

Password Expiration Notifier

ManageEngine offers Password Expiration Notifier as an integral component of both ADSelfService Plus Standard & Professional versions. (There is no need to pay extra in order to use this feature.)

This feature looks up Active Directory for user accounts whose passwords are about to expire and emails the account-owners a notification recommending password change.

While Windows offers a similar notification system, which prompts a user to change his/her about-to-expire password upon interactive logon, there is no such provision for out-of-premises users (such as VPN users or Outlook Web Access users), who find themselves stranded when their passwords expire.

Not just password expiry notification but account expiry notification too...

ADSelfService Plus is also capable of notifying users about their account status, yet another aspect that's quite useful to VPN users, who would have a head start and can inform their IT administrators or helpdesk in time and avoid access issues.

Impact of this feature...

Out-of-premises users, who access your intranet over VPN, would be particularly benefitted by this feature. The pang of need for such a notification is best felt at moments when something crucial has to be accessed via VPN, but access is not available due to password or user account expiry. After trying your best to keep the network up and running, you would not want password or user account expiry to come into the way of user and VPN.

Note: Over VPN connections, Windows cannot apprise you of an impending password or user account expiry. Worst part is that there is not a proper indication that access is denied because you are trying to log on with an expired password or user account.

Features

- **Not just password but account expiry reminders too:** In addition to apprising the users about their password expiration day, the feature is also capable of notifying them of their account expiration (if any), so that they can contact IT helpdesk in time.
- **Customizable Reminders:** You can customize the reminder messages as you desire.
- **Selective Reminders:** You can choose to whom to remind. For e.g., you can opt to set up reminders only for an OU full of remote users and leave out the rest.
- **Phased & Imperative Reminders:** Not all users heed the very first reminder and change their passwords in advance. Some tend to postpone till last moment. Therefore the system allows you to set up multiple reminders, each being mailed to the user at various stages before password expiry.
 - Example: You can have 4 reminders -- growing imperative every time -- being mailed when it is:
 - 10 days to password expiry
 - 7 days to password expiry
 - 4 days to password expiry
 - 1 day to password expiry.
- **Varied Reminder Policies:** Not all users can be treated alike; for this reason, ADSelfService Password Expiry Notifier allows you to set up varied reminder policies.
 - For example, you might want to give an imperative message to a set of students who tend to ignore reminders.
 - For OU of teachers and other staff members, you might set up reminders that are mild.
 - For members of the upper echelon, you might want to set up one-time or two-time reminder.
- **Delivery Notifications:** The system promptly sends in reports about the delivery of these reminders to your inbox.

Screenshots

Soon-To-Expire Password/Account Notification
Set up a notification schedule to send emails to users whose password or account will expire soon.

Scheduler Name

Description
Schedules password expiry notification mails to be sent to users

Select Domain
☒ admp ☐ All OU [Add OUs] ☒ Notify Enrolled Users only

Select Notification Type
Password Expiry Notification

Notification Frequency
On Specific Days

Notify the user when it is 7 days to password/account expiry.

Notify the user when it is 3 days to password/account expiry.

Notify the user when it is 1 day to password/account expiry.

Subject : Password/Account Expiry Notification

Mail Content :
Dear %userName%,
Despite all the reminders, you have still not changed your password, which will expire in %noOfDays% days. If you do not change it now, you might find yourself locked out of your

Macros

Schedule Time »

☒ **Mail admin the notification delivery status.**
Specify Email address : admin@mydomain.com [Mail Settings](#)

Save **Cancel**

If you would like to trial the product for free (for 30 days), download the '.exe' from here:

DOWNLOAD ADSELSERVICE PLUS

<http://www.manageengine.com/products/self-service-password/download.html>