

**ManageEngine
ADSelfService Plus**

Vs

**NetScaler
self-service password reset**



About ADSelfService Plus

ManageEngine ADSelfService Plus is an identity security solution to ensure secure and seamless access to enterprise resources and establish a Zero Trust environment. With capabilities such as adaptive multi-factor authentication (MFA), single sign-on (SSO), workforce self-service, and password management and security, this solution provides your workforce with secure yet frictionless access to resources. ADSelfService Plus helps keep identity-related threats out, reduce password-related help desk tickets, fast-track application onboarding, and empower remote workforces with secure access to the resources they need.





About NetScaler











NetScaler is an application delivery and security platform. NetScaler's self-service password reset feature is a web-based password management solution that is available in the authentication, authorization, and auditing feature of both NetScaler and NetScaler Gateway.

Disclaimer: This comparison document has been created using information available online on NetScaler's website. Details may vary in the actual product. In case you find any discrepancies, please write to support@adselfserviceplus.com.

Feature	Description	ManageEngine ADSelfService Plus	NetScaler self-service password reset
Password management and security			
Self-service password reset	Allow users to reset their passwords without admin intervention	✓	✓
Self-service account unlock	Allow users to unlock their accounts without admin intervention	✓	✗
Web-based domain password change	Offer a secure browser-based portal for users to change their domain and enterprise application passwords	✓	✗

Password expiration notification	Notify users about impending password expiration		
Account expiration notification	Notify users about impending account expiration		
Real-time password synchronization	Automatically synchronize users' AD passwords with cloud applications and other on-premises systems		
Password policy enforcer	Configure custom password policies for OUs and groups		
Automatic password reset and account unlock	Automatically reset expired passwords and unlock locked accounts		
Password strength analyzer	Analyze and display the strength of the password being created		
Password history enforcement	Enforce AD password history settings during password reset		
Cached credentials update	Update cached credentials when users reset their passwords even if they're not connected to the corporate network		
Help-desk-assisted password reset and account unlock	Integrate password self-service with your review-and-approval-based help desk software		

Account unlock, password reset, and change notifications	Notify users when their password is reset or changed or their account is unlocked successfully		
MFA			
True MFA	Support for true MFA using more than two levels of authentication		
Supported authentication methods	Supported authentication methods for verifying users' identities during the self-password reset process	<ul style="list-style-type: none"> • Security Q&A • Email-based verification code • SMS-based verification code • Google Authenticator • Microsoft Authenticator • Azure AD MFA • Duo Security • RSA SecurID • RADIUS authentication • Push notification authentication • Biometric authentication • AD-based security questions • QR-based authentication • Time-based OTP authentication • SAML authentication • Yubikey authenticator • Zoho OneAuth TOTP 	<ul style="list-style-type: none"> • Knowledge-based Q&A • Email OTP authentication

		<ul style="list-style-type: none"> Smart card authentication Custom TOTP authenticator 	
Accessibility			
Accessibility	Endpoints and applications from which password reset can be performed	Web interface, mobile interface, Windows and Mac logon screens, OWA, and SharePoint	Web interface only
Other features			
Enterprise SSO	Offer out-of-box SSO support for hundreds of enterprise applications		
Directory self-update	Allow users to update their AD information without admin intervention		
Employee search	Provide admins and end users with an option to search and view information about themselves and other domain users		
Mail group subscription	Allow users to opt in or opt out of the specified distribution groups		
Integration with help desk tools	Integrate with help desk tools to automatically create tickets for users' self-service actions		
Native reporting feature	Access built-in reports on user actions and user statuses		

Pricing			
Pricing information		ADSelfService Plus offers two editions: Standard and Professional. Pricing starts at USD 595 for the Standard edition, and USD 1,195 for the Professional edition for 500 domain users	Pricing for NetScaler's Advanced and Premium editions is not publicly available

Why is ADSelfService Plus better than NetScaler's self-service password reset feature?

ADSelfService Plus offers a comprehensive range of features beyond just self-service password reset for Active Directory environments.

With ADSelfService Plus, you can:

- Employ sophisticated MFA methods for machine, VPN, OWA, RDP, and cloud application logins.
- Enable SSO for thousands of applications from a single portal.
- Control access to critical network resources using predefined conditions based on user's device types, IP addresses, geolocation, and time of access.
- Synchronize users' AD passwords in real-time across various applications.
- Enforce stringent password rules through custom password policies to ensure users create strong passwords.
- Allow users to update their personal information to keep them up-to-date.

Want to secure your AD environment? Try ADSelfService Plus free for 30 days now!

[Download here](#)

Our Products

AD360 | Log360 | ADManager Plus | ADAudit Plus | RecoveryManager Plus | M365 Manager Plus

ManageEngine ADSelfService Plus

ADSelfService Plus is an identity security solution to ensure secure and seamless access to enterprise resources and establish a Zero Trust environment. With capabilities such as adaptive multi-factor authentication, single sign-on, self-service password management, a password policy enhancer, remote work enablement and workforce self-service, ADSelfService Plus provides your employees with secure, simple access to the resources they need. ADSelfService Plus helps keep identity-based threats out, fast-tracks application onboarding, improves password security, reduces help desk tickets and empowers remote workforces. For more information about ADSelfService Plus, visit

<https://www.manageengine.com/products/self-service-password>

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