

Amp up your
Microsoft Exchange reporting with
Exchange Reporter Plus



ManageEngine 
Exchange Reporter Plus

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Introduction

The need to monitor your Exchange environment

Emails have been an integral part of businesses for many decades. They are an important tool for disseminating data among employees, and connecting with customers and partners. As the carriers of sensitive data, emails need to be secured at all costs. To achieve this, organizations must gain maximum visibility into their Microsoft Exchange server. This ensures that any anomalies in email activities are detected and confronted with proactive countermeasures, before they snowball into a huge data breach.

The greater the architectural visibility you have over your Exchange server, the lower the chances of anomalous activities slipping under your radar. Unfortunately, the inherent complexity of the native tools to address security issues ensures this is an undesirable and time-consuming task for Exchange administrators.

In this e-book, we will discuss the limitations of native Exchange reporting tools, and how you can overcome these limitations using ManageEngine Exchange Reporter Plus.

Limitations of native Exchange reporting tools

Although native Microsoft Exchange tools can help you track activities across your Exchange server, there are other, more efficient and time-saving ways to accomplish the same results. Relying entirely on the Exchange Admin Center to stay up to date with activities in your Exchange environment might cost you more than it should, including time and effort that could be utilized for other crucial tasks.

Say, you want to enable mailbox auditing for a particular number of mailboxes. You can run Set-Mailbox cmdlet in Exchange Management Shell, and view the audit log in Exchange Admin Center.

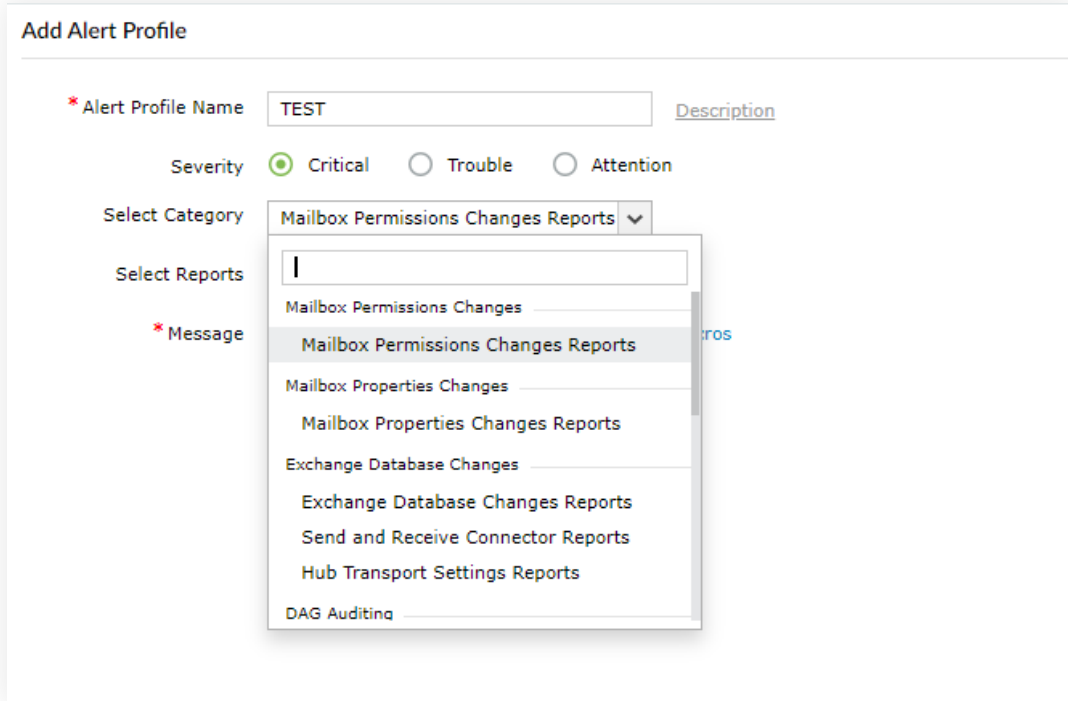
However, your job doesn't end here. Since the report generated from these audit logs is in the XML format, you would have to manually sift through the raw logs, which could mean hundreds of thousands of lines of code. You then need to connect the dots yourself to arrive at a logical conclusion about activities happening in your Exchange environment.

Maximize visibility into your Exchange server with Exchange Reporter Plus

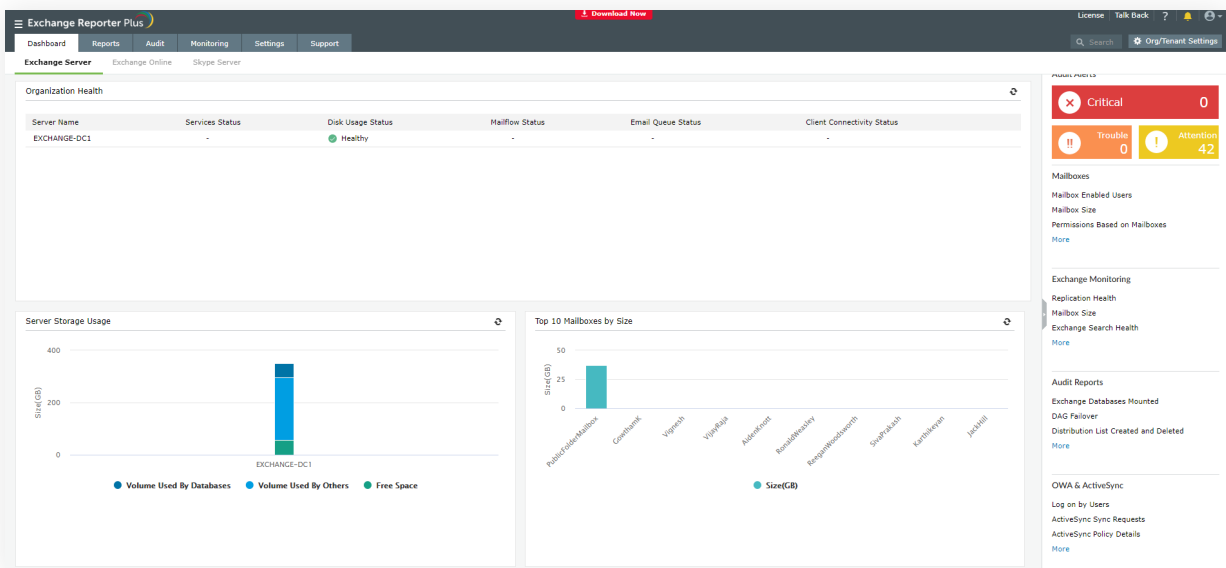
Though out-of-the-box Exchange reporting tools have the potential to meet your Exchange reporting needs, the opportunity costs lost by using the native tools should not be dismissed. The valuable time and effort lost by an Exchange administrator trying to make sense out of raw logs can be put to much better use. In addition, the sheer complexity involved in working with the native tools might result in critical changes happening in your Exchange environment to go unnoticed.

The GUI-based solution Exchange Reporter Plus simplifies Exchange administration; it accomplishes vital tasks in just a few clicks. Exchange Reporter Plus is a web-based Exchange reporting, change auditing, and monitoring solution monitoring, reporting, and auditing solution that helps Exchange administrators stay informed about their Exchange environments. Using Exchange Reporter Plus, you can:

- ✓ Receive real-time alerts by creating custom alert profiles to detect when changes you deem critical happen in your Exchange environment.



- ✓ Monitor all aspects of your Exchange environment, such as DAGs, servers, databases, and server CPU/memory usage, displaying statuses in visual graphs and tables from the intuitive dashboard.



- ✓ Schedule reports to be automatically emailed at specified intervals in a preferred format (PDF, CSV, XLS, and HTML).

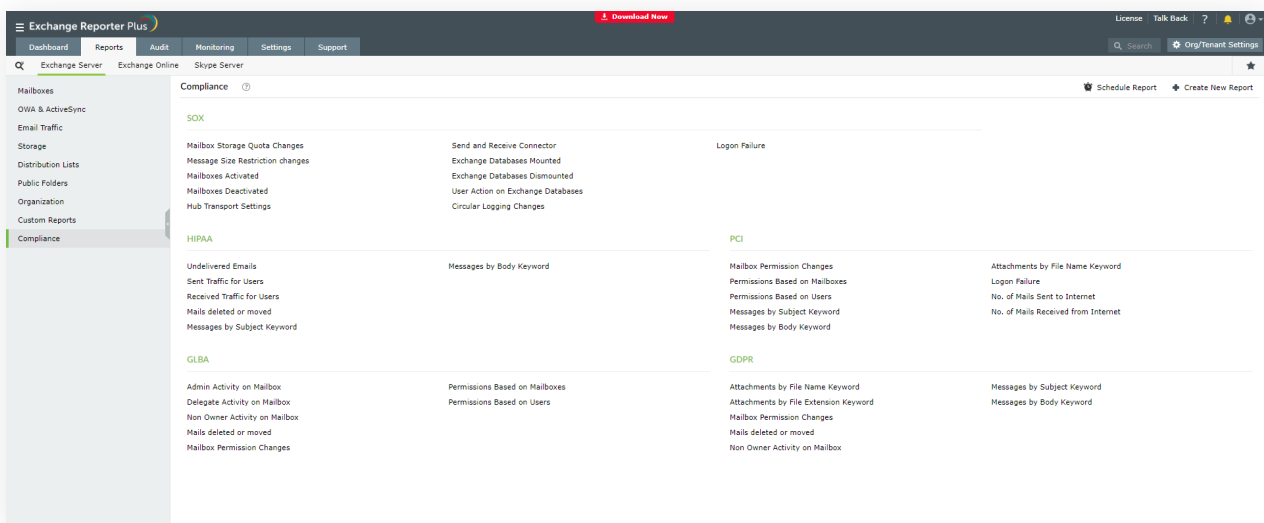
Screenshot of the 'Schedule Report' configuration window in Exchange Reporter Plus. The window is titled 'Schedule Report' and has tabs for 'Exchange Server' and 'Exchange Online'. The main section is 'Create Schedule report'. It includes fields for 'Schedule Name' (TEST), 'Organization Name' (Exchange), and 'Report Category' (Mailboxes). Under 'Report', there are two panels: 'Available Reports' and 'Selected Report'. 'Available Reports' lists 'Mailbox Enabled Users' (selected), 'Hidden Mailboxes', 'Mailbox Features', 'Mailbox Message Delivery Settings', 'Mailbox Storage Information', 'Mailbox Message Restrictions', and 'Mailbox with Delegates'. 'Selected Report' shows 'Mailbox Enabled Users'. Below these are settings for 'Generate Reports' (Daily at 0 hrs 0 mins), 'Report format' (PDF), and 'Email scheduled report' (Configure Email Server). 'Save' and 'Cancel' buttons are at the bottom.

- ✓ Stay vigilant over user and group access rights over mailboxes, and track changes to mailbox permissions.

Screenshot of the 'Create Schedule report' configuration window in Exchange Reporter Plus. The window is titled 'Create Schedule report'. It includes fields for 'Schedule Name' (PERMISSION REPORTS), 'Organization Name' (Exchange), and 'Report Category' (Mailboxes). Under 'Report', there are two panels: 'Available Reports' and 'Selected Report'. 'Available Reports' lists 'General Reports', 'Size Reports', 'Account Status Reports', 'Permission Reports' (expanded to show 'Permissions Based on Mailboxes', 'Permissions Based on Users', and 'Non-Owner Mailbox Permission' (selected)), 'Retention Policies Reports', and 'Resource Mailbox Reports'. 'Selected Report' shows 'Non-Owner Mailbox Permission'. Below these are settings for 'Generate Reports' (Daily at 0 hrs 0 mins), 'Report format' (PDF), and 'Email scheduled report' (Configure Email Server). 'Save' and 'Cancel' buttons are at the bottom.

Streamlined compliance reporting

Apart from giving you maximum visibility into your Exchange environment, the solution also simplifies compliance auditing with the help of purpose-built compliance reports for various industry mandates, such as SOX, HIPAA, PCI DSS, GLBA, GDPR, and FISMA. These reports help organizations evaluate their adherence to the industry mandate pertaining to their industry, or the set of mandates they are legally bound to adhere to.



What is Exchange Reporter Plus?

Exchange Reporter Plus is an analysis, monitoring, and change auditing solution for Exchange Online, Exchange Servers, and Skype for Business. It features over 300 unique reports on various Exchange entities such as mailboxes, public folders, Outlook Web Access, and ActiveSync. Customize reports to track room mailbox usage, break down email response times, and locate messages based on keywords in their content. Configure alerts in Exchange Reporter Plus for instant notifications on critical changes that require your immediate attention.

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