5 Reasons Why our customers love ADSelfService Plus
We're not just another password reset solution

When we call ourselves an integrated solution, we really mean it. ADSelfService Plus doesn’t just reset passwords, it also enforces granular password policies, synchronizes passwords, and provides single sign-on (SSO) for more than 100 cloud apps.

- Empower users to use the self-service portal to change or reset their passwords and unlock their accounts.
- Deploy multi-factor authentication (from a variety of authenticators) for enhanced security.
- Enforce a custom granular password policy for improved password strength.
- Notify users about impending password or account expirations.
- Give users the flexibility to access their user portal from the web or with a mobile

“Almost 30 percent of the help desk calls [we received] were related to account unlock requests. We badly needed a system that would keep us out of this process. ADSelfService Plus has fulfilled all our needs. We found it to be very effective in terms of both cost and performance. Surprisingly, we have found the Soon-To-Expire Notification function to be of great help for our remote users,” said Brian Rosenvinge, network systems administrator for TEL U.S. Holdings Inc.

Do you need a solution for Active Directory and cloud applications that helps you deal with all your password management troubles and that you only have to deploy one time? Then ADSelfService Plus is what you are looking for.
Whether it’s multi-factor authentication, granular password policies, or password expiration reminders, you can create customized policies, subscriptions, and schedulers with ADSelfService Plus. Provide users the privilege of self-updating their personal information in Active Directory. If you’re unsure about consistency and security, accept or reject users’ self-service actions with approval workflow.

In addition to providing you with the best password solution around, we also have options for rebranding ADSelfService Plus. Rebranding gives you the option to adjust the logos, images, and theme color to suite your organization’s needs. Isn’t it time to make ADSelfService Plus yours?

"Other options [required] a modification of the Active Directory schema, I liked that ADSelfService Plus did not. The ability to ‘brand’ the tool to our school was also important," said Robert Peterson, technical support manager for The Principia.
"We chose ManageEngine ADSelfService Plus because it provided the much needed 'password self-service' tool at the right price, crucial for our 24/7 city administration," said Jason Poort, systems engineer, City of Grand Rapids.

We at ManageEngine believe that you can have both quality and quantity, all at a reasonable price.

"We use many other ManageEngine products and they are economic but very reliable," said Pontus Wiberg, operations lead for Universum Global.

"An economic solution that is very reliable" might be a rare combination, but we trust in quality. Whether you’re a small firm or an organization with over 50,000 users, we have a flexible plan for you.
We know you’ve got more to worry about than onboarding users, that’s why you can configure ADSelfService Plus within a few minutes and kick start Active Directory password management in less than a day. We made this process so quick because we realize how precious your time is!

We support multiple methods to facilitate user onboarding. All it takes is a few clicks and a couple of minutes, then your users are good to go. Users can manually enroll with ADSelfService Plus or an administrator can automate the process by importing data or enabling forced enrollment.

“The solution was very easy to deploy. We were up and running within 2 weeks,” said Kristin Callan, chief operating officer at Swizznet.

“The deployment is very simple, which makes it nearly fun. We didn’t find any other software that is as fast in deployment as ADSelfService Plus. The instructions are clear and straight forward. The support is working great,” said Matthias Ziolek, manager at Landratsamt Schwarzwald-Baar-Kreis.

“We didn’t require any technical support to deploy,” said Iain Wheeley, IT manager for Sutton Group.
“ADSelfService Plus has helped us become self-sufficient as users and allowed us to place the responsibility back on users to be more careful,” said Rob Buck, chief information officer at HomeBanc N.A.

With ADSelfService Plus, give users the power of one identity.

- Manage passwords for more than 100 cloud applications.
- Establish a multi-platform granular password policy.
- Synchronize your users’ password resets and changes, in real time, between their Office 365, G Suite, IBM iSeries, Windows Active Directory, and more.

In an era where compliance and security are a major concern among organizations, ADSelfService Plus can help you deal with user password management and user identity management.

Deploy ADSelfService Plus and get all the benefits of a password synchronization tool, a single sign-on solution, and enhanced security with custom granular password policies.

If all of this isn’t proof enough, then feel free to explore ADSelfService yourself right here!