ManageEngine
ServiceDesk Plus

IT Help Desk Software

An affordable and easy-to-use IT help desk software built on the ITIL framework to suit all your IT service management needs

Trusted by 750,000+ IT technicians from 95,000+ organizations across 185 countries

www.servicedeskplus.com | ondemand.servicedeskplus.com

Some of the world's leading organizations that rely on ServiceDesk Plus

Fidelity INVESTMENTS®   intel   **Lufthansa**   **BARCLAYS**   **AIRBUS**   *Hallmark*
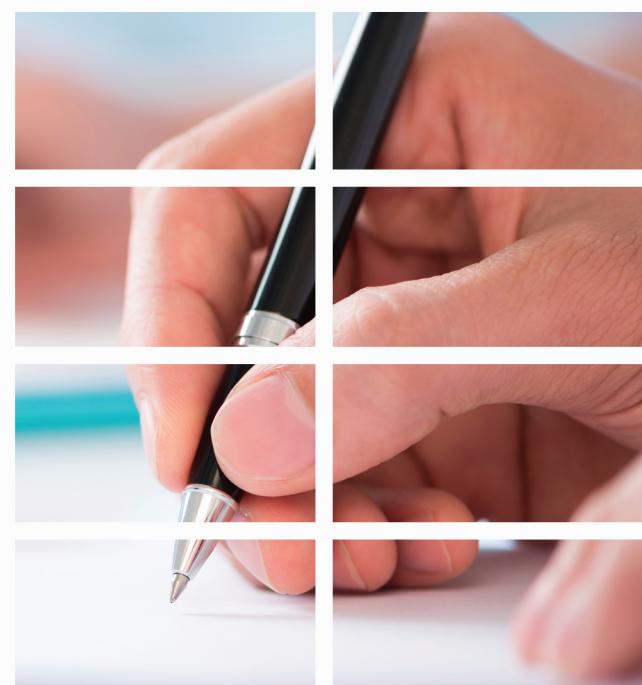
Comprehensive Features, Enterprise-Ready

Incident Management

Asset Management

Change Management

Self-Service Portal

Knowledge Base

Purchase & Contract Management

150+ Canned Reports

Customizable Templates

Problem Management

CMDB

Project Management

Service Catalog

Service Level Agreements

Dashboards

Advanced Analytics

Multi-Site Support

ServiceDesk Plus has been a great decision both functionally and financially. It's quick, easy-to-deploy, scalable, and provides global visibility with all the processes designed to be as global as possible - a good fit for a global organization like us.

- James Arnold, service desk manager, Manhattan Associates

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