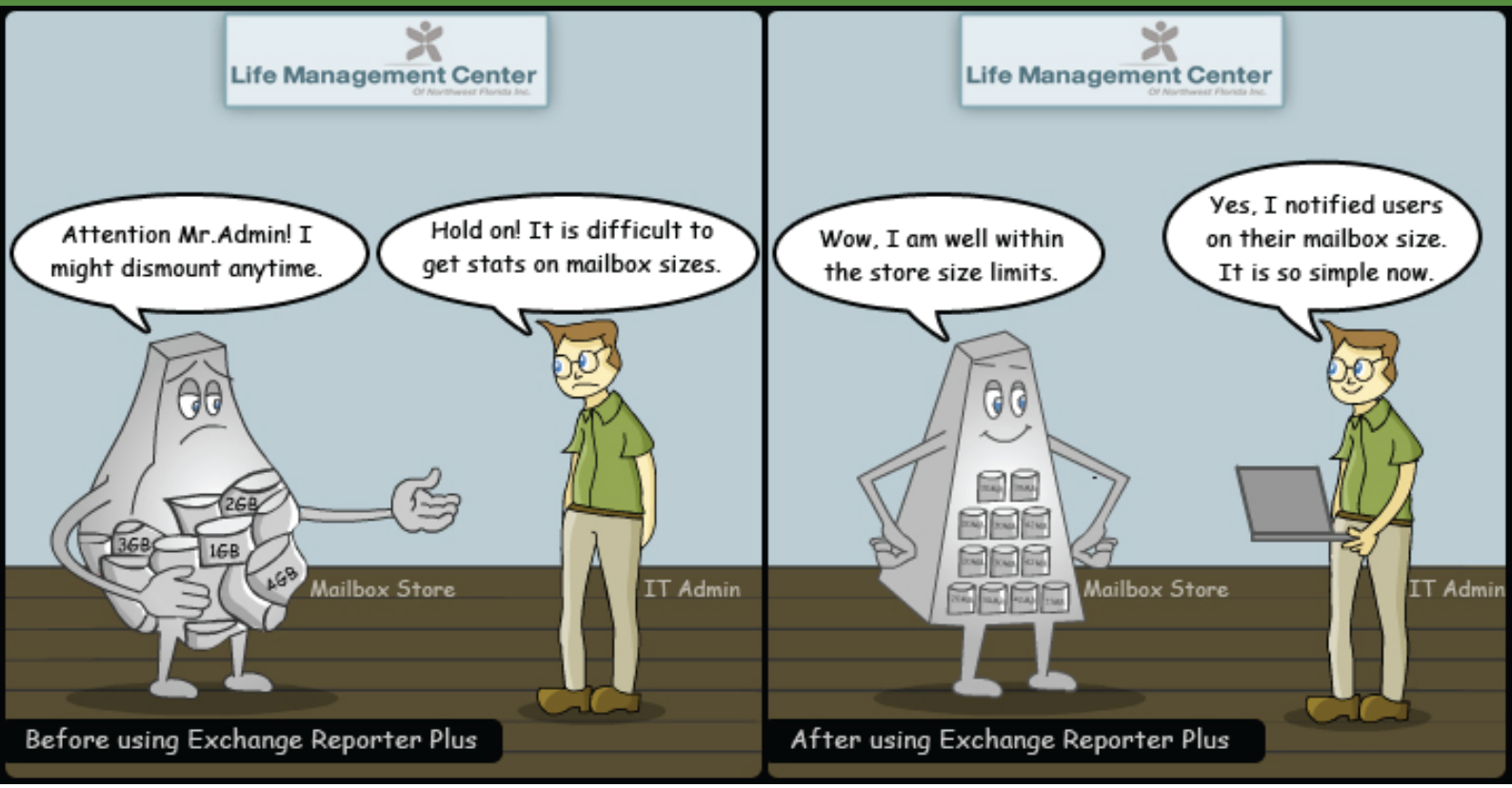
For Life Management Center, **Exchange Reporter Plus** turned out to be the final choice to keep mailbox sizes in check.



Company: Life Management Center
Industry: Healthcare
Location: Florida

About the company

Life Management Center is a private not-for-profit mental health organization providing comprehensive behavioral health and family counseling services to the residents of Florida since its inception in1954. With the sole objective of delivering professional help to personal problems like stress reactions, substance abuse and mental illness, Life Management Center caters to the needs ofabout nine thousand individuals and families each year. The staff base includes people from varied professions like psychiatrists, psychologists, social workers, psychotherapists, counselors and nurses.

Operational Challenge at Life Management Centert

Like any other industry, Information Technology had become an indispensable tool for Life Management center in its continuous rendition of behavioral and mental health services. With email communication being such a big part of their operating framework, there were some challenges that required immediate action.

- Obtaining the mailbox size of users ranked reasonably high in the checklist for Life Management Center. Evaluating the existing mailbox inventory provided the much-needed insights for planning the future Exchange storage capacities.
- The conventional way of determining the size of mailboxes using VB scripts or Exchange Management Shell was completely ruled out due to the fact that it was not just cumbersome,but also difficult to understand and customize.

All that the Life Management Center needed was an easily deployable and, cost-effective solution to report on all the mailbox statistics at the click of a mouse.

The Exchange Reporter Plus solution

Exchange Reporter Plus with its 100 + reports on all the vital Exchange infrastructure components empowered the Life Management Center administrators to get quick insights on the following mailbox size statistics.

- 'Mailbox Size' report listing all the mailboxes with details of both the mailbox size and number of messages.
- Not just the size, it was now possible to even track the mailbox growth percentage over a period of time with the 'Mailbox Size Growth' report.
- The quota limits set for the mailboxes and the current usage percentage against the specified quota limits with the 'Current Mailbox Size vs. Quota' report.
- The mailbox size restrictions in place for all the mailboxes with the 'Mailbox Size Restrictions' report.

Exchange Reporter Plus reporting solution has helped Life Management Center in continuously monitoring the mailbox sizes and in effectively managing the storage space. With the help of the Mailbox Size reports which are easy to configure and generate, the administrators can now notify the end users when the mailboxes reach a specific quota limit. Beyond all these features, the product is simple to use and well within the IT budget.

The Exchange Reporter Plus advantage

Beyond the suite of comprehensive Mailbox Size reports that led Life Management Center to purchase Exchange Reporter Plus, they also got to enjoy the following features.

- A wholesome reporting toolkit with reports on all the vital aspects like Outlook Web Access usage, Email traffic within and beyond the organization, Mailbox permissions, Mailbox and Public stores usage and growth.
- Simple representation of all vital Exchange data in the form of tables and graphs that conveys the required information even to technically naïve users.
- Data portability by exporting the reports to CSV, XLS, HTML and PDF formats.
- Automatic scheduling of the Exchange reports in the desired format with the option to email specific exchange users.
- Finally a simple, intuitive and interactive user interface that lets Exchange data to be managed even blind folded.

About Exchange Reporter Plus

Exchange Reporter Plus is a web-based Exchange reporting and analyzing software from ManageEngine. Exchange Reporter Plus hosts about 100+ reports on all the Exchange components like Exchange Servers, Exchange Mailboxes, Outlook Web Access usage, Email traffic, Distribution lists, Public folders and overall Exchange Organization. It's a complete tool for all Exchange reporting needs.