



What Ammeon says about their experience with ManageEngine IT management solutions.





Ammeon was founded in Ireland in 2003, they provide Development and DevOps services in the heart of Dublin City. Nearly 20 years later, not only do they remain a wholly-Irish-owned company, but they've grown to over 250 employees, spread across 3 European countries including Bucharest, Romania.

Today Ammeon works with customers that include the biggest Fortune 500 companies in the world and the most exciting start-ups. As new technologies and challenges emerge, they continue to help their customers stay ahead.

“Here at Ammeon we have successfully used AssetExplorer for a number of years. We have recently implemented Desktop Central which has exceeded our expectations and can't recommend it enough. We look forward to seeing what systems Servaplex and ManageEngine will offer in the future.”

Adonis Tarcio Moreira

Senior System Administrator at Ammeon

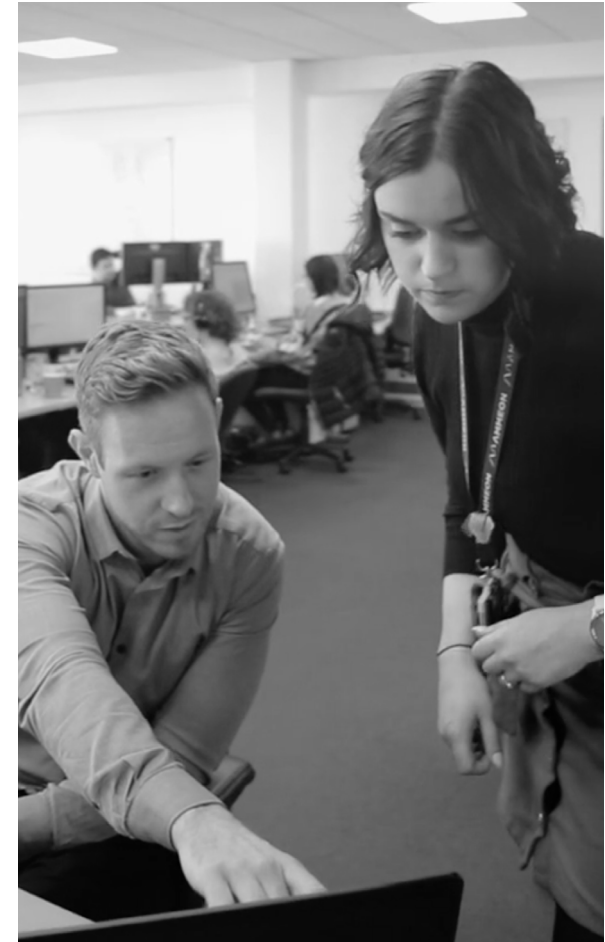


The Challenge, Utilisation and Why Us?

The challenges Ammeon experienced began some years back after they had quick growth within their company. They required a system that would allow them to easily manage their assets and provide the ability to control security updates and have visibility of what's installed on their systems. After some research they came across AssetExplorer, this was their first introduction to Servaplex and ManageEngine products.

“We have been using AssetExplorer successfully ever since. When we were researching a product that could help manage our systems and workstations, we naturally researched what Servaplex had to offer and this was the Desktop Central system. The features available have exceeded our expectations and will help our IT department more easily support our customers.”

Ammeon integrated both ManageEngine solutions to provide features that include patch management, purchase order system, OS imaging and additional functionality to control their IT systems. The combination of both ManageEngine's AssetExplorer for asset management and Desktop Central for endpoint management, gave Ammeon more visibility and control of their systems and also saved them a lot of time.



“The key point for us choosing Servaplex and ManageEngine was the ability to manage our Linux machines that are over 70% of our workstations and 90% of our servers. Also being able to test the system with full capabilities for 29 days and still get all the support made a big difference for us. The whole sales and support team was fantastic.”

“It helped us be compliant with security standards, have more visibility and control of systems and workstations, be able to deploy multiple machines from images. It saves a lot of time and we make sure machines are kept tidy and working fine.”

“The features available in Desktop Central have allowed us to remotely deploy multiple machines from images, this has been particularly useful in the case of supporting our European offices. We have been able to use the remote access feature to support our remote users. We now have more visibility and control of our systems and workstations. It has saved the team time and ensured security compliance across all workstations and servers.”

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About Desktop Central

ManageEngine [Desktop Central](#) is a unified endpoint management solution that helps in managing thousands of servers, desktops, and mobile devices from a central location. It automates the complete desktop and mobile device management life cycle, ranging from a simple system configuration to complex software deployment. Used by more than 6,500 customers around the globe, it helps businesses cut costs on IT infrastructure, achieve operational efficiency, improve productivity, and combat network vulnerabilities.



About AssetExplorer

[AssetExplorer](#) is a web-based IT asset management (ITAM) software that helps monitor and manage assets during every stage in their life cycle. AssetExplorer provides a number of ways to ensure all assets in a network are discovered. Manage software and hardware assets, ensure software license compliance, and track purchase orders and contracts.



ManageEngine crafts the industry's broadest suite of IT management software. We have everything you need — more than 90 products and free tools — to manage all of your IT operations, from networks and servers to applications, service desk, Active Directory, security, desktops, and mobile devices.

Since 2001, IT teams like yours have turned to us for affordable, feature-rich software that's easy to use. You can find our on-premises and cloud solutions powering the IT of over 180,000 companies around the world, including nine of every ten Fortune 100 companies.

As you prepare for the IT management challenges ahead, we'll lead the way with new solutions, contextual integrations, and other advances that can only come from a company singularly dedicated to its customers. And as a division of Zoho Corporation, we'll continue pushing for the tight business-IT alignment you'll need to seize opportunities in the future.



Servaplex is a long standing partner of ManageEngine. Founded in 2003, it is an independent IT software supplier with clients in a wide range of industries including government, education, financial services, construction and manufacturing.

Servaplex supplies, deploy and support a comprehensive range of world class IT Management software solutions for Active Directory, endpoint management, service desk and more. Their services include implementation, support and training.

"We provide solutions that work for all businesses, regardless of size or budget."

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