

ManageEngine
ADSelfService Plus

Password expiration reminder tool





>Password maintenance is costly

According to [HDI metrics](#), it costs, on average, \$15.56 for a help desk to address a service ticket, and that cost can range from anywhere between \$2.93 and \$49.69.

[Recent Gartner group studies](#) reflect that an average of 20-50% of all help desk calls are password reset calls.

Password expiration reminders

A large number of password reset tickets are for expired passwords. It can be difficult to remind users to change their passwords, especially when considering how easy it is to overlook Windows' default icon for password reset notifications. Moreover, if a user is working remotely through OWA or a VPN, that user won't receive an Active Directory password expiration notification at all, since Windows notifies only those directly connected to the corporate network.

These password expiration problems can be solved by writing long and confusing PowerShell scripts and continuously debugging them as needed. But even then, like with all code, the script's functionality has to be tested in an isolated environment and modified according to user behavior and feedback, which can make this process both challenging and time-consuming.

So why go through all the trouble when there's a [free tool](#) you can use to schedule customized account and password expiration reminders to users at specific intervals?



ADSelfService Plus' Password expiration reminders

ADSelfService Plus' Password Expiration Reminder tool is a comprehensive solution for notifying users about their soon-to-expire passwords and accounts. ADSelfService Plus scans Active Directory for user accounts with passwords or accounts that are about to expire and sends notifications to the corresponding account owners via mail or SMS to change their password in due time. ADSelfService Plus can be used with multiple domains, OUs, and groups.

The Password Expiration Reminder Tool is completely free to use for an unlimited number of users! No fee. No subscriptions. No more expired passwords.

Note: To receive notifications via SMS, you'll need your own GSM modem. You can also purchase the SMS pack from ADSelfService Plus or integrate with your local SMS provider. For more details, contact our [support team](#).

Key features:

Automatically alert users via email/SMS

Send password change reminders automatically to users via email or SMS at specific intervals.

Active Directory account expiration notifications

Send alert messages to users about soon-to-expire Active Directory accounts.

OU and group-based policies

Gain control over how and to whom the password expiration notifications are sent with OU and group-based policies.

Summary report of reminders

Generate a summary report of all the notifications sent to users to help administrators spot and address any anomalies.

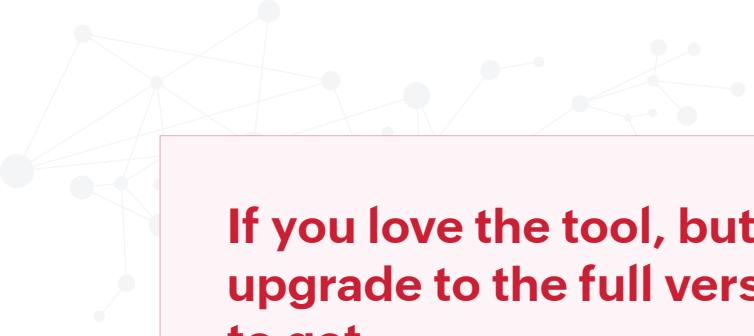
Customizable content for every reminder

Customize reminder content so that the tone grows stronger as the expiration date approaches.

Multiple reminders at scheduled intervals

Configure multiple reminders at scheduled intervals to prompt users to change their passwords.

[Download the free tool now!](#)



If you love the tool, but are still looking for more, upgrade to the full version of ADSelfService Plus to get:

- Self-service password reset and account unlock.
- Active Directory single sign-on and two-factor authentication for over 100 applications.
- Directory self-update and employee search.
- GINA/CP and Mac login agents.
- Multi-platform password synchronizer.

[Download your free, 30-day trial](#) to test drive all the features ADSelfService Plus has to offer.

Note: The full version is free for an unlimited number of users for 30 days and remains free for up to 50 users after that.

Our Products

AD360 | Log360 | ADManger Plus | ADAudit Plus | RecoveryManager Plus | M365 Manager Plus

 **ADSelfService Plus**

ADSelfService Plus is an identity security solution to ensure secure and seamless access to enterprise resources and establish a Zero Trust environment. With capabilities such as adaptive multi-factor authentication, single sign-on, self-service password management, a password policy enhancer, remote work enablement and workforce self-service, ADSelfService Plus provides your employees with secure, simple access to the resources they need. ADSelfService Plus helps keep identity-based threats out, fast-tracks application onboarding, improves password security, reduces help desk tickets and empowers remote workforces. For more information about ADSelfService Plus, visit www.manageengine.com/products/self-service-password.

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