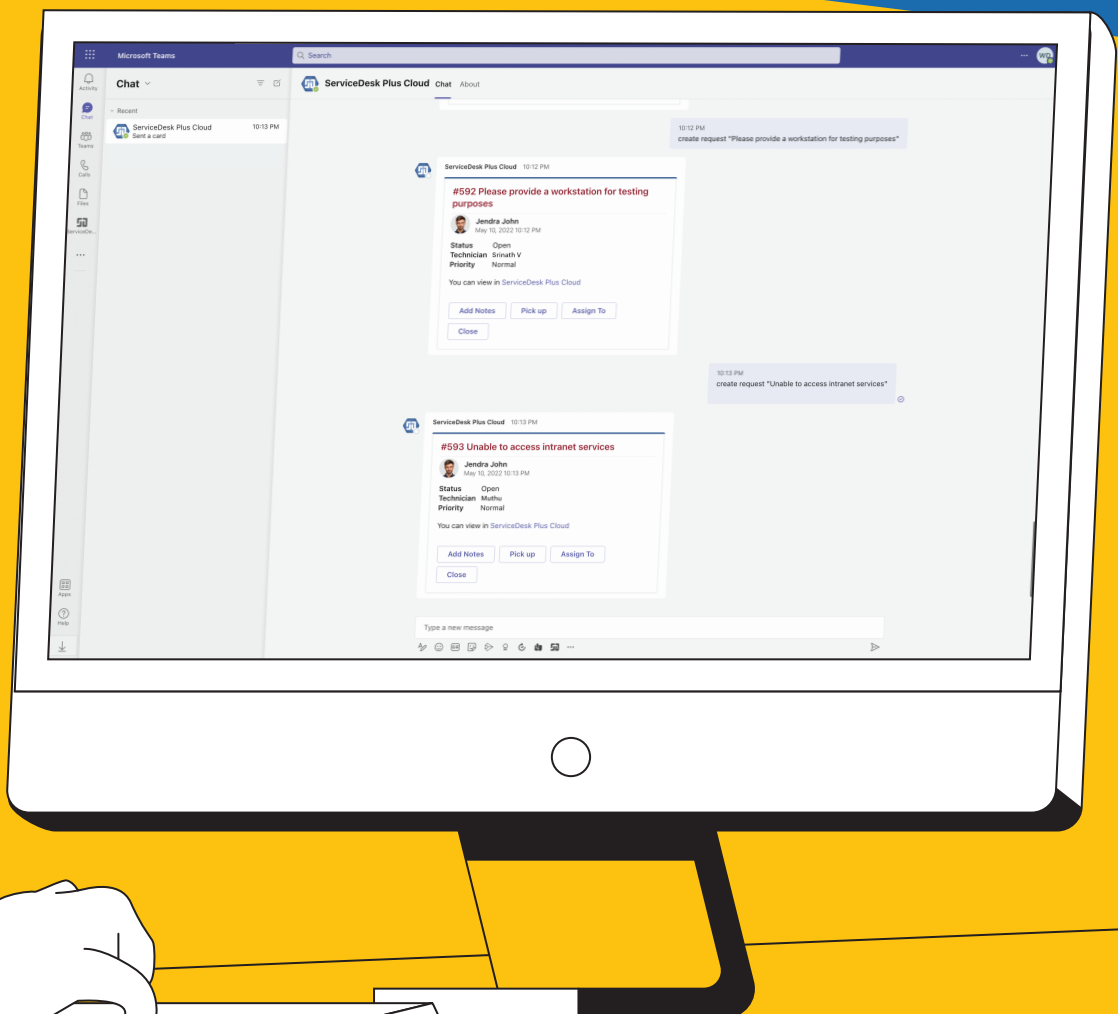
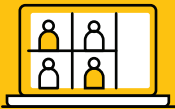


# Leverage Microsoft 365 as a key channel for IT service management

ServiceDesk Plus offers integrations with various Microsoft applications to help IT technicians and end users complete multiple tasks right from their Microsoft applications



# Contextual Microsoft 365 integrations for ITSM teams



## Microsoft Teams

Let your technicians and end users create, track, and manage all their requests from within Teams, Microsoft's chat and collaboration platform.



## ServiceDesk Plus add-in

Bring your help desk to your Outlook or Microsoft 365 mailbox, and perform help desk activities without even accessing your help desk portal.



## Microsoft 365 calendar

Automatically create Microsoft 365 calendar entries from reminders in ServiceDesk Plus, and sync reminders and leave days between ServiceDesk Plus and Microsoft 365 calendars.



## Actionable messages

Use the action buttons in your email notifications to act on support tickets from your Outlook or Microsoft 365 mailbox.