Amp up your Microsoft Exchange reporting with Exchange Reporter Plus



ManageEngine Exchange Reporter Plus

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Introduction

The need to monitor your Exchange environment

Emails have been an integral part of businesses for many decades. They are an important tool for disseminating data among employees, and connecting with customers and partners. As the carriers of sensitive data, emails need to be secured at all costs. To achieve this, organizations must gain maximum visibility into their Microsoft Exchange server. This ensures that any anomalies in email activities are detected and confronted with proactive countermeasures, before they snowball into a huge data breach.

The greater the architectural visibility you have over your Exchange server, the lower the chances of anomalous activities slipping under your radar. Unfortunately, the inherent complexity of the native tools to address security issues ensures this is an undesirable and time-consuming task for Exchange administrators.

In this e-book, we will discuss the limitations of native Exchange reporting tools, and how you can overcome these limitations using ManageEngine Exchange Reporter Plus.

Limitations of native Exchange reporting tools

Although native Microsoft Exchange tools can help you track activities across your Exchange server, there are other, more efficient and time-saving ways to accomplish the same results. Relying entirely on the Exchange Admin Center to stay up to date with activities in your Exchange environment might cost you more than it should, including time and effort that could be utilized for other crucial tasks.

Say, you want to enable mailbox auditing for a particular number of mailboxes. You can run Set-Mailbox cmdlet in Exchange Management Shell, and view the audit log in Exchange Admin Center.

However, your job doesn't end here. Since the report generated from these audit logs is in the XML format, you would have to manually sift through the raw logs, which could mean hundreds of thousands of lines of code. You then need to connect the dots yourself to arrive at a logical conclusion about activities happening in your Exchange environment.

Maximize visibility into your Exchange server with Exchange Reporter Plus

Though out-of-the-box Exchange reporting tools have the potential to meet your Exchange reporting needs, the opportunity costs lost by using the native tools should not be dismissed. The valuable time and effort lost by an Exchange administrator trying to make sense out of raw logs can be put to much better use. In addition, the sheer complexity involved in working with the native tools might result in critical changes happening in your Exchange environment to go unnoticed.

The GUI-based solution Exchange Reporter Plus simplifies Exchange administration; it accomplishes vital tasks in just a few clicks. Exchange Reporter Plus is a web-based Exchange reporting, change auditing, and monitoring solution monitoring, reporting, and auditing solution that helps Exchange administrators stay informed about their Exchange environments. Using Exchange Reporter Plus, you can:

Receive real-time alerts by creating custom alert profiles to detect when changes you deem critical happen in your Exchange environment.

* Alert Profile Name	TEST Description
Severity	Critical O Trouble O Attention
Select Category	Mailbox Permissions Changes Reports 🗸
Select Reports	1
	Mailbox Permissions Changes
* Message	Mailbox Permissions Changes Reports
	Mailbox Properties Changes
	Mailbox Properties Changes Reports
	Exchange Database Changes
	Exchange Database Changes Reports
	Send and Receive Connector Reports
	Hub Transport Settings Reports
	DAG Auditing

Monitor all aspects of your Exchange environment, such as DAGs, servers, databases, and server CPU/memory usage, displaying statuses in visual graphs and tables from the intuitive dashboard.

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ganization Health						e	
erver Name	Services Status	Disk Usage Status	Mailflow Status	Email Queue Status	Client Connectivity Status		
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							Exchange Monitoring
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Schedule reports to be automatically emailed at specified intervals in a preferred format (PDF, CSV, XLS, and HTML).

eport			
* Schedule Name	TEST Descript	ion	
Organization Name	Exchange 🗸		
Report Category	Mailboxes 🗸		
Report	Available Reports	Selected Report	
	General Reports	General Reports	•
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	🔿 Hidden Mailboxes		
	Mailbox Features		
	O Mailbox Message Delivery Settings	1	
	O Mailbox Storage Information		
	O Mailbox Message Restrictions		
	O Mailbox with Delegates		
Generate Reports	Daily v at 0 hrs v 0 mins v		
Report format	PDF 🗸 Storage Path (?)		
Email scheduled report	(i) Configure Email Server. Click here to conf	igure	
	* Schedule Name Organization Name Report Category Report Generate Reports Report format	*Schedule Name TEST Descript Organization Name Exchange Report Category Mailboxes Report Available Reports General Reports Hidden Mailboxes Mailbox Features Mailbox Features Mailbox Storage Information Mailbox Message Restrictions Mailbox Message Restrictions Mailbox With Delegates Generate Reports Deliy v at 0 hrs v 0 mins v Report format PDF v Storage Path ?	Schedule Name TEST Description Organization Name Exchange V Report Category Mailboxes Report Available Reports Report Available Reports Report Mailbox Enabled Users Hidden Mailboxes Mailbox Storage Information Mailbox Storage Information Mailbox Wessage Restrictions Mailbox with Delegates Reports Daily v at 0 hrs v 0 mins v Report format PDF v Storage Path ③

Stay vigilant over user and group access rights over mailboxes, and track changes to mailbox permissions.

reate Schedule report				
* Schedule Name	PERMISSION REPORTS Descript	ion		
Organization Name	Exchange 🗸			
Report Category	Mailboxes 🗸			
Report	Available Reports	Sele	ected Report	
	General Reports	Perr	mission Reports	*
	Account Status Reports	Non	-Owner Mailbox Permission	EM
	Permission Reports			
	Permissions Based on Mailboxes			
	Permissions Based on Users			
	Non-Owner Mailbox Permission			
	Retention Policies Reports			
	Resource Mailbox Reports			
Generate Reports	Daily v at 0 hrs v 0 mins v			
Report format	PDF V Storage Path ?			
Email scheduled report	(i) Configure Email Server. Click here to con	figure		
	Save Cancel			

Streamlined compliance reporting

Apart from giving you maximum visibility into your Exchange environment, the solution also simplifies compliance auditing with the help of purpose-built compliance reports for various industry mandates, such as SOX, HIPAA, PCI DSS, GLBA, GDPR, and FISMA. These reports help organizations evaluate their adherence to the industry mandate pertaining to their industry, or the set of mandates they are legally bound to adhere to.

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Mailboxes	Compliance ③			🗑 Schedule Report 🛛 🖶 Create New Report
OWA & ActiveSync Email Traffic	SOX			
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Compliance	HIPAA		PCI	
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What is Exchange Reporter Plus?

Exchange Reporter Plus is an analysis, monitoring, and change auditing solution for Exchange Online, Exchange Servers, and Skype for Business. It features over 300 unique reports on various Exchange entities such as mailboxes, public folders, Outlook Web Access, and ActiveSync. Customize reports to track room mailbox usage, break down email response times, and locate messages based on keywords in their content. Configure alerts in Exchange Reporter Plus for instant notifications on critical changes that require your immediate attention.

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